MAILED FROM ZIP CODE 65109 THES POST Vernon Ball and Linda Nelson St. Louis, MO 63108 2008 Nebraska St PO BOX 4935 Vernon Ball Missouri Julla Service Commission Data Center P.O. Box 360 Jefferson City, Missouri 65102-0360 MO 419-2651 (9-10)

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## BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Linda T. Nelson and Vernon Ball,	Complainants,	)	
<b>V</b> .		)	File No. GC-2011-0394
Laclede Gas Company,	Respondent	)	

### ORDER DIRECTING COMPLAINANTS TO FILE A STATEMENT

Issue Date: November 9, 2011 Effective Date: November 9, 2011

On October 28, 2011, the Missouri Public Service Commission held a prehearing conference. Complainants, Linda T. Nelson and Vernon Ball, failed to attend. Under Commission rule 4 CSR 240-2.116 (3), a party may be dismissed from a case for failure to comply with a Commission order and failure to appear at a prehearing conference.

The Commission will direct Complainants to file a statement informing the Commission of why this matter should not be dismissed. Failure to respond to this order may result in dismissal of this complaint.

#### THE COMMISSION ORDERS THAT:

1. Complainants, Linda T. Nelson and Vernon Ball, shall file a statement, as described in the body of this order, no later than November 18, 2011.

2. This order shall become effective upon issuance.

BY THE COMMISSION

Steven C. Reed Secretary

(SEAL)

Kennard L. Jones, Senior Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 9th day of November, 2011.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 9<sup>th</sup> day of November 2011.

Steven C. Reed

**Secretary** 

## MISSOURI PUBLIC SERVICE COMMISSION November 9, 2011

File/Case No. GC-2011-0394

Missouri Public Service Commission

Meghan McClowry 200 Madison Street, Suite 800 P.O. Box 360 Jefferson City, MO 65102 Missouri Public Service Commission

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Vernon Ball and Linda Nelson

Meghan.McClowry@psc.mo.gov

Vernon Ball 2008 Nebraska St PO BOX 4935 St. Louis, MO 63108 Laclede Gas Company

Rick E Zucker 720 Olive Street St. Louis, MO 63101 rzucker@lacledegas.com

Enclosed find a certified copy of an ORDER in the above-numbered matter(s).

Sincerely,

Steven C. Reed Secretary

Individuals listed above with a valid e-mail address will receive electronic service. Individuals listed above without a valid e-mail address will receive paper service.

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