

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Claude Scott,)	
)	
Complainant)	
v.)	<u>File No. GC-2020-0201</u>
)	
Spire Missouri, Inc., d/b/a Spire)	
)	
Respondent)	

ORDER SETTING PREHEARING CONFERENCE

Issue Date: April 20, 2020

Effective Date: April 20, 2020

On January 16, 2020, Claude Scott filed a complaint with the Commission against Spire Missouri, Inc., d/b/a Spire. After the Commission issued notice, Spire requested mediation. When the case was not resolved in mediation, Spire filed its answer. The Commission’s Staff filed a report on April 20, 2020.

This matter is ready to be set for hearing. The Commission will set a prehearing conference to discuss a hearing date, other procedural issues and the possibility of settlement before hearing. Because of the closure of state government buildings in response to the COVID-19 pandemic at the time of this order, the conference will be conducted by telephone.

THE COMMISSION ORDERS THAT:

1. The parties shall appear at a prehearing conference at 11:15 a.m. May 11, 2020. Failure to appear at the conference without being excused may result in dismissal of the complaint and/or dismissal of a party, as permitted by Commission Rule 20 CSR 4240-2.090(5).

2. The prehearing conference will be conducted by telephone conference call. The parties shall participate in the prehearing conference by telephone by dialing 1 (650) 479-3207 and entering access code 280 062 981, followed by #, at the time of the conference.

3. The Commission's data center shall mail to Complainant, by U.S. mail to Complainant's address of record, a copy of this order and a copy of *Staff Report*, with all attachments, filed on April 20, 2020.

4. This order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Jana C. Jacobs, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo (2016).

Dated at Jefferson City, Missouri,
on this 20th day of April, 2020.