	Public Service CommissionMulti-Page™UMSL-St. LouisLaclede Gas CompanySeptember 19, 2005
1	my home is a 90-year-old home. You know, wind flies
2	through all kinds of cracks and crevices the older the
3	home, and there's some that we have in our city and
4	region that are, in fact, 100 plus years old. We, we
5	have a serious problem and perhaps we can set up
6	programs from any number of groups to fix those
7	problems.
8	JUDGE DIPPELL: Mr. Chairman?
9	CHAIRMAN DAVIS: Okay. I just want to go
10	back. Representative Fraser, do you think that the
11	interest part of this agreement that we're here to
12	discuss today allows Laclede to double-dip?
13	MS. FRASER: I think I'm very concerned
14	and those are my words. I think I'm very concerned
15	I know I'm very concerned about this whole issue with
16	the infrastructure and how we already have in place the
17	6.1 million dollars into a permanent rate increase.
18	Then if we're going to do it on a yearly basis, are we
19	adding money to that. And if, in fact, we have the 6
20	million left over, how is that going to be used and how
21	will it be more responsive? And I'm asking you to look
22	at that and look at it very carefully so that we aren't
23	doing that. I can't judge that. I don't know the
24	answer to your question, but what I'm asking you is for
25	you to know the answer to that question and to make
	Page 95

Concannon & Jacger St. Louis, Missouri (314) 421-1000

	Public Service CommissionMulti-Page™UMSL-St. LouisLaclede Gas CompanySeptember 19, 2005
1	sure that's not happening.
1 2	
	If I put aside 6 million for
3	infrastructure and then I say, but there's a 3 million
4	dollar bill and I want you to pay the 3 million extra
5	this year. Then we've got to be sure that that 6
6	million is also used for that infrastructure and not
7	just held outside. So I appreciate you being here and
8	asking that question.
9	CHAIRMAN DAVIS: Okay. That answers my
10	question and we will look at that.
11	MS. FRASER: Thank you very much and I
12	thank the representatives from Laclede for being here
13	to hear these comments as well. Thank you all.
14	JUDGE DIPPELL: Thank you. Were there any
15	questions from counsel for Representative Fraser?
16	MR. DANDINO: No questions. Thank you.
17	JUDGE DIPPELL: Mr. Pendergast?
18	MR. PENDERGAST: Yes. Representative
19	Fraser, I just wanted to let you know that I'm more
20	than happy to sit down and talk to you about the
21	program, as well as decreased funding for
22	weatherization, which I know is a concern that you
23	have. We will certainly make our accounting people
24	available to you to explain to you how the increase
25	works, how much investment we make every year. You

Õ

.

Concannon & Jaeger St. Louis, Missouri (314) 421-1000

	Public Service CommissionMulti-Page™UMSL-St. LouisLaclede Gas CompanySeptember 19, 2005
1	weren't here earlier when we talked about how Laclede
2	has made \$90 million worth of investments. Of the last
3	rate increase, approximately \$40 million of that was
4	used in safety-related investments covered by the
5	interest of 6.1, and it only provides a return on the
6	investments we made. And we will not get that
7	investment back in some cases for thirty or forty
8	years.
9	JUDGE DIPPELL: Mr. Pendergast, you're
10	going to have to use a mic so that everybody can hear
11	you.
12	Mr. Pendergast was trying to explain the
13	infrastructure program to the representative. I'm
14	afraid that's too much to go into at this point in the
15	hearing because you're not going to be able to hear
16	everybody's testimony. But he was offering to speak to
17	the representative about that.
18	MS. FRASER: I'm certainly available to do
19	that and I thank you for being here.
20	JUDGE DIPPELL: Mr. Meyer?
21	MR. MEYER: No.
22	JUDGE DIPPELL: Thank you, Representative.
23	MS. FRASER: Thank you very much and thank
24	you again for being here.
25	JUDGE DIPPELL: Mr. Trotter, since you've
	Page 97

Ŏ

Concannon & Jaeger St. Louis, Missouri (314) 421-1000

7

0

25

1 previously been sworn, I'll ask you to --2 MR. TROTTER: Madam Chairperson -- I'm 3 sorry, your Honor. Your Honor, as you judicate this 4 process, there's a process in which puts you in charge of the process and gives the Commissioners the 5 opportunity to listen to what we have to say in an era 6 7 of freedom and to be able to speak. I appreciate several of the apologies by some of the Commissioners. 8 I felt, for the record, and I will send a letter to the 9 Governor, that the inappropriateness of the Chairman to 10 11 single me out for being over-passionate. 12 I may apologize. And for the record, I'm 13 going to apologize for being passionate and for being 14 verbalized and being able to speak my mind as an 15American should. But I do want the record to note that 16 while I was doing this -- and I'm happy that the press 17 is not here, because I wasn't looking for a show or a But I'm happy that the whole purpose of, of 18 showdown. what we're here is to speak our mind. If in the future 19 that the judge sets the perimeters for what we can and 20 21 can't do as you judicate this process, it would be 22 appropriate for us to follow those procedures. 23 I am over 50 years old and I'm old enough 24 to be the judge's father and I am totally outraged. In

my life, I've been on the National Board of the NAACP,

#### Public Service Commission Laclede Gas Company

Ô

Ō

Multi-Page<sup>™</sup>

1 the Urban League, the local Urban League, on boards all 2 across this country from Junior Achievement, you name I've sat with Republicans, Democrats. No one has 3 it. 4 ever said what they said to me or to anybody who's here as a Laclede Gas customer to talk about their rate 5 So let me apologize for being over 6 increase. 7 enthusiastic.

8 I will accept the apology of the most 9 appropriate member who gave an apology on behalf of the 10 Commission. I find it very difficult and very personal 11 and very demeaning to have the Chairman of the 12 Commission -- it sets the tone for the public to see 13 and to concluded, well, who's side is he on. We all 14 have a right to speak our mind. It was your 15 responsibility, Madam, Justice, to say, out of order or 16 in order. It was not left up to this judication process for the Commissioner to single me out when we 17 had all these other people clapping and talking and 18 being expressive as they did after I held back because 19 20 you have to get hundreds of thousands of calls and you 21 have to know this community, the white community, the 22 black community, the poor community, the rich 23 community, the gay community, the straight community. 24 You have to know this community to appreciate these are 25 So it hurts me to see that the public, from bad times.

Page 99

	Public Service CommissionMulti-Page™UMSL-St. LouisLaclede Gas CompanySeptember 19, 2005
1	my standpoint, is being mistreated by utility companies
2	and I intend to do something about it.
3	Again, to you because I did not know what
4	the rules were, I extend an apology. I now know,
5	although I still don't know in detail. I think it's
6	appropriate for you to do that. I am appalled by your
7	leadership and your decision to do what you did, Mr.
8	Chairman, and I find it inappropriate in America.
9	Thank you, Madam.
10	JUDGE DIPPELL: Mr. Trotter, did you have
11	any other comments regarding the rate increase?
12	MR. TROTTER: I spoke earlier on the rate
13	increase. I may have additional comments later this
14	evening at Harris-Stowe, and at that time I would hope,
15	Madam Judge, that we're able to spell out for the
16	audience.
17	JUDGE DIPPELL: Mr. Trotter, I appreciate
18	your comment. I did not make it clear at the beginning
19	what was expected of the attendees. Thank you.
20	MR. TROTTER: Yes, ma'am. Thank you,
21	ma'am.
22	CHAIRMAN DAVIS: Mr. Trotter, I do
23	apologize to you, humbly and sincerely. I did not
24	mean to offend you earlier. I did not mean to attempt
25	to silence anyone's testimony. That was not my intent.
	Page 100 Concannon & Jaeger St. Louis, Missouri (314) 421-1000

Õ

-- --

	Public Service CommissionMulti-Page™UMSL-St. LouisLaclede Gas CompanySeptember 19, 2005
1	I was intent on listening to the witness and I
2	apologize for finding your remarks distracting. That
3	being said, I agree that there were other people here
4	that also made similar comments and they were not
5	addressed. So I do apologize, Mr. Trotter, and it is
6	noted. I agree that it was extremely unfair that I
7	would single you out, and I apologize.
8	JUDGE DIPPELL: Thank you. The next
9	witness. Please raise your right hand.
10	MS. TATE: I'm not about to do that, but I
11	will affirm it's true.
12	JUDGE DIPPELL: That's fine. Do you
13	affirm to tell the truth to this hearing?
14	MS. TATE: Yes.
15	JUDGE DIPPELL: Then please state your
16	name and spell it for the court reporter.
17	MS. TATE: Okay. My name is Ahdenah Tate,
18	A-H-D-E-N-A-H. Last name T-A-T-E. My address is 908
19	North McKnight, St. Louis, Missouri, 63132.
20	JUDGE DIPPELL: And are you a Laclede Gas
21	Company customer?
22	MS. TATE: I am.
23	JUDGE DIPPELL: Would you please give us
24	your comment?
25	MS. TATE: I am here today to express the
	Page 101 Concannon & Jacger St. Louis, Missouri (314) 421-1000

- -----

---

. -

-

### Public Service Commission Laclede Gas Company

hardship that any additional increase in the price of 1 2 my Laclede bill will cause me and my children. I'm 3 also surprised that this room is not jam-packed. I am 4 one of what falls in between the category of those that are offered in this situation. I'm not quite elderly, 5 but I'm close. Thank God, I'm not handicapped, but I 6 7 work from week to week, and I live paycheck to paycheck and I'm paying a very inordinately high Laclede Gas 8 9 bill. It's almost triple. I have spent many hours 10 down at the Laclede Gas offices. I've shown them, you 11 know, the differences over the past few years and how my bills have jumped. I've also explained to them and 12 13 shown them what I'm working with on a month-to-month 14basis, and there's really -- with all that is offered in assistance for those that are considered the working 1516 poor, it really is deficient to help. What I mean by 17 that is for all the agencies that are in this to help, 18 they do help.

