

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Johnny Lane,	)	
	)	
Complainant,	)	
	)	
v.	)	<b><u>Case No. GC-2017-0322</u></b>
	)	
Union Electric Company,	)	
d/b/a Ameren Missouri	)	
	)	
Respondent.	)	

**STAFF REPORT**

**COMES NOW** the Staff of the Missouri Public Service Commission ("Staff"), by and through undersigned counsel, and submits its Staff Report.

1. On June 5, 2017, Johnny Lane filed a formal complaint against Union Electric Company, d/b/a Ameren Missouri.

2. On June 5, 2017, the Commission issued its *Notice of Small Formal Complaint and Order Directing Staff to Investigate and File a Report* ("Order"). The Order directed Staff to conduct an investigation under the requirements of 4 CSR 240-2.070(15) and file a report by July 25, 2017.

3. Having concluded its investigation, Staff offers its *Staff Report*, filed concurrently, which is highly confidential pursuant to 4 CSR 240-2.070(11), and which details Staff's investigation and analysis. In summary, Staff concludes that the Company has not violated any applicable statutes, Commission Rules, or Commission-approved Company tariffs related to the complaint.

4. Staff's findings and analysis in the attached *Staff Report* more fully explain the circumstances that led Staff to make these conclusions.

**WHEREFORE**, Staff hereby tenders its Staff *Report* for the Commission's information and consideration.

Respectfully Submitted,

**/s/ Casi Aslin**

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**CERTIFICATE OF SERVICE**

I hereby certify that copies of the foregoing have been mailed, hand delivered, transmitted by facsimile or electronically mailed to all counsel of record this 25<sup>th</sup> day of July, 2017.

**/s/ Casi Aslin**