

**STATE OF MISSOURI
PUBLIC SERVICE COMMISSION**

At a session of the Public Service
Commission held at its office in
Jefferson City on the 20th day
of June, 2012.

Danielle Leach,)	
	Complainant,)	
v.)	<u>File No. GC-2012-0120</u>
)	
Laclede Gas Company,)	
)	
	Respondent)	

ORDER DISMISSING COMPLAINT

Issue Date: June 20, 2012

Effective Date: July 19, 2012

On October 18, 2011, Danielle Leach filed a letter with the Commission, which appeared to be a complaint against Laclede Gas Company. This complaint file was opened, a notice of the complaint was issued, and Laclede was directed to file an answer. On October 25, complainant informed the undersigned judge that the letter was intended to be a complaint against personnel at the Commission but that she also intended to pursue a complaint against Laclede. Rather than close this complaint file, the Commission issued an order staying this matter and relieving Laclede of filing an answer until Ms. Leach filed formal complaint forms.

Immediately, on two occasions, the Commission's Consumer Services Division mailed formal complaint forms to Ms. Leach to be filed in this case. Ms. Leach did not return the forms. The Commission then issued an order directing Ms. Leach to file a statement, no later than May 24, 2012, of her intention to pursue this complaint. In the

order, the Commission informed Ms. Leach that if she failed to respond to the order this case may be dismissed. Ms. Leach has yet to respond to the Commission's order.

Commission rule 4 CSR 240-2.116(3) states that a party may be dismissed from a case for failure to respond to a Commission order. Further, Commission rule 4 CSR 240-2.116(2) states that a case may be dismissed for lack of prosecution if no action has occurred in the case for 90 days. Because Ms. Leach has failed to respond to a Commission order, the Commission will dismiss her as a party. Also, even considering Ms. Leach's statement to the judge in October of 2011 that she intended to pursue this matter, there has been no action in this file for well over 90 days. The Commission will therefore dismiss the case and the file shall be closed.

If Ms. Leach wishes to bring her concerns about Laclede to the Commission's attention, this order does not prevent her from filing a formal complaint. If she chooses to do so, a separate case file will be opened.

THE COMMISSION ORDERS THAT:

1. This case is dismissed for lack of prosecution on July 19, 2012.
2. This case shall be closed on July 20, 2012.

(S E A L)

BY THE COMMISSION



Steven C. Reed
Secretary

Gunn, Chm., Kenney and Stoll, CC., concur.
Jarrett, C., concurs, with separate concurring
opinion to follow.

Jones, Senior Regulatory Law Judge