

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of Union Electric Company d/b/a)
AmerenUE for Authority to File Tariffs Increasing)
Rates for Electric Service Provided to Customers)
in the Company's Missouri Service Area.)


Case No. ER-2008-0318

NOTICE REGARDING EXTERNAL COMMUNICATIONS

Issue Date: February 11, 2009

On February 5, 2009 my office was forwarded the attached document by electronic mail from our Consumer Services Department, concerning an email received from Matt and Mandy Hoener regarding the AmerenUE rate increase. Due to the fact the case is still pending before the Commission, I responded to Mr. and Mrs. Hoener that I was unable to comment on the proceedings at this time.

Respectfully submitted,


Robert M. Clayton III
Chairman

Dated at Jefferson City, Missouri,
on this 11th day of February 2009.

Parish, Dana

From: Clayton, Robert
Sent: Wednesday, February 11, 2009 9:20 AM
To: 'bighoener@yahoo.com'
Cc: Parish, Dana
Subject: FW: Another Rate Hike for Ameren UE

Dear Mr. and Mrs. Hoener:

Thank you very much for your e mail. The Ameren case is still pending before us and I cannot comment on the proceedings at this time. I appreciate your concerns and will convey them to all of the other commissioners and parties in the case.

Robert Clayton

-----Original Message-----

From: Dunham, Courtney
Sent: Thursday, February 05, 2009 10:53 AM
To: Parish, Dana
Cc: Poole-King, Contessa; Fred, Gay
Subject: FW: Another Rate Hike for Ameren UE

This e-mail came to PSC Info. I submitted as public comment under Ameren.

Courtney Dunham
Consumer Services Specialist

Missouri Public Service Commission
P.O. Box 360, 200 Madison Street
Jefferson City, MO. 65102

Consumer Hotline number (800) 392-4211
Phone number (573) 751-4308
Fax number (573) 526-1500
E-mail: Courtney.Dunham@psc.mo.gov

-----Original Message-----

From: Matt Hoener [mailto:bighoener@yahoo.com]
Sent: Thursday, February 05, 2009 10:38 AM
To: PSC Info (Public Info Email Address) - PSC
Subject: Another Rate Hike for Ameren UE

Mr. Clayton:

It has come to my attention that Ameren UE has been given a rate increase of 8.1% and their right to openly raise rates to force the citizens to pay up to 95% of their costs to produce electricity, etc. I became so angry with my leaders in power, which are supposed to protect it's citizens from such greed and exploitation, when I heard of this. I do appreciate that you did not vote for this rate hike.

I do consider my family to be amongst the medium income for families, but am quickly slipping into the poor income bracket. How can I sit back and relax when I do believe that my husband and I both have decent paying jobs and do not have the money for bills that I are necessary.

Our electric bill from December 9 through January 12 was \$272.22. That is turning the thermostat down to 55 degrees during the day and 68 degrees at night. Did I mention that this is roughly a 1000 square foot home. This is beyond ridiculous. Our choices are quickly becoming do we stay warm or do we eat.

Someone has to stand up to huge companies like Ameren. My voice alone will not do. Why are there no other options for citizens of this city? Why can I not choose between Ameren and Three Rivers? My family have been Three Rivers customers before and did not experience near as many power outages for reasons well beyond my control that should have been taken care of. We even received money back from Three Rivers.

The sad part is that because of the economy and outrageous bills as this one, my family cannot afford to move to a place where we would once again be Three Rivers customers. We should have the opportunity to choose our own providers.

I do believe that Ameren has the potential to be a good host for its customers, but not while they've been given the right to dig deep into their pockets.

I encourage Governor Nixon to be fair to Missouri's citizens and help us during this difficult time. Our bank accounts are screaming for help. Please pass this on to someone who can truly make a difference for us.

Thank you so much for listening,

Matt & Mandy Hoener