

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Mary Jackson,)	
)	
Complainant,)	
)	
v.)	<u>Case No. GC-2019-0331</u>
)	
Spire Missouri Inc. d/b/a Spire,)	
)	
Respondent.)	

STAFF REPORT

COMES NOW the Staff of the Missouri Public Service Commission ("Staff"), by and through undersigned counsel, and submits its Staff Report.

1. On April 29, 2019, Mary Jackson ("Complainant") filed a small formal complaint against Spire Missouri Inc. d/b/a Spire ("Respondent").

2. Also on April 29, 2019, the Commission issued its *Order Giving Notice of Contested Case and Orders for Small Formal Complaint*. The *Order* directed Staff to conduct an investigation and file a report by June 13, 2019.

3. Having concluded its investigation, Staff offers its *Staff Report*, which details Staff's investigation and analysis, and is attached hereto as Appendix A (Report). In summary, Staff concludes that the Company has not violated any applicable statutes, Commission rules, or Commission-approved Company tariffs related to the Complaint.

4. Staff's findings and analysis in the attached *Staff Report* more fully explain the circumstances that led Staff to make these conclusions.

WHEREFORE, Staff hereby tenders its *Staff Report* for the Commission's information and consideration.

Respectfully Submitted,

/s/ Travis J. Pringle

Travis J. Pringle

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CERTIFICATE OF SERVICE

I hereby certify that copies of the foregoing have been mailed, hand delivered, transmitted by facsimile or electronically mailed to all counsel of record this 13th day of June, 2019.

/s/ Travis J. Pringle