

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Craig A. Smith,)	
)	
Complainant,)	
)	
v.)	<u>Case No. GC-2015-0147</u>
)	
Laclede Gas Company,)	
)	
Respondent.)	

STATUS REPORT

COMES NOW the Staff of the Missouri Public Service Commission, by and through counsel, and for its *Status Report* on behalf of all parties in this matter hereby states:

1. On December 10, 2014, Craig Smith (“Complainant”) filed a formal complaint against Laclede Gas Company (“Laclede” or “Company”). Smith’s complaint alleged problems with his enrollment in the Company’s “Easy Pay” system, and problems with the meter at his home.

2. As ordered by the Commission, the parties to this case—including the Complainant, Laclede, Staff and the Office of the Public Counsel—held a prehearing conference on March 11, 2015. During the conference, the presiding Regulatory Law Judge (RLJ) invited the parties to discuss ways to resolve the case, and ordered Staff to file a status report on behalf of all parties to update the Commission on the parties’ progress.

3. During the prehearing conference, the parties discussed the facts and issues of this case, and Laclede discussed some potential changes to its internal processes that address those issues.

4. The parties believe that they can reach a stipulation and agreement that will resolve the case. Once the parties reach such an agreement, they will present the stipulation for Commission approval.

5. The parties have authorized Staff to submit this status update on their behalf.

WHEREFORE, Staff submits this status report in response to the RLJ's order, and hereby requests the Commission grant the parties until April 10, 2015, to submit a stipulation and agreement or another status report in this matter.

Respectfully Submitted,

**STAFF OF THE MISSOURI
PUBLIC SERVICE COMMISSION**

/s/ John D. Borgmeyer

John D. Borgmeyer
Deputy Staff Counsel
Missouri Bar No. 61992

Attorney for the Staff of the
Missouri Public Service Commission
P.O. Box 360
Jefferson City, Missouri 65102
Telephone: (573) 751-5472
Fax: (573) 751-9285
Email: john.borgmeyer@psc.mo.gov

CERTIFICATE OF SERVICE

I hereby certify that true and correct copies of the foregoing were served electronically to all counsel of record this 12th day of March, 2015.

/s/ John D. Borgmeyer