19 But what happens is what I consider a very 20 vicious cycle. What happens is that you have a very 21 high gas bill, which you are unable to meet if it's higher than normal. Than you contact the resource 22 23 center there that they offer you to help you with this 24 situation. What happens is you're on the phone for a 25 very long time, if you can get through. Then if you

Page 102

Pub	lic	Servi	ce Co	mmi	ssion
Lac	lede	e Gas	Com	рапу	•

•

ŏ

•

## Multi-Page<sup>™</sup>

1 can get through, they'll ask that you bring down all 2 your documentation to show that you're in the hardship. 3 When you do that process, then they tell you, well, we 4 only have limited resources available, and so what 5 happens is, in the whole process, by the time you're 6 finished, what you've got to do -- looking at the high 7 bill.

You now, in addition, receive now a budget plan. If you're trying to live from month-to-month and you can't meet your month-to-month bills, then the budget that they put on is an additional cost that you must meet. If you can't meet that, then you incur what they call a deposit, a major deposit that you must put on, and it's a vicious cycle.

15 I mean, I, I am the most frustrated working mother that I know. I'm sure there's others, 16 17 but I'm a mother of six. I have three in college presently, right now, and it is really hard. I mean, 18 I'm working every day. I work for St. Louis County 19 government. I'm working every day just to make ends 20 meet and this vicious cycle that I'm caught in is 21 22 really causing undue hardship. Whereas this amount may 23 seem minimal to most on this Public Service Commission, but those of us that work from paycheck to paycheck, 24 25 any increase is, is more than you can afford. And I

Page 103

	Public Service CommissionMulti-Page™UMSL-St. LouisLaclede Gas CompanySeptember 19, 2005
1	don't see anything really structured to help those that
2	are in my category. As I said, thank God I am not
3	handicapped, but I'm not elderly to qualify under those
4	circumstances. So where does a person in my
5	circumstance fit into this system?
6	There's got to be some way and some
7	measure that you could help those of us that work every
8	day, but simply can't afford these rising costs. It's
9	just really inordinately high. It's a hardship and
10	it's a vicious cycle that we get caught up in, and I'm
11	just hoping I mean, I thought Representative Fraser
12	spoke eloquently to address what the situation looks
13	like. It's really hard and it's a vicious cycle and I
14	think even with the brochures that were demonstrated
15	today, I see no real end in sight to those that are
16	like me, with those problems that I endure every day.
17	So I appreciate you hearing me. I also don't
18	understand in circumstances like Representative Fraser
19	outlined.
20	If you happen to live in an apartment
21	building, such as I do, where it's old, where the
22	insulation is, is inadequate, where you're living in a
23	drafty apartment and then you just happen to question
24	why your bills are so high. They tell you, well, it's

•••••

25 because you have a faulty heater or because your

Page 104

	Public Service CommissionMulti-Page™UMSL-St. LouisLaclede Gas CompanySeptember 19, 2005
1	windows are drafty. Well, whose responsibility is it
2	to take care of? You only know that once we read the
3	high bill. In other words, we find out, well, it may
4	be because of faulty insulation and then we've got to
5	go talk to the landlord. And then who's holding the
6	landlord accountable? As a consumer, I now have to go
7	and fight the landlord and say, "Listen, the reason my
8	bills are higher is because your apartment is drafty."
9	What do I do if you're caught in this
10	vicious cycle? While the representatives at Laclede
11	Gas are sympathetic, they really don't do anything.
12	They really don't do anything. They listen, they hear,
13	they nod, they refer to the different resources that
14	are listed here. They tell you their funds are
15	limited. We can only give you so much. We have so
16	many people to help, and so you're still caught. And
17	like I said, in my particular case, whatever help that
18	I receive simply goes to the cost they now put on me
19	with this large deposit. It doesn't do anything for
20	the large bill. It just takes care of the deposit. If
21	you miss one, one payment, you're right back at square
22	one and the cycle starts again. You've incurred
23	another large deposit. You've now got another budget
24	plan. If you miss the budget plan, you start all over
25	again.

Page 105

-----

	Public Service CommissionMulti-Page™UMSL-St. LouisLaclede Gas CompanySeptember 19, 2005
1	Like I said, it's a vicious cycle. It
2	goes nowhere. We need some help and I'm hoping that
3	this Commission will hear and will take the words that
4	have been said here into consideration. There are
5	those that are working every day that have it difficult
6	as well. I appreciate you listening to me.
7	JUDGE DIPPELL: Thank you. Commissioner
8	Murray, any questions?
9	COMMISSIONER MURRAY: I don't believe so.
10	Thank you.
11	JUDGE DIPPELL: Commissioner Gaw?
12	COMMISSIONER GAW: Ms. Tate, I don't know
13	what questions to ask you. I think you've said it all.
14	There are a lot of pressures out there on people who
15	are tying to make ends meet right now, and all of them
16	seem to be going in the wrong direction and it's a big
17	concern. If you've got three kids in college right
18	now, trying to take care of expenses for that, and
19	you've also got three kids still in the home?
20	MS. TATE: No. My three are now on their
21	own.
22	COMMISSIONER GAW: Oh, so the other three
23	are out, but still you've got the three in college.
24	We've talked about, and I won't belabor this, but one
25	of the big issues that we have in regard to how to do
	Page 106 Concannon & Jaeger St. Louis, Missouri (314) 421-1000

----

•

### Public Service Commission Laclede Gas Company

Ó

Multi-Page<sup>™</sup>

1 something about some of these older buildings is that 2 they are owned by landlords and the landlords generally 3 are not paying the utility bill. There's a huge 4 disconnect, as you've already pointed out and we had an 5 inside long-term portability task force that studied some of these issues and that was one of the issues 6 7 that they struggled with. So I want to work on it. Ι 8 think, I think we've got to come up with some solutions because as far as prices are concerned, at least in the 9 immediate future, they sure are headed in the wrong 10 direction. 11 Thank you. I'm sorry. That really wasn't a question. 12 13 MS. TATE: Thank you. 14 JUDGE DIPPELL: Commissioner Clayton?

15 COMMISSIONER CLAYTON: Ms. Tate, thank you for being here today and I appreciate your testimony. 16 17 You said that Representative Fraser spoke eloquently 18 and I agree with many things that she said, but I think 19 you spoke very eloquently of a much larger problem that surpasses what this rate case is about. 20 It's really 21 not a dollar a month that we're talking about here. 22 Even if this Commission were to reject this settlement 23 or say zero increase -- even if we did that, you still got problems. You've still got bills that you've got 24 25 to pay. You still have high gas prices, and really

Page 107

Public Service Commission Laclede Gas Company

1

2

•

Õ

0

Multi-Page<sup>™</sup>

that's what is jumping out and is grabbing everybody is those higher natural gas prices.

3 As someone who is kind of in the middle, 4 you have children, you're working, have income, don't -- maybe don't need certain programs, do you have 5 6 specific suggestions for this Commission about what 7 areas we really ought to look at? What the Commission could do to find solutions? It's easy to say, don't 8 9 raise prices, but in these circumstances, that's not 10 going to do it. There's a larger problem in the long 11 run. Do you have any other suggestions that we could 12 look at?

13 MS. TATE: Well, I really, I really am in 14 the midst of trying to process all of this information. You have to understand, too, the average consumer does 15 not get very detailed information on just what and how 16 17 these monies will be allocated, what it will solve and 18 what it will accomplish. I got more just today than I 19 have received in the newspapers or in information that 20 was sent to my home. So I intend to process all of 21 this and hopefully, as I get a clearer understanding, 22 it will kind of give me some insight on what 23 suggestions can be made.

But I think certainly, above and beyond anything else, you should understand that nothing

	Public Service CommissionMulti-Page™UMSL-St. LouisLaclede Gas CompanySeptember 19, 2005
1	equals nothing. If you have nothing to work with, you
2	have absolutely no more money, any increase for
3	whatever reason. The Commission has to vote one way or
4	the other. If you're operating already under a
5	hardship, any increase for any reason makes your
6	hardship even worse. That's as simple as I can put it.
7	COMMISSIONER CLAYTON: I'm glad that you
8	have that information. We have staff here that provide
9	ways of getting additional information. We have a toll
10	free number to call. I know you're not looking to make
11	another phone call to yet another government agency,
12	but that's how it works. I just want to make sure
13	that if the number isn't on there, that you stay in the
14	case and if you have suggestions, please pass them
15	along to us. Thank you.
16	MS. TATE: Thank you.
17	JUDGE DIPPELL: Mr. Chairman, any
18	questions?
19	CHAIRMAN DAVIS: No. Ms. Tate, thanks.
20	MS. TATE: Thank you.
21	JUDGE DIPPELL: Mrs. Williams, I have you
22	on the list. Unfortunately there are five other people
23	ahead of you.
24	MS. WILLIAMS: Oh, okay. I didn't know
25	it.
1	

Concannon & Jaeger St. Louis, Missouri (314) 421-1000

	Public Service CommissionMulti-Page™UMSL-St. LouisLaclede Gas CompanySeptember 19, 2005
1	JUDGE DIPPELL: And I will just say, for
2	anybody that didn't get signed up on the first two sign
3	up sheets, there's another one at the back of the room.
4	When I get through this list, I'll ask if there's
5	anybody else who would like to testify and we'll go
6	from there. We do not have to go out of the room right
7	at three, so we'll try to get through everyone. Mr.
8	Don Wallace? If you want to have someone in the
9	batter's box, I have Jeffrey Coleman next.
10	MR. WALLACE: Commissioner, my name is Don
11	Wallace. I'm a Laclede Gas customer.
12	JUDGE DIPPELL: Can I swear you in?
13	MR. WALLACE: I swear to tell the truth,
14	all that.
15	JUDGE DIPPELL: All right. That's good.
16	MR. DON WALLACE,
17	of lawful age, being first duly sworn to tell the
18	truth, the whole truth, and nothing but the truth,
19	deposes and says on behalf of the Commission, as
20	follows:
21	MR. WALLACE: I received your card and
22	JUDGE DIPPELL: Could I get your name and
23	address for the record?
24	MR. WALLACE: Don Wallace, 3927 Cochila,
25	St. Louis, Missouri, 63125. That's in Mehlville.
	Page 110

