# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

David Apted,

Complainant,

v.

File No. GC-2017-0348

Laclede Gas Company,

Respondent.

## **ORDER DIRECTING FILING**

Issue Date: October 5, 2017

Effective Date: October 5, 2017

On June 23, 2017, David Apted ("Complainant") filed a complaint against Laclede Gas Company ("Laclede", now known as Spire Missouri, Inc., or "Spire"). Spire answered, stating that it had already performed the relief Complainant requested; thus, Spire asks the Commission to dismiss the complaint. The Staff of the Commission ("Staff") filed a report that stated that Spire has not violated its tariff or any law or Commission rule.

Complainant then stated other grounds on which he believes the Commission should grant him relief. Both Staff and Spire state that the Commission should order Spire to treat Complainant's second claim as an amended complaint, and should further order Spire to answer the amended complaint. Staff and Spire also further state that rather than litigating these disputes, the parties would be better served negotiating, and perhaps using a mediator, to resolve their disputes. The Commission finds Spire's and Staff's responses reasonable, and will order Spire to file an amended answer. The Commission will then solicit further input from the parties on how to proceed.

# THE COMMISSION ORDERS THAT:

1. Spire Missouri, Inc. shall file an amended answer no later than November 6, 2017.

2. This order shall be effective when issued.



# BY THE COMMISSION

Jorris Z Woodruff

Morris L. Woodruff Secretary

Ronald D. Pridgin, Deputy Chief Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri, on this 5<sup>th</sup> day of October, 2017.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 5<sup>th</sup> day of October 2017.



Morris L. Woodruff Secretary

# **MISSOURI PUBLIC SERVICE COMMISSION**

## October 5, 2017

#### File/Case No. GC-2017-0348

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Spire Rick E Zucker 700 Market Street, 6th Floor St. Louis, MO 63101 rick.zucker@spireenergy.com

### Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,

orris I Woodruff

Morris L. Woodruff Secretary

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.