

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Norman Harrold,)	
)	
Complainant,)	
v.)	Case No. GC-2007-0311
)	
Laclede Gas Company,)	
Respondent.)	

**STAFF'S RESPONSE TO LACLEDE GAS COMPANY'S
MOTION TO CANCEL HEARING AND DISMISS COMPLAINT AS SATISFIED**

COMES NOW the Staff of the Commission and submits its Response to Laclede Gas Company's Motion to Cancel Hearing and Dismiss Complaint as Satisfied. In support of Laclede's Motion, Staff states:

1. Staff agrees that Laclede has accepted Mr. Harrold's assertion that the property was vacant and that Laclede agreed to Mr. Harrold's demand to correct its billing for service rendered at 5918 Theodore, St. Louis between September 2004 and April 2006.

2. Laclede will provide Mr. Harrold a credit for 1238 CCF over the re-billed period. Laclede further agreed that the credit will reverse the original adjustment for the underbilling, eliminate Mr. Harrold's current balance due, and result in a credit balance for Mr. Harrold which, at his option, can be applied against current and future bills or remitted as a refund.

3. As a result of Laclede's withdrawal of its opposition to Mr. Harrold's request for relief, Staff agrees that Mr. Harrold has now obtained the relief he requested in his complaint.

4. Staff joins Laclede in moving the Commission to cancel the hearing set for November 6 in this case and dismiss the complaint as having been fully satisfied.

WHEREFORE, Staff supports Laclede's request the Commission find the relief requested by the Complainant has been fully satisfied, and on that basis cancel the hearing set for November 6 and dismiss the complaint.

Respectfully submitted,

/s/ Lera L. Shemwell

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Certificate of Service

I hereby certify that copies of the foregoing have been mailed, hand-delivered, or transmitted by facsimile or electronic mail to all counsel of record this 2nd day of November 2007.

/s/ Lera L. Shemwell