

# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Pauletta Fields,	)	
	)	
Complainant,	)	
	)	
v.	)	<b><u>File No. GC-2021-0261</u></b>
	)	
Spire Missouri, Inc. d/b/a Spire,	)	
	)	
Respondent	)	

## ORDER DIRECTING RESPONSE TO MEDIATION REQUEST

Issue Date: March 30, 2021

Effective Date: March 30, 2021

On February 17, 2021, Pauletta Fields filed a complaint with the Missouri Public Service Commission against Spire Missouri Inc., d/b/a Spire. On February 23, 2021, the Commission issued an *Order Giving Notice of Case Filing, Directing an Answer, and Directing Staff Investigation*, which also explained how to request mediation. Mediation is an informal method of dispute resolution in which the parties voluntarily agree to participate, if mediation is unsuccessful the case returns to the contested case track. No party relinquishes any rights by agreeing to participate in mediation. Spire filed a request for mediation on March 25, 2021.

The Commission will order Ms. Fields to state whether she agrees to mediation of the formal complaint.

### THE COMMISSION ORDERS THAT:

1. No later than April 9, 2021, Pauletta Fields shall respond to Spire's mediation request and state whether she agrees to enter into mediation.

2. This order is effective when issued.



**BY THE COMMISSION**

A handwritten signature in black ink that reads "Morris L. Woodruff". The signature is written in a cursive style.

Morris L. Woodruff  
Secretary

John T. Clark, Senior Regulatory Law Judge,  
by delegation of authority pursuant to  
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,  
on this 30<sup>th</sup> day of March, 2021.