

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Claude Scott,)	
)	
Complainant)	
v.)	<u>File No. GC-2020-0201</u>
)	
Spire Missouri, Inc., d/b/a Spire)	
)	
Respondent)	

ORDER DIRECTING FILING IN ADVANCE OF HEARING

Issue Date: November 24, 2020

Effective Date: November 24, 2020

An evidentiary hearing in Mr. Claude Scott’s complaint against Spire Missouri Inc. d/b/a Spire is scheduled for December 4, 2020. This case had previously been scheduled for hearing on July 24, 2020, before being continued on July 23 at the request of the parties. In preparation for the July hearing date, the parties on July 20, 2020, filed a *List of Issues, Witnesses, Exhibits and Position Statements*. The exhibits on the list do not specifically identify any disconnection notices¹ generated by Spire and mailed or delivered to Mr. Scott.

Because such notices may provide information that is helpful in the Commission’s consideration of this case, as allowed by Commission Rule 20 CSR 4240-2.130(16) the Commission will direct Spire to produce in full copies of all disconnection notices mailed or otherwise delivered to Mr. Scott by Spire from June 1, 2019, to February 1, 2020. Documents produced should include the notice as well as any related documents

¹ Commission rules use the term “discontinuance of service” to describe a “cessation of service not requested by a customer.” 20 CSR 4240-13.015(1)(M). This order reaches all notices of cessation of service issued by Spire to Mr. Scott, including such notices issued under 20 CSR 4240-13.050, 20 CSR 4240-13.055 and the company’s tariffs.

delivered at the same time. During the December 4, 2020, hearing Spire should be prepared to make available a witness qualified to answer questions about such disconnection notices and related documents.

Any objection to admission on the record of any documents produced in response to this order may be asserted at hearing.

THE COMMISSION ORDERS THAT:

1. No later than December 1, 2020, Spire shall file in this case copies of all notices of disconnection and related documents, as described above.
2. Spire shall be prepared on December 4, 2020, to make available a qualified witness to provide testimony about any documents produced under this order.
3. The Commission's data center shall mail a copy of this order to Complainant by U.S. Mail addressed to Complainant's address of record.
4. This order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Jana C. Jacobs, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo (2016).

Dated at Jefferson City, Missouri,
on this 24th day of November, 2020.