

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

George Poole,

Complainant,

v.

Laclede Gas Company,

Respondent

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File No. GC-2011-0405

**NOTICE OF COMPLAINT
AND ORDER DIRECTING COMPLAINANT TO SUPPLEMENT PLEADING**

Issue Date: June 24, 2011

Effective Date: June 24, 2011

Laclede Gas Company
720 Olive St.
St. Louis, Missouri, 63101

CERTIFIED MAIL:

On June 23, 2011, the above-named Complainant filed the attached complaint with the Missouri Public Service Commission against Laclede Gas Company. Complainant states that he never resided at 3851 Page and that he should not be held responsible for charges to that address.

The Commission is uncertain of whether the value of this complaint is more than \$3,000, which determines the procedure for going forward. Because it is necessary to determine the value, the Commission will direct Complainant to file a statement as to the value of this complaint. Concurrently, the Commission will notify Laclede of the complaint and direct the company to respond.

Under Commission rule 4 CSR 240-2.070(7), Laclede shall have 30 days from the date of this notice to file a response to the complaint. Although the Staff of the Commission

may informally begin an investigation, the Commission will not yet order Staff to do so. All pleadings shall be mailed to:

Secretary of the Missouri Public Service Commission
P.O. Box 360
Jefferson City, Missouri 65102-0360

A copy shall be served upon the Complainant at: 3417A Roger, St. Louis, Mo 63116. A copy of this notice shall also be provided to the complainant.

THE COMMISSION ORDERS THAT:

1. Laclede Gas Company shall file a response to this complaint no later than July 25, 2011.
2. Complainant, George Poole, shall file a statement setting out the amount of money in dispute.
3. This order shall become effective upon issuance.

BY THE COMMISSION



Steven C. Reed
Secretary

(S E A L)

Kennard L. Jones, Senior Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 24th day of June, 2011.