Concannon & Jaeger St. Louis, Missouri (314) 421-1000

	Public Service Commission Laclede Gas CompanyMulti-Page™ September 19, 2005
1	JUDGE DIPPELL: All right. Now, we'll
2	proceed.
3	MR. WALLACE: I received your card and I
4	listened to all the comments today. I don't want to
5	take a lot of your time. I appreciate your being here.
6	I think the rate increase we got already was excessive.
7	I would just urge you as Commissioners to really look
8	at the inner structure of Laclede Gas operations and
9	try to make sure it is run in a prudent manner.
10	This card here I don't quite understand.
11	We got a rate increase. Now, they want another one it
12	looks like to me. I don't understand the Commission
13	here. It looks like you went into negotiations to
14	determine how much we're going to give to Laclede Gas
15	so they can make a donation. I never heard anything
16	like that. Who gave Laclede Gas or you the authority
17	to tell me who much I'm going to donate? I mean, I
18	donate to a lot of things, but I've never heard of a
19	Public Service Commission negotiating on how much
20	people will give to Laclede Gas so they can donate. It
21	just seems very weird to me. Maybe I'm wrong. That's
22	a question and that's all I have to say. Thank you.
23	JUDGE DIPPELL: The notice went out and it
24	did say that our staff had been involved in
25	negotiations. The Commission is actually separate from
	Page 111

- -

Multi-Page<sup>™</sup> Public Service Commission **UMSL-St.** Louis September 19, 2005 Laclede Gas Company their staff. 1 MR. WALLACE: Okay. 2 JUDGE DIPPELL: So just so you know, the 3 Commission hasn't yet made any decision on the 4 settlement and that's why we're here today to take 5 comments. I just wanted to clarify that. 6 7 Commissioner Murray, did you have any questions? 8 COMMISSIONER MURRAY: I don't think I have 9 any questions, but if you would like further 10 11 clarification on how to get involved, we do have staff 12 here today who would be happy to talk to you and 13 explain it in more detail to you. 14 MR. WALLACE: All right. Thank you. 15 JUDGE DIPPELL: Commissioner Gaw? 16 COMMISSIONER GAW: Mr. Wallace, thank you for coming. 17 18 MS. WALLACE: Thank you. 19 COMMISSIONER GAW: We appreciate it very much. 20 JUDGE DIPPELL: Commissioner Clayton? 21 COMMISSIONER CLAYTON: I don't have any 22 questions. 23 24 JUDGE DIPPELL: Thank you. 25 COMMISSIONER MURRAY: Excuse me, Judge. Page 112 Concannon & Jaeger St. Louis, Missouri (314) 421-1000

	Public Service Commission Multi-Page <sup>™</sup> UMSL-St. Louis Laclede Gas Company September 19, 2005
1	Could we ask someone from staff go back and see if Mr.
2	Wallace has any questions?
3	MR. JEFFREY COLEMAN,
4	of lawful age, being first duly sworn to tell the
5	truth, the whole truth, and nothing but the truth,
6	deposes and says on behalf of the Commission, as
7	follows:
8	JUDGE DIPPELL: Can you state your name
9	and address?
10	MR. COLEMAN: My name is Jeffrey Coleman,
11	4643 Robbins, two Bs, Grove Drive in Florissant,
12	Missouri.
13	JUDGE DIPPELL: And are you a Laclede Gas
14	Company customer?
15	MR. COLEMAN: Yes, I am.
16	JUDGE DIPPELL: Thank you. Could you
17	please give us your comment?
18	MR. COLEMAN: Okay. My testimony will be
19	brief. I would like to know what is the precise amount
20	of the rate increase? Well, the rate increase that the
21	customers will see generated from the increase in
22	revenue that Laclede Gas is seeking. I'd like to know
23	what the precise increase is in price per therm? I
24	have not heard that discussed today. And the reason
25	I'd like to have that information is because I don't
i	Page 113

Concannon & Jaeger St. Louis, Missouri (314) 421-1000

### Public Service Commission Laclede Gas Company

25

## Multi-Page<sup>™</sup>

there is enough transparency on the Laclede feel that 1 Gas customer's bills. This is the only public utility 2 I know of in greater St. Louis that does not have 3 easily predictable rates compared to say, the Ameren US 4 5 has the rate per kilowatt hours. Missouri American Water has a rate based on hundreds of cubic feet. 6 Southwestern Bell, you know, will have a rate based on 7 8 minutes of call time. I have no idea what Laclede Gas's rate is. 9 It appears to change from month to month. I understand 10 that a portion of it does change, but a portion of it 11 should be constant and none of that information is 12 provided to me on my bill. I'm unable to calculate 13 what the rate is and have any method for predicting my 14rate for the future, even if I were to be able to 15 determine my therm usage. So I think that any 16 discussion of any increase in the revenue needs to be 17 18 done concurrently with providing more transparency to 19 the customers so they can understand what they're actually paying. Because I think if this rate increase 20 goes through, we're never going to see it on the bill. 21 We have no way of knowing what that increase is 22 actually going to flow through to us. I would simply 23

24 like to see an itemized breakdown of the components of

customer bills and how they are calculated, if it's a

	Public Service CommissionMulti-Page™UMSL-St. LouisLaclede Gas CompanySeptember 19, 2005
1	rate or if it's just a flat amount. That should be
_ 2	spelled out on the bill like other utilities do.
3	That's all I have.
4	MS. DIPPEL: Thank you, sir. I will also
5	refer you to our staff here. They might be able to
6	explain some of that, I'm not sure, but hopefully they
7	can. If not, I'm sure that Pendergast will offer to
8	have someone in their office look at that for you
9	MR. COLEMAN: I think it's particularly
10	useful not just to discuss it with me as a single
11	customer. I think all customers who receive a bill
12	should have that information readily available to them.
13	JUDGE DIPPELL: And I appreciate your
14	comment. Commissioner Murray, any questions?
15	COMMISSIONER MURRAY: No questions, but
16	thank you. We appreciate the information.
17	JUDGE DIPPELL: Commissioner Gaw?
18	COMMISSIONER GAW: Mr. Coleman, were you
19	here at the very beginning before the Commissioners
20	came in when there was a question and answer period?
21	MR. COLEMAN: No, I wasn't. I was
22	searching for legal parking outside.
23	COMMISSIONER GAW: That's what I wondered.
24	During that time frame, everybody that's in here can
25	ask questions like that and get public responses. It's
	Page 115

•

1 the best time to ask questions like that so everybody 2 can hear it. 3 MR. COLEMAN: Okay. 4 COMMISSIONER GAW: But the questions that 5 you're asking are legitimate and there are answers to 6 them and I would encourage you, if you've got a few 7 minutes right after we're finished here, to do what	at
<pre>2 can hear it. 3 MR. COLEMAN: Okay. 4 COMMISSIONER GAW: But the questions tha 5 you're asking are legitimate and there are answers to 6 them and I would encourage you, if you've got a few</pre>	at
4 COMMISSIONER GAW: But the questions tha 5 you're asking are legitimate and there are answers to 6 them and I would encourage you, if you've got a few	
COMMISSIONER GAW: But the questions that you're asking are legitimate and there are answers to them and I would encourage you, if you've got a few	
5 you're asking are legitimate and there are answers to 6 them and I would encourage you, if you've got a few	
6 them and I would encourage you, if you've got a few	
8 Commissioner Murray and the judge suggested, I think,	
9 to talk with our staff and maybe public counsel and	
10 Laclede about how that breaks down on rates and usage	2
11 because it is not just, it is not just on the service	
12 portion, not the gas portion, but the service portion	
13 does have some usage components as well. So if you	1
14 want to have that discussion, I think it might be	
15 helpful.	
16 MR. COLEMAN: I will have that discussion	
17 because I would like to know for myself, but I think	/11
18 that people that were not able to attend the hearing	
19 should also have that information.	
	:
23 bill up and down and how much. I appreciate you	
24 pointing it out.	
25 JUDGE DIPPELL: Commissioner Clayton? Page	

....

•

Concannon & Jaeger St. Louis, Missouri (314) 421-1000

	Public Service CommissionMulti-Page™UMSL-St. LouisLaclede Gas CompanySeptember 19, 2005
1	COMMISSIONER CLAYTON: I don't have any
2	questions. Thank you.
3	JUDGE DIPPELL: Mr. Chairman?
4	CHAIRMAN DAVIS: Mr. Coleman, I just want
5	to concur with what Commissioner Gaw said and make note
6	that my understanding is that part of this proposed
7	settlement that Laclede has to implement a utility
8	design to be in place by January 1, 2007, and that that
9	design has to be approved by our staff, as well as the
10	Office of Public Counsel, which I guess technically is
11	the attorney representing you, the rate payers, in this
12	case. So I would encourage you to sit down and talk
13	with them about your concerns about the bill and make
14	sure that they're aware of it.
15	MR. COLEMAN: I hadn't seen anything in
16	any of the materials here today about redesigning the
17	bill as of the first of 2007. Is that published
18	information or it that just
19	CHAIRMAN DAVIS: I don't know if it was
20	published in the newspaper, but it's public record.
21	MR. COLEMAN: Okay.
22	JUDGE DIPPELL: Are there any questions,
23	Mr. Dandino?
24	MR. DANDINO: No questions.
25	JUDGE DIPPELL: Mr. Pendergast?
	Page 117

