

**From:** Brett Felber [<mailto:churchofjandhope@gmail.com>]  
**Sent:** Friday, May 18, 2018 8:56 AM  
**To:** PSC Info (Public Info Email Address) - PSC  
**Subject:** Complaint number GC-2018-0345

Here is the last harassing letters that was sent by Mr. Zucker and Spire. Within the course of less than a month you can tell three harassing letters were sent ranging from the dates of Jan 12, 2018 and Feb 2, 2018 from the envelopes that were mailed.

Also to be noted service is in good standing and all subsequent bills for the account have been paid in full for their account balances. From January through April of 2018. We just received our May bill.



Spire Inc.  
700 Market Street  
St. Louis, MO 63101

formerly Laclede Gas

February 2, 2018

## FINAL NOTICE

Church of Jesus & Hope  
c/o Brett Felber and Lisa Lambert  
2865 Dividend Park  
Florissant, MO 63031

Re: Account No. 5314157821 ("Church Account")  
Account No. 4077040000 ("Personal Account")  
Failure to Comply with Commission Rules and Company Tariff

Dear Ms. Lambert and Mr. Felber,

As you are aware, gas service at 2865 Dividend Park (the 'Residence') was disconnected for non-payment on April 18, 2017. You have made no payment since that date to cure your default. However, you have attempted to have gas service restored by various other means, including applying for commercial service at the Residence under the business name Doggie Designs.

It has now come to our attention that you obtained gas service at the Residence on December 27, 2017, by Mr. Felber representing himself as applying for service on behalf of the Church of Jesus & Hope. We erred in not denying your application and, as a result, you have enjoyed gas service for the past four weeks without having made any payment on the \$1,797.66 balance on the Personal Account. (Please note that the delinquent balance is \$1,647.66. The total balance includes a \$150 deposit that will be withdrawn if we enter into a Cold Weather Rule agreement on or prior to March 31.)

Missouri Public Service Commission Rule 13.050(2)(E) and Spire Missouri Tariff Rule 14(2)(E) both allow for disconnection of service to a customer when the previous occupant has an unpaid or delinquent bill and remains an occupant of the premises. This letter shall serve as a notice of discontinuance of service to the Church Account under those rules, as you still reside at the Residence, and have a delinquent and unpaid balance of \$1,647.66 under the Personal Account.

**spire** 

700 Market Street  
Saint Louis, MO 63101

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0000334048 JAN 25 2018

*Church of Jesus & Hope  
c/o Brett Gelber and Lisa Lambert  
2865 Dividend Park  
Florissant, MO 63031*

005 LTADPAB 63031



spire

700 Market Street  
Saint Louis, MO 63101

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ZIP 63144 \$ 000.40<sup>8</sup>  
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2865 Dividend Park  
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005 ATADPAB 63031





700 Market Street  
Saint Louis, MO 63101

Lisa Lambert  
Brett Felber  
2865 Dividend Park  
Florissant, MO 63031



005 LTADAAB 63031

