

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Linda T. Nelson and Vernon Ball,)	
)	
Complainants,)	
v.)	<u>File No. GC-2011-0394</u>
)	
Laclede Gas Company,)	
)	
Respondent)	

ORDER DIRECTING STAFF INVESTIGATION

Issue Date: August 1, 2011

Effective Date: August 1, 2011

The Commission will direct the Staff of the Commission to investigate the above-styled complaint. After Staff reviews the complaint, the Commission will require Staff to file a status report informing the Commission of a date by which Staff will file the results of its investigation.

THE COMMISSION ORDERS THAT:

1. The Staff of the Commission shall review the above-styled complaint and file a status report, informing the Commission of a date by which Staff will file the results of its investigation.
2. The Staff of the Commission shall file the status report referenced in paragraph 1, no later than August 12, 2011.
3. The Staff of the Commission shall file the results of its investigation no later than the date set out in the status report Staff files on August 12, 2011.

4. This order shall become effective upon issuance.

BY THE COMMISSION



Steven C. Reed
Secretary

(S E A L)

Kennard L. Jones, Senior Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 1st day of August, 2011.