Concannon & Jaeger St. Louis, Missouri (314) 421-1000

7

	Public Service CommissionMulti-Page™UMSL-St. LouisLaclede Gas CompanySeptember 19, 2005
1	MR. PENDERGAST: Yes. Mr. Coleman, Mike
2	Pendergast. Hi, how are you?
3	MR. COLEMAN: Great.
4	MR. PENDERGAST: I appreciate your
5	testimony on the bills. Chairman Davis pointed out,
6	the redesign of the bill is part of the settlement. We
7	have conducted surveys to find out what information,
8	what customers want. If you want to talk me afterward.
9	We would like to sit down with you.
10	JUDGE DIPPELL: Okay. Mr. Pendergast said
11	that the redesign of the bill is part of the settlement
12	that they have worked out and they've had customer
13	surveys. If anyone would like to give additional
14	information about redesigning the bill, please get with
15	Mr. Pendergast or a representative and they can let you
16	know you to participate in the survey.
17	Any questions, Mr. Meyer?
18	MR. MEYER: No questions.
19	JUDGE DIPPELL: Thank you. Thank you, Mr.
20	Coleman.
21	MR. COLEMAN: Thank you.
22	MR. KEVIN PATTERSON,
23	of lawful age, being first duly sworn to tell the
24	truth, the whole truth, and nothing but the truth,
25	deposes and says on behalf of the Commission, as
	Page 118

----

----

Concannon & Jaeger St. Louis, Missouri (314) 421-1000

Public Service Commission Multi-Page<sup>™</sup> **UMSL-St. Louis** Laclede Gas Company September 19, 2005 follows: 1 2 JUDGE DIPPELL: Could you please state 3 your name and address? 4 MR. PATTERSON: My name is Kevin 5 I live at 10500 Wisteria Lane in St. Louis, Patterson. Missouri, 63126. I am a customer of Laclede Gas. 6 7 JUDGE DIPPELL: And could you give us your 8 comment? 9 MR. PATTERSON: Yes, ma'am. First, first 10 of all, I attended the last hearing and I got a piece 11 of literature. It was the comment form that was put out at the last hearing and I'll note that bottom 12 number to the Office of Public Council, the fax number 13 14 of 573-351-5526 is incorrect. That the number is actually is 5562. So I don't know if there's been a 15 16 lot of people trying to fax this information, but 17 didn't get it in. I just wanted to point out that the information that the Public Service Commission gave out 18 on these comment forms are wrong, that the fax number 19 is incorrect. 20 I'm sorry. Thank you for 21 JUDGE DIPPELL: bringing that to our attention. We're obviously 22 23 confused about where the public comment form came from. CHAIRMAN DAVIS: Is that from the OPC or 24 25 PSC? Is that the Commission or Office of Public

ŏ

Concannon & Jaeger St. Louis, Missouri (314) 421-1000

Page 120

Public Service Commission Laclede Gas Company 1 Council? 2 MR. PATTERSON: That was the Office of 3 Public Council's fax, but the comment sheet was on the 4 table at the last hearing. It says public comment before the Public Service Commission of the State of 5 Missouri. 6 7 JUDGE DIPPELL: Thank you for bringing that to our attention. We'll look into it and where 8 9 exactly those came from and why they had the wrong 10 number on there. MR. PATTERSON: Yeah, you had a bunch of 11 12 them at the last hearing laying out on the table and 13 then there's none of them at this one. So I wanted to 14 bring that to your attention. 15JUDGE DIPPELL: Thank you. MR. PATTERSON: 16 Okay. Next issue. We've 17 heard a lot of testimony here today with that fact that 18 this rate increase is going to create such a burden to 19 a lot of people here in the City of St. Louis. I still 20 have something that's very troublesome to me. You've 21 heard testimony from the people that can't afford these 22 increases in these rates. I wanted to tell you, again, 23 I'm going to fire on the top five executives because 24 that's all the information that came out in the paper, 25 was the salary and the bonuses that these people are

	Public Service CommissionMulti-Page™UMSL-St. LouisLaclede Gas CompanySeptember 19, 2005
1	getting. I'm going to tell you something. The CEO of
2	Laclede Gas in 2003 got a \$156,000 bonus. In 2004, it
3	was \$226,000. What in the world is it going to be this
4	year in 2005? What in the world is it going to be,
5	\$500,000? This has got to stop.
6	I am asking the Public Service Commission
7	to look at this. This is a public utility. I could
8	understand it if it was a private sector or something
9	like that. I do not understand why the Public Service
10	Commission is going to allow such enormous bonuses off
11	the back of our working people and our poor people.
12	Another one, and this is just a comment, when you're
13	getting 10.5 million dollars given to you from the
14	Public Service Commission, well, I'd be darned glad to
15	give you a million on the back myself. If I was to win
16	the lottery, I'll give you a million dollars to help
17	these people.
18	Next order or comment was, earlier there
19	was a union rep come up here and ask what the rate
20	increase was for and all that stuff and the answer was
21	given depreciation. Well, depreciation of what?
22	Their cars, their buildings? You know, what is the
23	depreciation? What are they trying to depreciate?
24	And another thing, just a comment and I'm
25	trying to find this in the right words. If you know
	Page 121

Concannon & Jaeger St. Louis, Missouri (314) 421-1000

#### Public Service Commission Laclede Gas Company

Multi-Page<sup>™</sup>

1 that you're only needing something like 10.5 or 8 2 million dollars, why in the world do you come in here and ask for 39 million dollars? If you know -- are 3 4 they just trying to deceive the public or what? When you know that you're only going to get 8 or 10 million, 5 6 why in the world do you come up here and ask for 39? 7 That is something that needs to be straightened out with the Public Service Commission. If somebody's 8 9 going to come in here for a rate increase and they know 10 how much you want, ask for how much you want. Don't 11 throw a 39 million or a 40 million or a 50 million 12 dollar price tag out there knowing that you might only get 10 percent of it. If that's all you need is 10 13 14 percent of that 50 million, than ask for 10 percent. 15 Don't ask for 50 million. If you only need eight, then ask for eight. 16 17 And that's my comment. And it doesn't 18 only affect the seniors in the city as the last -- they 19 testified before the last one. We're just asking you. 20 These big bonuses and these exorbitant bonuses that

people are getting -- why in the world are you allowing it to happen on the back of the working people? If it was a private industry, I could see it. This is a public utility under an umbrella. All I can see is this rate increase is strictly for the bonuses of the

