

TRIGEN ENERGY KANSAS CITY

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APR 0 8 2005

Missouri Public Service Commission

February 22, 2005

Jackson County Court House Facility Management Attn: Mr. Bruce Palmer 415 E. 12th Street, Room 106 Kansas City, MO 64106

Case No(s). LC 2005 - (33)

Date L- (3) OS Rptr LS

Dear Mr. Palmer:

In order to accommodate site preparation for the planned downtown arena, Trigen has been ordered by the City of Kansas City to permanently remove a section of its active steam heating network from service. The reason for the piping removal is that these steam facilities, which currently reside in public right-of-way, occupy what will become the downtown arena site. The ordinance (#050084) directing Trigen to make this modification to its steam heating infrastructure was passed by the City Council on February 3, 2005.

The purpose of this letter is to inform our customers as to the near-and long-term effects of Trigen's compliance with this directive. In the immediate future, we have tentatively scheduled an outage affecting your property, as well as a number of other customers. The outage is scheduled for Saturday, March 5th, and its purpose is to perform the mechanical work necessary to terminate the steam main that goes through the four-block arena project area centered at 14th and McGee Streets. Steam service through much of Trigen's network will therefore be unavailable for a minimum of a 12-hour period that day. However, when the termination work is completed, all customers will have their steam service restored.

While steam service will be restored following the work, one characteristic of the physical configuration of Trigen's system will change. Please be advised that we do not expect the reliability or quality of Trigen service to suffer. Nonetheless, we want to inform you of the change.

Given the relatively large proportion of public right-of-way being vacated in order to effect land clearance for the arena, a significant portion (800 feet) of our main steam loop must be taken out of service permanently and removed from the ground. For the time being, this means that Trigen's steam system will no longer form a loop network. Rather, steam will be distributed through two radial (or terminal) connections originating from our plant. As above, the reliability of heating steam supply following this alteration is expected to remain comparable in virtually all respects to that to which you have become accustomed over the past 15 years of Trigen service.





In sum, the switch to terminal service from pre-existing loop service will not affect the frequency or duration of outage downtime that the steam system experiences. What may change is the number of customers whose service is interrupted for a given maintenance operation on the system. Again, by no means does the modification necessitated by the ordinance make downtime more likely. Therefore, the impact from the individual customer standpoint is expected to be minimal, if felt at all.

At some point in the future, (though most likely one or more years out), it is Trigen's intention to restore the system to its prior configuration by reconnecting the terminals. The main will be constructed in a new routing, once such a path is identified and becomes available. We are already working to determine the best means to accomplish this.

In any event I want to thank you for your patience through this period. While this is somewhat of a hardship for all involved, we believe it is worthwhile to do our part to help further the City's goal of building a more vital downtown. If you have any questions or comments, please call or email me at (816) 889-4915 or bkirk@tpikansascity.com.

Sincerely,

Brian P. Kirk

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General Manager