

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Regarding an Investigation into the Service and)
Billing Practices for Residential Customers of) **Case No. GW-2007-0099**
Electric, Gas, and Water Utilities)

ORDER DIRECTING PUBLIC COUNSEL TO FILE STATUS REPORT

Issue Date: December 26, 2007

Effective Date: December 26, 2007

On October 19, 2006, the Commission ordered its Staff to examine the estimated billing practices of Missouri's electric, gas, and water utilities. Staff filed a report of its findings on September 4, 2007. The Office of the Public Counsel filed a response to Staff's report on September 19. Public Counsel had questions about Staff's report and asked the Commission for more time to evaluate Staff's report. Public Counsel offered to file a status report in three months to provide an update on any unresolved issues and to indicate whether the case should be closed.

On September 20, the Commission granted Public Counsel's request for additional time to evaluate Staff's report and ordered Public Counsel to file a status report by December 21. Public Counsel filed the required status report on December 19, but indicates it has not completed its evaluation. Public Counsel requests an additional 60 days to file another status report regarding the completion of its evaluation of Staff's report.

Public Counsel's request for additional time is reasonable and the Commission will grant that request.

IT IS ORDERED THAT:

1. The Office of the Public Counsel shall file a status report regarding its evaluation of Staff's report regarding Staff's investigation into the estimated billing practices of Missouri's electric, gas, and water utilities no later than February 19, 2008.
2. This order shall become effective on December 26, 2007.

BY THE COMMISSION



Colleen M. Dale
Secretary

(S E A L)

Morris L. Woodruff, Deputy Chief Regulatory Law
Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 26th day of December, 2007.