Concannon & Jaeger St. Louis, Missouri (314) 421-1000

1       CEOs of Laclede Gas. That's the only reason you're         2       wanting the rate increase. And that's my comments.         3       JUDGE DIPPELL: Thank you, sir.         4       Commissioner Murray, any questions?         5       COMMISSIONER MURRAY: No questions. Thank         6       you.         7       JUDGE DIPPELL: Commissioner Gaw?         8       COMMISSIONER GAW: No. Thank you, Mr.         9       Patterson.         10       JUDGE DIPPELL: Commissioner Clayton?         11       COMMISSIONER CLAYTON: I don't have any         12       questions. Thank you, Mr. Patterson.         13       JUDGE DIPPELL: Mr. Chairman?         14       CHAIRMAN DAVIS: Mr. Patterson, real         15       quick, what was the total amount for the bonuses for         16       the top five people paid in '03 or '04?         17       MR. PATTERSON: In '04, it was over a half         18       a million dollars.         19       CHAIRMAN DAVIS: Okay.         20       JUDGE DIPPELL: Any questions, Mr.         21       Dandino?         22       MR. DANDINO: No questions. Thank you,         23       MR. DANDINO: No questions. Thank you,         24       JUDGE DIPPELL: Mr. Pendergast?     <		Public Service Commission Laclede Gas Company	Multi-Page <sup>™</sup>	UMSL-St. Louis September 19, 2005
3       JUDGE DIPPELL: Thank you, sir.         4       Commissioner Murray, any questions?         5       COMMISSIONER MURRAY: No questions. Thank         6       you.         7       JUDGE DIPPELL: Commissioner Gaw?         8       COMMISSIONER GAW: No. Thank you, Mr.         9       Patterson.         10       JUDGE DIPPELL: Commissioner Clayton?         11       COMMISSIONER CLAYTON: I don't have any         12       questions. Thank you, Mr. Patterson.         13       JUDGE DIPPELL: Mr. Chairman?         14       CHAIRMAN DAVIS: Mr. Patterson, real         15       quick, what was the total amount for the bonuses for         16       the top five people paid in '03 or '04?         17       MR. PATTERSON: In '04, it was over a half         18       a million dollars.         19       CHAIRMAN DAVIS: Okay.         20       JUDGE DIPPELL: Any questions, Mr.         21       Dandino?         22       MR. DANDINO: No questions. Thank you,         23       Mr. Patterson.         24       JUDGE DIPPELL: Mr. Pendergast?         25       MR. PENDERGAST: Yes. Hi, Mr. Patterson.	1	CEOs of Laclede Gas.	That's the only	reason you're
<ul> <li>Commissioner Murray, any questions?</li> <li>COMMISSIONER MURRAY: No questions. Thank</li> <li>you.</li> <li>JUDGE DIPPELL: Commissioner Gaw?</li> <li>COMMISSIONER GAW: No. Thank you, Mr.</li> <li>Patterson.</li> <li>JUDGE DIPPELL: Commissioner Clayton?</li> <li>COMMISSIONER CLAYTON: I don't have any</li> <li>questions. Thank you, Mr. Patterson.</li> <li>JUDGE DIPPELL: Mr. Chairman?</li> <li>CHAIRMAN DAVIS: Mr. Patterson, real</li> <li>quick, what was the total amount for the bonuses for</li> <li>the top five people paid in '03 or '04?</li> <li>MR. PATTERSON: In '04, it was over a half</li> <li>a million dollars.</li> <li>CHAIRMAN DAVIS: Okay.</li> <li>JUDGE DIPPELL: Any questions, Mr.</li> <li>Dandino?</li> <li>MR. DANDINO: No questions. Thank you,</li> <li>Mr. Patterson.</li> <li>JUDGE DIPPELL: Mr. Pendergast?</li> <li>MR. PENDERGAST: Yes. Hi, Mr. Patterson.</li> </ul>	2	wanting the rate inc	rease. And that'	s my comments.
5       COMMISSIONER MURRAY: No questions. Thank         6       you.         7       JUDGE DIPPELL: Commissioner Gaw?         8       COMMISSIONER GAW: No. Thank you, Mr.         9       Patterson.         10       JUDGE DIPPELL: Commissioner Clayton?         11       COMMISSIONER CLAYTON: I don't have any         12       questions. Thank you, Mr. Patterson.         13       JUDGE DIPPELL: Mr. Chairman?         14       CHAIRMAN DAVIS: Mr. Patterson, real         15       quick, what was the total amount for the bonuses for         16       the top five people paid in '03 or '04?         17       MR. PATTERSON: In '04, it was over a half         18       a million dollars.         19       CHAIRMAN DAVIS: Okay.         20       JUDGE DIPPELL: Any questions, Mr.         21       Dandino?         22       MR. DANDINO: No questions. Thank you,         23       Mr. PENDERGAST: Yes. Hi, Mr. Patterson.         24       JUDGE DIPPELL: Mr. Pendergast?         25       MR. PENDERGAST: Yes. Hi, Mr. Patterson.	3	JUDGE D	)IPPELL: Thank yo	u, sir.
<ul> <li>you.</li> <li>JUDGE DIPPELL: Commissioner Gaw?</li> <li>COMMISSIONER GAW: No. Thank you, Mr.</li> <li>Patterson.</li> <li>JUDGE DIPPELL: Commissioner Clayton?</li> <li>COMMISSIONER CLAYTON: I don't have any</li> <li>questions. Thank you, Mr. Patterson.</li> <li>JUDGE DIPPELL: Mr. Chairman?</li> <li>CHAIRMAN DAVIS: Mr. Patterson, real</li> <li>quick, what was the total amount for the bonuses for</li> <li>the top five people paid in '03 or '04?</li> <li>MR. PATTERSON: In '04, it was over a half</li> <li>a million dollars.</li> <li>CHAIRMAN DAVIS: Okay.</li> <li>JUDGE DIPPELL: Any questions, Mr.</li> <li>Dandino?</li> <li>MR. DANDINO: No questions. Thank you,</li> <li>Mr. Patterson.</li> <li>JUDGE DIPPELL: Mr. Pendergast?</li> <li>MR. PENDERGAST: Yes. Hi, Mr. Patterson.</li> </ul>	4	Commissioner Murray,	any questions?	
7       JUDGE DIPPELL: Commissioner Gaw?         8       COMMISSIONER GAW: No. Thank you, Mr.         9       Patterson.         10       JUDGE DIPPELL: Commissioner Clayton?         11       COMMISSIONER CLAYTON: I don't have any         12       questions. Thank you, Mr. Patterson.         13       JUDGE DIPPELL: Mr. Chairman?         14       CHAIRMAN DAVIS: Mr. Patterson, real         15       quick, what was the total amount for the bonuses for         16       the top five people paid in '03 or '04?         17       MR. PATTERSON: In '04, it was over a half         18       a million dollars.         19       CHAIRMAN DAVIS: Okay.         20       JUDGE DIPPELL: Any questions, Mr.         21       Dandino?         22       MR. DANDINO: No questions. Thank you,         23       Mr. Patterson.         24       JUDGE DIPPELL: Mr. Pendergast?         25       MR. PENDERGAST: Yes. Hi, Mr. Patterson.	5	COMMISS	SIONER MURRAY: No	questions. Thank
<ul> <li>COMMISSIONER GAW: No. Thank you, Mr.</li> <li>Patterson.</li> <li>JUDGE DIPPELL: Commissioner Clayton?</li> <li>COMMISSIONER CLAYTON: I don't have any</li> <li>questions. Thank you, Mr. Patterson.</li> <li>JUDGE DIPPELL: Mr. Chairman?</li> <li>CHAIRMAN DAVIS: Mr. Patterson, real</li> <li>quick, what was the total amount for the bonuses for</li> <li>the top five people paid in '03 or '04?</li> <li>MR. PATTERSON: In '04, it was over a half</li> <li>a million dollars.</li> <li>CHAIRMAN DAVIS: Okay.</li> <li>CHAIRMAN DAVIS: Okay.</li> <li>Dandino?</li> <li>MR. DANDINO: No questions, Mr.</li> <li>JUDGE DIPPELL: Mr. Pendergast?</li> <li>MR. PENDERGAST: Yes. Hi, Mr. Patterson.</li> </ul>	б	you.		
<ul> <li>9 Patterson.</li> <li>10 JUDGE DIPPELL: Commissioner Clayton?</li> <li>11 COMMISSIONER CLAYTON: I don't have any</li> <li>12 questions. Thank you, Mr. Patterson.</li> <li>13 JUDGE DIPPELL: Mr. Chairman?</li> <li>14 CHAIRMAN DAVIS: Mr. Patterson, real</li> <li>15 quick, what was the total amount for the bonuses for</li> <li>16 the top five people paid in '03 or '04?</li> <li>17 MR. PATTERSON: In '04, it was over a half</li> <li>18 a million dollars.</li> <li>19 CHAIRMAN DAVIS: Okay.</li> <li>20 JUDGE DIPPELL: Any questions, Mr.</li> <li>21 Dandino?</li> <li>22 MR. DANDINO: No questions. Thank you,</li> <li>23 MR. PENDERGAST: Yes. Hi, Mr. Patterson.</li> <li>24 Page 123</li> </ul>	7	JUDGE I	DIPPELL: Commissi	oner Gaw?
<ul> <li>JUDGE DIPPELL: Commissioner Clayton?</li> <li>COMMISSIONER CLAYTON: I don't have any</li> <li>questions. Thank you, Mr. Patterson.</li> <li>JUDGE DIPPELL: Mr. Chairman?</li> <li>CHAIRMAN DAVIS: Mr. Patterson, real</li> <li>quick, what was the total amount for the bonuses for</li> <li>the top five people paid in '03 or '04?</li> <li>MR. PATTERSON: In '04, it was over a half</li> <li>a million dollars.</li> <li>CHAIRMAN DAVIS: Okay.</li> <li>CHAIRMAN DAVIS: Okay.</li> <li>DuDGE DIPPELL: Any questions, Mr.</li> <li>Dandino?</li> <li>MR. DANDINO: No questions. Thank you,</li> <li>Mr. Patterson.</li> <li>JUDGE DIPPELL: Mr. Pendergast?</li> <li>MR. PENDERGAST: Yes. Hi, Mr. Patterson.</li> </ul>	8	COMMISS	SIONER GAW: No.	Thank you, Mr.
11 COMMISSIONER CLAYTON: I don't have any 12 questions. Thank you, Mr. Patterson. 13 JUDGE DIPPELL: Mr. Chairman? 14 CHAIRMAN DAVIS: Mr. Patterson, real 15 quick, what was the total amount for the bonuses for 16 the top five people paid in '03 or '04? 17 MR. PATTERSON: In '04, it was over a half 18 a million dollars. 19 CHAIRMAN DAVIS: Okay. 20 JUDGE DIPPELL: Any questions, Mr. 21 Dandino? 22 MR. DANDINO: No questions. Thank you, 23 Mr. Patterson. 24 JUDGE DIPPELL: Mr. Pendergast? 25 MR. PENDERGAST: Yes. Hi, Mr. Patterson. 26 Page 123	9	Patterson.		
12 questions. Thank you, Mr. Patterson. JUDGE DIPPELL: Mr. Chairman? CHAIRMAN DAVIS: Mr. Patterson, real quick, what was the total amount for the bonuses for the top five people paid in '03 or '04? MR. PATTERSON: In '04, it was over a half a million dollars. 19 CHAIRMAN DAVIS: Okay. 20 JUDGE DIPPELL: Any questions, Mr. 21 Dandino? 22 MR. DANDINO: No questions. Thank you, 23 Mr. Patterson. 24 JUDGE DIPPELL: Mr. Pendergast? 25 MR. PENDERGAST: Yes. Hi, Mr. Patterson. 26 Page 123	10	JUDGE I	DIPPELL: Commissi	oner Clayton?
<ul> <li>JUDGE DIPPELL: Mr. Chairman?</li> <li>CHAIRMAN DAVIS: Mr. Patterson, real</li> <li>quick, what was the total amount for the bonuses for</li> <li>the top five people paid in '03 or '04?</li> <li>MR. PATTERSON: In '04, it was over a half</li> <li>a million dollars.</li> <li>CHAIRMAN DAVIS: Okay.</li> <li>UDGE DIPPELL: Any questions, Mr.</li> <li>Dandino?</li> <li>MR. DANDINO: No questions. Thank you,</li> <li>Mr. Patterson.</li> <li>JUDGE DIPPELL: Mr. Pendergast?</li> <li>MR. PENDERGAST: Yes. Hi, Mr. Patterson.</li> </ul>	11	COMMISS	SIONER CLAYTON: I	don't have any
<ul> <li>14 CHAIRMAN DAVIS: Mr. Patterson, real</li> <li>15 quick, what was the total amount for the bonuses for</li> <li>16 the top five people paid in '03 or '04?</li> <li>17 MR. PATTERSON: In '04, it was over a half</li> <li>18 a million dollars.</li> <li>19 CHAIRMAN DAVIS: Okay.</li> <li>20 JUDGE DIPPELL: Any questions, Mr.</li> <li>21 Dandino?</li> <li>22 MR. DANDINO: No questions. Thank you,</li> <li>23 Mr. Patterson.</li> <li>24 JUDGE DIPPELL: Mr. Pendergast?</li> <li>25 MR. PENDERGAST: Yes. Hi, Mr. Patterson.</li> <li>20 Page 123</li> </ul>	12	questions. Thank yo	ou, Mr. Patterson.	
15 quick, what was the total amount for the bonuses for 16 the top five people paid in '03 or '04? 17 MR. PATTERSON: In '04, it was over a half 18 a million dollars. 19 CHAIRMAN DAVIS: Okay. 20 JUDGE DIPPELL: Any questions, Mr. 21 Dandino? 22 MR. DANDINO: No questions. Thank you, 23 Mr. Patterson. 24 JUDGE DIPPELL: Mr. Pendergast? 25 MR. PENDERGAST: Yes. Hi, Mr. Patterson. 29 Page 123	13	JUDGE I	DIPPELL: Mr. Chai	rman?
16 the top five people paid in '03 or '04? 17 MR. PATTERSON: In '04, it was over a half 18 a million dollars. 19 CHAIRMAN DAVIS: Okay. 20 JUDGE DIPPELL: Any questions, Mr. 21 Dandino? 22 MR. DANDINO: No questions. Thank you, 23 Mr. Patterson. 24 JUDGE DIPPELL: Mr. Pendergast? 25 MR. PENDERGAST: Yes. Hi, Mr. Patterson. 24 Page 123	14	CHAIRMA	AN DAVIS: Mr. Pat	terson, real
MR. PATTERSON: In '04, it was over a half a million dollars. CHAIRMAN DAVIS: Okay. JUDGE DIPPELL: Any questions, Mr. Dandino? MR. DANDINO: No questions. Thank you, Mr. Patterson. JUDGE DIPPELL: Mr. Pendergast? MR. PENDERGAST: Yes. Hi, Mr. Patterson. Page 123	15	quick, what was the	total amount for	the bonuses for
<pre>18 a million dollars. 19 CHAIRMAN DAVIS: Okay. 20 JUDGE DIPPELL: Any questions, Mr. 21 Dandino? 22 MR. DANDINO: No questions. Thank you, 23 Mr. Patterson. 24 JUDGE DIPPELL: Mr. Pendergast? 25 MR. PENDERGAST: Yes. Hi, Mr. Patterson. 26 Page 123</pre>	16	5 the top five people	paid in '03 or '0	4?
<ul> <li>19 CHAIRMAN DAVIS: Okay.</li> <li>20 JUDGE DIPPELL: Any questions, Mr.</li> <li>21 Dandino?</li> <li>22 MR. DANDINO: No questions. Thank you,</li> <li>23 Mr. Patterson.</li> <li>24 JUDGE DIPPELL: Mr. Pendergast?</li> <li>25 MR. PENDERGAST: Yes. Hi, Mr. Patterson.</li> </ul>	17	MR. PAT	TTERSON: In '04,	it was over a half
<ul> <li>JUDGE DIPPELL: Any questions, Mr.</li> <li>Dandino?</li> <li>MR. DANDINO: No questions. Thank you,</li> <li>Mr. Patterson.</li> <li>JUDGE DIPPELL: Mr. Pendergast?</li> <li>MR. PENDERGAST: Yes. Hi, Mr. Patterson.</li> </ul>	18	a million dollars.		
21 Dandino? 22 MR. DANDINO: No questions. Thank you, 23 Mr. Patterson. 24 JUDGE DIPPELL: Mr. Pendergast? 25 MR. PENDERGAST: Yes. Hi, Mr. Patterson. Page 123	19	CHAIRMA	AN DAVIS: Okay.	
<ul> <li>MR. DANDINO: No questions. Thank you,</li> <li>Mr. Patterson.</li> <li>JUDGE DIPPELL: Mr. Pendergast?</li> <li>MR. PENDERGAST: Yes. Hi, Mr. Patterson.</li> </ul>	20	JUDGE I	DIPPELL: Any ques	tions, Mr.
<ul> <li>23 Mr. Patterson.</li> <li>24 JUDGE DIPPELL: Mr. Pendergast?</li> <li>25 MR. PENDERGAST: Yes. Hi, Mr. Patterson.</li> <li>Page 123</li> </ul>	21	1 Dandino?		
<ul> <li>JUDGE DIPPELL: Mr. Pendergast?</li> <li>MR. PENDERGAST: Yes. Hi, Mr. Patterson.</li> <li>Page 123</li> </ul>	22	MR. DAM	NDINO: No questic	ns. Thank you,
25 MR. PENDERGAST: Yes. Hi, Mr. Patterson. Page 123	23	Mr. Patterson.		
Page 123	24	4 JUDGE I	DIPPELL: Mr. Pend	ergast?
	25	5 MR. PEI	NDERGAST: Yes. H	i, Mr. Patterson.
Company & Loader - Vé Louis Massaure /7181811 1900		Companyon & Loursey St. L.o.	Missouri (214) 401 1004	

