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May 22, 2018

FILED
May 25, 2018
Data Center
Missouri Public
Service Commission

DISCONNECTION NOTICE

Church of Jesus & Hope c/o Brett Felber and Lisa Lambert 2865 Dividend Park Florissant, MO 63031

Re: Account No. 5314157821 ("Church Account")
Account No. 4077040000 ("Personal Account")
Failure to Comply with Commission Rules and Company Tariff

Dear Mr. Felber and Ms. Lambert:

As you are aware, gas service at 2865 Dividend Park (the 'Residence') was disconnected for non-payment on April 18, 2017. You have made no payment on the Personal Account since that date to cure your default. However, you have attempted to have gas service restored by various other means, including applying for commercial service at the Residence under the business name Doggie Designs.

It has now come to our attention that you obtained gas service at the Residence on December 27, 2017, by Mr. Felber representing himself as applying for service on behalf of the Church of Jesus & Hope. We erred in not denying your application and, as a result, you received gas service for the remainder of the winter of 2017-18, up to the present.

Missouri Public Service Commission Rule 13.050(2)(E) and Spire Missouri Tariff Rule 14(2)(E) both allow for disconnection of service to a customer when the previous occupant has an unpaid or delinquent bill and remains an occupant of the premises. This letter shall serve as a notice of discontinuance of service to the Church Account under those rules, as you still reside at the Residence, and have a delinquent and unpaid balance of \$1,647.66 under the Personal Account.

This default can be cured and discontinuance of service avoided by payment in good funds of the balance on the Personal Account. If you cannot make payment in full, please contact us as soon as you can to discuss the possibility of a payment arrangement.