BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Unice Harris,)
Complainant,)
V.) <u>File No. GC-2013-0116</u>
Southern Union Company d/b/a Missouri Gas Energy,)))
Respondent.)

ORDER SETTING PREHEARING CONFERENCE

Issue Date: November 16, 2012 Effective Date: November 16, 2012

On September 24, 2012, Unice Harris ("Ms. Harris") filed a complaint with the Missouri Public Service Commission ("Commission") against Southern Union Company d/b/a Missouri Gas Energy ("MGE"). MGE filed an answer denying Ms. Harris' allegations that MGE violated its tariffs. On November 14, 2012, the Commission's Staff filed a *Staff's Report* describing its investigation into the allegations of the complaint and concluding that MGE did not violate any statute, rule or tariff in providing gas service to Ms. Harris.

The Commission finds that a prehearing conference is now appropriate. The parties or their representatives shall appear in person, or by telephone, at the conference. Parties wishing to appear by telephone will be provided with a telephone conference number. At the conference, parties should be prepared to discuss the nature of any discovery each will conduct and the time necessary to complete discovery and prepare for hearing. The parties should also be prepared to name the witnesses each expects to call at hearing, the number and nature of any exhibits each expects to offer at hearing, and the anticipated length of the

hearing. Also, the parties should be prepared to discuss the elements of a joint procedural schedule, including the dates for an evidentiary hearing and post-hearing briefs.

THE COMMISSION ORDERS THAT:

1. A prehearing conference shall be held on November 29, 2012, beginning at 10:00 a.m., in Room 305 of the Governor Office Building, 200 Madison Street, Jefferson City, Missouri. This meeting will be held in a building that meets accessibility standards required by the Americans with Disabilities Act. Anyone needing additional accommodations to participate shall call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 before the conference.

2. Any party that wants to participate in the conference by phone may do so by calling 573-526-5398 or toll-free 866-630-9345 at the time set for the beginning of the conference.

3. This order shall become effective immediately upon issuance.

BY THE COMMISSION

Steven C. Reed Secretary

(SEAL)

Michael Bushmann, Regulatory Law Judge by delegation of authority pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 16th day of November, 2012.