--

\_

	Public Service CommissionMulti-Page™UMSL-St. LouisLaclede Gas CompanySeptember 19, 2005
1	My name is Mike Pendergast. How are you today?
2	MR. PATTERSON: I'm doing good.
3	MR. PENDERGAST: Good. Have you read the
4	stipulation agreement for salaries the Commission
5	proposed?
6	MR. PATTERSON: No.
7	MR. PENDERGAST: So you haven't read the
8	specific terms of the settlement; is that correct?
9	MR. PATTERSON: That's correct.
10	MR. PENDERGAST: You know that's publicly
11	available?
12	MR. PATTERSON: That's where I got the
13	information on the bonuses.
14	MR. PENDERGAST: So you wouldn't be aware
15	of the fact that pursuant to that stipulation
16	agreement, any performance bonuses for Laclede
17	personnel and management have been excluded from any
18	rate recovery in this case, would you?
19	MR. PATTERSON: I'm sorry?
20	MR. PENDERGAST: That any bonuses paid to
21	
22	JUDGE DIPPELL: Mr. Pendergast.
23	MR. PENDERGAST: Yes.
24	JUDGE DIPPELL: We don't really want to
25	cross examine Mr. Patterson, and if you want to put
	Page 124

•

Concannon & Jaeger St. Louis, Missouri (314) 421-1000

4

	Public Service CommissionMulti-Page™UMSL-St. LouisLaclede Gas CompanySeptember 19, 2005
1	that information into the record as evidence into the
2	record for the Commission to consider, than you can
3	certainly do that, but don't make a point
4	UNIDENTIFIED SPEAKER: Judge, as discussed
5	earlier, this is a public comment period. Mr.
6	Pendergast offering a public comment. He's a free
7	person like anybody else.
8	JUDGE DIPPELL: I agree. However, Mr.
9	Pendergast is the attorney in this matter, and I didn't
10	want him to take up our time here today putting in
11	evidence for the Commission to consider. I thought
12	that you should put that in and consider the form of
13	his question.
14	MR. PENDERGAST: And I respect that, your
15	Honor.
16	JUDGE DIPPELL: All right. Thank you.
17	MR. PENDERGAST: I was not trying to be
18	rude. All I'm trying to do is make sure the public
19	doesn't have a misconception of what's going on here
20	based on misinformation and a lack of knowledge of what
21	this settlement actually provides.
22	JUDGE DIPPELL: And I've been letting you
23	make your statements instead of asking questions the
24	whole time, so I will let you do that again, but try to
25	keep your tone in a normal tone.

	Public Service CommissionMulti-Page™UMSL-St. LouisLaclede Gas CompanySeptember 19, 2005
1	MR. PENDERGAST: I certainly will. Thank
2	you. To the extent that any bonuses have been excluded
3	from any recovery of rates, does that satisfy your
4	concern on the bonuses, sir?
5	MR. PATTERSON: No.
6	MR. PENDERGAST: Are you aware of how
7	much money the Laclede Group and how much of its
8	profits derive from the unregulated sources that you
9	referenced in your testimony earlier?
10	MR. PATTERSON: Could you explain that to
11	me, that question?
12	MR. PENDERGAST: Are you aware that
13	Laclede Group has not only gas utility as one of its
14	businesses, but also unregulated businesses?
15	MR. PATTERSON: Laclede Group?
16	MR. PENDERGAST: Yes.
17	MR. PATTERSON: They have unregulated
18	companies?
19	MR. PENDERGAST: Yes. Are you aware of
20	that?
21	MR. PATTERSON: Yes, I am.
22	MR. PENDERGAST: Okay. And do you have
23	any idea of how much of their earnings come from those
24	unregulated companies versus regulated companies?
25	MR. PATTERSON: No. I do know that
	Page 126

	Public Service CommissionMulti-Page™UMSL-St. LouisLaclede Gas CompanySeptember 19, 2005
1	Laclede made a 39 million profit.
2	MR. PENDERGAST: Do you know how much of
3	that came from its regulated customers versus its
4	unregulated?
5	MR. PATTERSON: I don't know I don't
6	understand the question. I don't understand the reason
7	behind the question.
8	MR. PENDERGAST: You made a comment
9	earlier that from your perspective, which we've already
10	established aren't only coming from regulated
11	customers, would be appropriate in an unregulated
12	environment. What I was asking is if you know what
13	portion of Laclede Group's earnings and operations are
14	associated with unregulated activities?
15	MR. PATTERSON: No. No.
16	MR. PENDERGAST: Thank you. I have no
17	further questions.
18	JUDGE DIPPELL: Thank you. Mr. Meyer?
19	MR. MEYER: No questions.
20	JUDGE DIPPELL: Thank you.
21	MR. PATTERSON: Can I finish? Well, the
22	fact of whether its regulated or unregulated, Laclede
23	Gas is under that and that is the CEO of Laclede Gas.
24	He's not a representative of, I guess, unregulated
25	companies, as far as I know of. Is that true?
	Page 127

•

•

	Public Service CommissionMulti-Page™UMSL-St. LouisLaclede Gas CompanySeptember 19, 2005
l	MR. PENDERGAST: No, that's not true.
2	MR. PATTERSON: He is in charge of the
3	unregulated? So his bonuses could have all came from
4	there?
5	MR. PENDERGAST: Can I comment?
6	JUDGE DIPPELL: Yes, please, Mr.
7	Pendergast, get started.
8	MR. PENDERGAST: Certainly none of it is
9	coming from our regulated customers, not designed as a
10	result of the settlement.
11	MR. PATTERSON: Are you saying Laclede Gas
12	CEO has not made one dime on a bonus on the regulated
13	company?
14	MR. PENDERGAST: I told you what I told
15	you, sir. A dime that is recovered on regulated
16	customers
17	JUDGE DIPPELL: Okay. I
18	MR. PATTERSON: I still feel it's a shame
19	that a utility company can give a CEO \$156,000 in 2003.
20	In 2004, you gave him \$256,000. What is it going to be
21	in 2005? Can you answer me that?
22	JUDGE DIPPELL: Okay. Mr. Patterson,
23	let's go ahead and get your comments and then we'll
24	move on.
25	MR. PATTERSON: Well, he had a right to
	Page 12: Concernon & Louis Missouri (314) 421-1000

---

-----

	Public Service CommissionMulti-Page™UMSL-St. LouisLaclede Gas CompanySeptember 19, 2005
1	ask me. I just figured I had a right to ask him. Is
2	that, is that wrong?
3	JUDGE DIPPELL: No.
4	MR. PATTERSON: I feel like out of the
5	whole people of everybody here today, I get to be
6	the lucky one. So what do you have a projected bonus
7	for him in 2005?
8	JUDGE DIPPELL: This really isn't the time
9	for questions and answers with the company. It's time
10	to take your comments and
11	MR. PATTERSON: He volunteered comments
12	before, didn't he?
13	JUDGE DIPPELL: I was trying to allow you
14	a little leeway, and him a little, and everybody, but
15	I'm apparently losing control here, so I'm going to
16	take charge again and ask you if you have any further
17	comments.
18	MR. PATTERSON: I just hope the public
19	pays attention.
20	JUDGE DIPPELL: All right. Mr. Dandino,
21	did you have anything you needed to clarify?
22	MR. DANDINO: No questions. No.
23	JUDGE DIPPELL: Thank you, Mr. Patterson.
24	MR. PATTERSON: Thank you.
25	JUDGE DIPPELL: Please raise your right
	Page 129 Concannon & Jacger St. Louis, Missouri (314) 421-1000

· · · — —

---

Multi-Page<sup>™</sup> Public Service Commission **UMSL-St. Louis** Laclede Gas Company September 19, 2005 hand. 1 MS. KENNEL: I can't swear. 2 3 JUDGE DIPPELL: Could you affirm? 4 MS. LEANORA KENNEL, of lawful age, being first duly affirmed to tell the 5 truth, the whole truth, and nothing but the truth, 6 7 deposes and says on behalf of the Commission, as follows: 8 JUDGE DIPPELL: Can you give us your name 9 and address? 10 11 MS. KENNEL: My name is Leanora Kennel, K-E - N - N - E - L. 12 13 JUDGE DIPPELL: Can I get you to -- we're getting a little feedback and I can hardly hear you. 14 MS. KENNEL: 6303 North Drive, Apartment 15 A, 63130. 16 MS. DIPPEL: And are you a Laclede Gas 17 Company customer? 18 19 MS. KENNEL: Yes, I am. 20 JUDGE DIPPELL: Please go ahead with you testimony. 21 MS. KENNEL: I just got a card in the mail 22 and I was just wondering why the gas bill was going up? 23 I am a retiree. I am a part-time worker, but I'm 24 25 retired. I'm on a fixed income. I am 74 years old and Page 130
	Public Service Commiss Laclede Gas Company	sion Multi-Page™	UMSL-St. Louis September 19, 2005
1	I might be lea	aving this job because my he	ealth is not as
2	good, and so	I'm just working there to pa	ay for my
3	medication.	That's my comment.	
4		JUDGE DIPPELL: Thank you.	Commissioner
5	Murray, did yo	ou have any questions?	
6		COMMISSIONER MURRAY: No, I d	lon't. Thank
7	you.		
8		JUDGE DIPPELL: Commissioner	r Gaw?
9		COMMISSIONER GAW: Just a cl	larification,
10	Ms. Kennel.	Did you say you were retired	d and working?
11	]	MS. KENNEL: Three hours a d	lay.
12		COMMISSIONER GAW: So you're	e trying to
13	work some add	itional hours?	
14	:	MS. KENNEL: To cover my med	dication.
15		COMMISSIONER GAW: You want	to tell me, if
16	you want to,	about how much that runs a r	month, the
17	medication?		
18		MS. KENNEL: I don't know.	
19		COMMISSIONER GAW: If you ha	ave a ballpark?
20		MS. KENNEL: I'd guess about	t three
21	hundred.		
22		COMMISSIONER GAW: About the	ree hundred
23	dollars?		
24		MS. KENNEL: Yes.	
25		COMMISSIONER GAW: Do you ki	now what your
		St. Louis, Missouri (314) 421-1000	Page 131

-

•

•

- - - -

- -

-----

-

]	Public Service CommissionMulti-Page™UMSL-St. LouisLaclede Gas CompanySeptember 19, 2005
1	heating bill runs, generally?
2	MS. KENNEL: Around 60, 70, 75 dollars.
3	COMMISSIONER GAW: Is that a budget bill?
4	MS. KENNEL: My budget bill is 65.
5	COMMISSIONER GAW: Yes, ma'am. Thank you
6	very much.
7	JUDGE DIPPELL: Commissioner Clayton, any
8	questions?
9	COMMISSIONER CLAYTON: I have no
10	questions. I would just urge you, ma'am, if you have
11	additional questions, we have staff here to handle any
12	of those questions.
13	MS. KENNEL: Thank you.
14	JUDGE DIPPELL: Mr. Chairman?
15	CHAIRMAN DAVIS: I have no questions.
16	Thank you.
17	JUDGE DIPPELL: Thank you.
18	MS. WILLIE MAE DAVIS,
19	of lawful age, being first duly sworn to tell the
20	truth, the whole truth, and nothing but the truth,
21	deposes and says on behalf of the Commission, as
22	follows:
23	JUDGE DIPPELL: Can you please state your
24	name and give us your address?
25	MS. DAVIS: I'm Willie Mae Davis. I've
	Page 132 Concannon & Jacger St Louis Missouri (314) 421-1000

	Public Service CommissionMulti-Page™UMSL-St. LouisLaclede Gas CompanySeptember 19, 2005
1	lived at 6644 Thurston. And I want to know why this
2	gas bill is going up and the other question I have,
3	when they estimate your bill
4	JUDGE DIPPELL: Can you speak up just a
5	little bit?
6	MS. DAVIS: My meter is on the outside of
7	my house and I was just wondering why they have to
8	estimate my bill?
9	JUDGE DIPPELL: Your meter's on the
10	outside and you're wondering why they have to estimate
11	it?
12	MS. DAVIS: Well, yeah. I mean why can't
13	they go around and do that?
14	JUDGE DIPPELL: I can't answer your
15	question, but Mr. Pendergast or the people with Mr.
16	Pendergast would be happy to answer those questions for
17	you, I know, after this. If you have any further
18	questions then you might want to talk to our staff and
19	they can explain the way those billing issues work.
20	MS. DAVIS: Well, they only estimate the
21	bill higher. It'll never be lower. It'll always be
22	higher and I was just wondering instead of just read it
23	
24	JUDGE DIPPELL: If you have any complaints
25	about it or think you've been billed incorrectly, for
	Page 133

Concannon & Jaeger St. Louis, Missouri (314) 421-1000

Public Service Commission Laclede Gas Company

1	instance, then we want you to contact our consumer
2	service representative. We have some staff, somebody
3	back there, raise your hand there we go. And
4	they'll give you a card and you can contact someone.
5	Do you have any other comments about the rate increase?
6	MS. DAVIS: Yeah. What is the increase
7	for? Are things going on up or
8	JUDGE DIPPELL: The proposal in front of
9	the Commission is the settlement and there are a lot of
10	things in that settlement agreement. I can't list them
11	all, but there is a handout in the back that explains
12	most of them. Or someone from either staff, the Public
13	Council or from Mr. Pendergast will be happy to explain
14	them in more detail. Okay.
15	MS. DAVIS: Thank you.
16	JUDGE DIPPELL: Commissioner Murray, any
17	questions?
18	COMMISSIONER MURRAY: No questions. Thank
19	you.
20	JUDGE DIPPELL: Commissioner Gaw?
21	COMMISSIONER GAW: Thank you for coming,
22	Ms. Davis.
23	JUDGE DIPPELL: Commissioner Clayton?
24	COMMISSIONER CLAYTON: I've said it
25	several times, but feel free to contact our staff if
	Page 134

	Public Service CommissionMulti-Page™UMSL-St. LouisLaclede Gas CompanySeptember 19, 2005
1	you have additional questions. They've raised their
2	hands, so you know where they are.
3	CHAIRMAN DAVIS: Thank you, Mrs. Davis.
4	Thank you for coming.
5	MR. PETE WILLIAMS,
6	of lawful age, being first duly sworn to tell the
7	truth, the whole truth, and nothing but the truth,
8	deposes and says on behalf of the Commission, as
9	follows:
10	MR. WILLIAMS: Good afternoon.
11	JUDGE DIPPELL: Could I
12	MR. WILLIAMS: My name is Pete Williams
13	and I solemnly swear to tell the truth. I don't know
14	no other way to go.
15	JUDGE DIPPELL: All right. Can you give
16	us your address, sir?
17	MR. WILLIAMS: 1824 Santa Delorah Walk.
18	S-A-N-T-A, CAPITAL D, E-L-O-R-A-H, W-A-L-K, Walk.
19	I would like to know I went from \$62 in
20	April. In April, I had a \$62 budget, and now it went
21	from \$62 to \$80, an \$18 increase. I'm retired, Social
22	Security that's all I have coming in and I'm a
23	diabetic, also. I go up to the Veteran Hospital. I'm
24	a Veteran. And also, I pay \$7 for prescriptions. What
25	gives? I pay \$7 for each prescription if I get three
	Page 135

- ....

Concannon & Jaeger St. Louis, Missouri (314) 421-1000

-

· · -

#### Public Service Commission Laclede Gas Company

Õ

Ö

## Multi-Page<sup>™</sup>

months, then they charge you \$21. It's not just for 1 2 one prescription. My doctor can't prescribe 90 day 3 prescription. I don't pay \$7. I pay \$21 for that same prescription, and that's all the income that I have 4 5 coming in. I want to know how I go from \$62 to \$80. 6 That's \$18 increase. I had one increase in January to 7 \$62. Now, I have this one. I want to know how this 8 come about. 9 You know, when a person's on a fixed

10 income once a month. I have no extra money. The job that I worked for, when I'd been there for only 10 11 years, so I didn't have no vested time. Then I wonder 12 why it keeps going up on the poor person. Everything 13 go up except our increase once a year from the federal 14 government. They don't have no rules and regulation, I 15 16 don't quess. They increase the gas for your 17 automobile.

That's \$18 increase. Mine hasn't 18 19 increased at all, my percent. How do you all expect us to do as poor people? That's what I would like to 20 It's other people in my 21 know. It's not just me. congregation do the same thing. I'm not just here for 22 23 me. I'm here for them, also. You've got to have some cut-offs up here somewhere. You all sit and look. 24 My 25 youngest child is 34 and my oldest child is 44. You

# Concannon & Jaeger St. Louis, Missouri (314) 421-1000

Page 136

# Public Service Commission Laclede Gas Company

ě

õ

## Multi-Page<sup>™</sup>

Page 137

never know when the dollar's going to hit you, but yet 1 we can still sit and be judgmental over what we think a 2 3 person should pay to fatten your pocket and our pocket 4 never is. And I pray that you look at it. Because 5 it's bad to meet a person when you're up and look down But what happens when you have to come down? 6 on them. 7 Then you might consider then when it happen to come home to your mother or your father but what would you 8 9 do now? We got to come to that point. You don't take 10 nothing away from here. 11 You ever saw a big Brink's truck buried in 12 a graveyard? Naked. You come into this world and 13 naked you will leave it. It don't matter what you get. 14 Pay attention because you're young and healthy and you 15 got the best of everything. Think of those who don't have enough. That's all that I have to say. 16 17 JUDGE DIPPELL: Thank you, sir. Commissioner Murray, any questions? 18 19 COMMISSIONER MURRAY: No. But we've heard

20 a lot of people's problems today and I wish that we had 21 the ability to solve them and I appreciate you sharing 22 your problems with us. Thanks for being here. 23 JUDGE DIPPELL: Commissioner Gaw? 24 COMMISSIONER GAW: Mr. Williams, did I 25 hear you say that you're a Veteran? I want to thank

## Public Service Commission Laclede Gas Company

•

•

Û

#### Multi-Page<sup>™</sup>

you for your service to our country. I want to say to you that we shouldn't be here talking about this because it shouldn't be happening in this country and we shouldn't be having to deal with it, worrying about whether somebody's going to freeze to death this winter or worrying about whether or not they're going to have enough money to pay for their prescription drugs.

We shouldn't have to be worried about that 8 and I want to say this to you, sir: If there's anybody 9 10 looking up to somebody, it's me looking up to you. 11 You, you have and if there's anything that registered with me is this idea that you are sent somewhere to 12 You're sent somewhere to serve and that means 13 serve. that you look up to the ones that serve. I hope, I 14hope -- and it's awful easy to get caught up in things. 15 It's awful easy, but I hope that when that happens to 16 17 me, somebody like you will come in and make sure that doesn't happen much longer. 18

I guess I'll ask you this: Is there anything that you see that really stands out to you in regard to what some of the people you know in the church and some of the others that would be the most helpful in regards to dealing with paying for the utility bills this winter? Is there anything that stands out to you that you see that is working, that

	Public Service CommissionMulti-Page™UMSL-St. LouisLaclede Gas CompanySeptember 19, 2005
1	makes sense, that we ought to be doing more of?
2	MR. WILLIAMS: Well, I'll say this. When
3	you in the service I was in the service. You heard
4	of the things being thin between love and hate.
5	COMMISSIONER GAW: Yes, sir.
6	MR. WILLIAMS: But when we was in the
7	service and I was overseas, best friends in the world.
8	But do you know the only thing separated us was a body
9	of water. When we crossed back over that body of
10	water, my white friend, best in the world, he got to go
11	his way and I got to go mine. Then we not equals any
12	longer. We're not equals any longer. The only country
13	in the world we have race. They ask me what my race.
14	I say I'm American and you say, "No, you a black
15	American." No, I'm not.
16	I am American because I was on that
17	battlefield risking my life, but yet still when I came
18	home, I went to eat me a bowl of chili at Thomas
19	Restaurant down on Tucker. A bowl of chili they
20	throwed to me and I throwed it back at them. Don't
21	tell me. We got a lot of cleaning up to do. We spend
22	money as many as a dollar give it to someone that
23	never help, no way. But yet and still, we got poor and
24	hungry veterans walking this street, don't know what
25	today or tomorrow going to bring. It's pitiful and I'm
	Page 139

Concannon & Jaeger St. Louis, Missouri (314) 421-1000

	Public Service CommissionMulti-Page™UMSL-St. LouisLaclede Gas CompanySeptember 19, 2005
1	not just talking about race. I'm talking about human
2	race. This is what we got to learn to do to think
3	of a human race.
4	What happens to your mother, your father,
5	your children? How would you feel? That's all I'm
6	asking. How would you feel? It don't hurt until you
7	come home, but when it come home and you say why
8	somebody have pity on me. But what did you do when you
9	was in the position to help someone? Did you? That's
10	all I'm asking. And I thank you for your time. Thank
11	you for your time. It'll come back. That's all I can
12	tell you. It's sure to come back. Will you be able to
13	stand when it come back to you? That's what I'm asking
14	you.
15	I'm not angry, but I'm angry because of
16	how the poor people suffer. I'm not talking about
17	those that got. They don't have no problems but you
18	know, we've been through a lot of things. We can have
19	a revolution in this country. It can be the poor
20	against the rich. Then where do you stand? It's going
21	to be all poor people. They stand united together one
22	day. Then where you going to hide at? There be no
23	hiding. So thank you for letting me speak. I had to
24	any what I had to see

24 say what I had to say.

25

ě

JUDGE DIPPELL: Thank you for your time.

Page 140

	Public Service CommissionMulti-Page™UMSL-St. LouisLaclede Gas CompanySeptember 19, 2005
1	MR. WILLIAMS: Any questions for me?
2	JUDGE DIPPELL: Any questions,
3	Commissioner Clayton?
4	COMMISSIONER CLAYTON: I don't know if I
5	should
6	MR. WILLIAMS: I did my time.
7	COMMISSIONER CLAYTON: Mr. Williams, have
8	you ever run for office before?
9	MR. WILLIAMS: No, I haven't.
10	COMMISSIONER CLAYTON: Do you want to?
11	MR. WILLIAMS: I should because they need
12	help and I'm not afraid to speak.
13	COMMISSIONER CLAYTON: You're not afraid
14	to speak and your passion would be a great help, I
15	think, in Jefferson City or elsewhere.
16	MR. WILLIAMS: Well, we need help right
17	here in this city. We need someone down there to sit
18	on the board with them that have, when these things
19	come up, that have compassion, not just to want to
20	serve. I wouldn't want to serve. I just would want to
21	be able to speak, to let you know, hey, let's think
22	about not just what we pay and what we get but think
23	our compassion on the people that don't have. That's
24	what we have to learn to do in this life. Otherwise,
25	what is a profit a man that gained the whole world and
	Page 141

- -

	Public Service Commission Laclede Gas CompanyMulti-Page™UMSL-St. Louis September 19, 2005
1	lose his own soul. You ain't prospering nothing.
2	Thank you.
3	JUDGE DIPPELL: Mr. Chairman?
4	CHAIRMAN DAVIS: Thank you, Mr. Williams.
5	MR. WILLIAMS: Okay. I had to come and
6	say what I had to say.
7	JUDGE DIPPELL: Mr. Dandino?
8	MR. DANDINO: Thank you.
9	JUDGE DIPPELL: Mr. Pendergast?
10	MR. PENDERGAST: No. Thank you.
11	JUDGE DIPPELL: Mr. Meyer?
12	MR. MEYER: No.
13	JUDGE DIPPELL: Thank you. Thank you,
14	sir.
15	That was the last witness I had on the
16	sheet. Was there anyone else that didn't sign up that
17	would like to testify? All right then. I don't see
18	anyone else so we will conclude this hearing. I
19	appreciate everyone coming.
20	(Thereupon, the hearing was adjourned.)
21	
22	
23	
24	
25	
	Page 142

-

· · · · ---

•

----

-

· ---

Concannon & Jacger St. Louis, Missouri (314) 421-1000

-----

	Public Service CommissionMulti-Page™UMSL-St. LouisLaclede Gas CompanySeptember 19, 2005
1	STATE OF MISSOURI )
2	) SS COUNTY OF PIKE )
3	I, Elizabeth R. Blackburn, a Certified Court
4	Reporter within and for the State of Missouri, do
5	certify that I was present at UMSL University, JC
6	Penney Building, One University Boulevard, St. Louis,
7	Missouri, on the 19th day of September, A.D., 2005;
8	that thereafter, a public hearing was held, commencing
9	at 12:00 noon of that day, that all proceedings which
10	then transpired were contemporaneously reduced to voice
11	writing by me, and later transcribed into typewriting,
12	and that the foregoing 142 pages are a true and
13	accurate transcript of the record of proceedings made
14	by me at that time.
15	IN WITNESS WHEREOF, I have hereunto set my hand
16	this 29th day of September, A.D., 2005.
17	
18	Elizabeth R. Blackburn #1092
19	Certified Court Reporter within and for the State of Missouri
20	
21	
22	
23	
24	
25	Page 143
	Concannon & Jacger St. Louis, Missouri (314) 421-1000

).

-

	Public Service CommissionMulti-Page™UMSL-St. LouLaclede Gas CompanySeptember 19, 200	
1	INDEX	
2	WITNESS: PAGE	
3	Joe Schulte 6	
4	James Knight	
5	Gentry Trotter	
6	Delores McMillen	
7	Jo Dilallo	
8	Lillian Harris	
9	Mildred Griffin	
10	Rosemary Van Nuyse	
11	James Tuhill	
12	Helen Jackson	
13	Fred Jones	
14	Ruth Ann Anderson	
15	Barbara Fraser	
16	Ahdenah Tate	
17	Don Wallace	
18	Jeffrey Coleman	
19	Kevin Patterson	
20	Leonora Kennel	
21	Willie Mae Davis	
22	Pete Williams	
23		
24		
25		
	Page 14 Concannon & Jacger St Louis Missouri (314) 421-1000	4

•