Exhibit No.: Issue: Policy Witness: Robert J. Hack Exhibit Type: Surrebuttal Testimony Sponsoring Party: Missouri Gas Energy Case No.: GR-2006-0422 Date Testimony Prepared: December 11, 2006

# MISSOURI PUBLIC SERVICE COMMISSION

#### MISSOURI GAS ENERGY

### CASE NO. GR-2006-0422

# SURREBUTTAL TESTIMONY

OF

#### ROBERT J. HACK

## ON BEHALF OF MISSOURI GAS ENERGY

Jefferson City, Missouri

December 2006

# SURREBUTTAL TESTIMONY OF ROBERT J. HACK ON BEHALF OF MISSOURI GAS ENERGY

1	Q.	PLEASE STATE YOUR NAME.
2	А.	My name is Robert J. Hack.
3		
4	Q.	DID YOU SUBMIT DIRECT TESTIMONY IN THIS PROCEEDING?
5	А.	Yes.
6		
7	Q.	WHAT IS THE PURPOSE OF YOUR SURREBUTTAL TESTIMONY?
8	А.	From my vantage point as the Chief Operating Officer of Missouri Gas Energy ("MGE" or
9		"Company"), a division of Southern Union Company ("Southern Union"), I will address
10		certain aspects of the policy testimony of Staff witness Oligschlaeger.
11		
12	Q.	IN YOUR DIRECT TESTIMONY, YOU STATED YOUR BELIEF THAT THE
13		COMMISSION NEEDS TO RE-EXAMINE THE WAY IT SETS RATES FOR MGE.
14		HAS THE STAFF REBUTTAL TESTIMONY CAUSED YOU TO CHANGE YOUR
15		BELIEF IN THIS REGARD?
16	А.	No. In fact, Mr. Oligschlaeger seems to agree with the two fundamental bases of that belief,
17		namely: 1) that MGE has been consistently unable to achieve its authorized rate of return and
18		2) that the Missouri utility regulatory process is a primary driver of MGE's consistent
19		inability to achieve its authorized rate of return. For example, on pages 12 and 13 of his
20		rebuttal testimony, Mr. Oligschlaeger states:

1 2		Q.	Your last point notwithstanding, do you disagree that MGE has had a tendency to underearn in its short history to date?
3 4 5 6		A.	No. Given the fact that MGE has added much plant in service to its rate base in recent years, and the nature of the ratemaking process in Missouri, that phenomenon is not unexpected.
7 8 9		(emp	hasis supplied)
10		Mr. Oligschl	aeger goes on to state at page 13 of his rebuttal testimony:
11 12 13 14 15 16 17 18 19		Α.	In Missouri, the traditional ratemaking process gives a utility an opportunity to recover its costs and earn a reasonable return on its investment. To the extent a utility's costs increase above the level upon which rates were set, all other things being equal, the utility's earnings will then decline. If the decline in earnings were significant enough, the utility would be expected to file for rate relief to have the opportunity to restore its earnings to a reasonable level.
20	Q.	CAN YOU	RECONCILE THE TWO STATEMENTS MADE ABOVE BY MR.
21		OLIGSCHL	AEGER, i.e., 1) THAT MGE'S HISTORY OF UNDEREARNINGS IS
22		NOT UNEX	PECTED GIVEN THE NATURE OF THE RATEMAKING PROCESS IN
23		MISSOURI	; AND 2) "IN MISSOURI, THE TRADITIONAL RATEMAKING
24		PROCESS	GIVES A UTILITY AN OPPORTUNITY TO RECOVER ITS COSTS
25		AND EARN	A REASONABLE RETURN ON ITS INVESTMENT"?
26	А.	No; the stater	nents directly contradict one another. If MGE's history of underearnings is not
27		an unexpecte	d phenomenon, then it is simply not possible for MGE to have had a reasonable
28		opportunity t	o recover its costs and earn a reasonable return on its investment.
29			

# A. MR. OLIGSCHLAEGER SEEMS TO BELIEVE THAT MGE SHOULD SIMPLY FILE RATE CASES MORE FREQUENTLY. DO YOU BELIEVE THIS IS A GOOD SOLUTION FROM A POLICY PERSPECTIVE?

4 A. No. We understand that as a regulated enterprise, the filing and processing of rate cases is a 5 part of doing business. However, we also understand that our customers do not like rate 6 The filing and processing of a rate case requires a significant amount of increases. 7 management time and attention that could otherwise be devoted to our primary purpose, 8 which is providing gas service to our customers. In view of these considerations, therefore, 9 MGE has used its best efforts to make its existing rates work by trying to find and implement 10 efficiencies first before looking to the regulatory process for earnings relief.

11

Perhaps more important, however, is that history – as can be seen in the surrebuttal testimony of MGE witness Noack – establishes that MGE's actual earnings have consistently fallen short of authorized earnings even in those years during, or immediately after, which a rate increase has been authorized. Therefore, I do not believe that filing rate cases more frequently would solve the earnings problem MGE has identified and which the Staff does not apparently dispute.

18

Additionally, the rate case process is time consuming and expensive, not just to MGE, but to all of the other participants, including the Commission and its Staff. Ultimately, customers bear the brunt of these costs and, in an effort to prevent customers from bearing needless costs, it makes sense to take steps in this rate case which are designed to limit the frequency 1 2 of future MGE rate filings while providing MGE with a real opportunity to achieve a reasonable earnings level.

3

# 4 Q. IS THERE ANOTHER ALTERNATIVE TO SIMPLY FILING MORE FREQUENT 5 RATE CASES?

- 6 Α. Yes. I am pleased that the Staff has endorsed the residential rate design MGE has proposed 7 in this case. Adoption of that rate design by the Commission will significantly improve – while in no way guaranteeing - MGE's ability to achieve its Commission-authorized 8 9 earnings level. That being said, other significant issues also remain to be resolved by the 10 Commission in terms of overall revenue requirement, and the Commission must decide those 11 issues in a reasonable way if MGE is to have a meaningful opportunity to compete for the 12 capital it needs to continue to operate, maintain and extend its facilities for the benefit of its 13 gas service customers.
- 14

15 Ultimately, the Commission resolution of this case 1) must provide MGE with a reasonable 16 opportunity to achieve its Commission-authorized return and 2) that Commission-authorized 17 return must be sufficient to enable MGE to compete in the capital markets. If the resolution 18 of this case does not meet these two fundamental criteria - both of which are within the 19 Commission's span of control – MGE will be left with no choice but to file another general rate proceeding closely on the heels of this one. I do not believe such a result to be in the 20 best interest of any of MGE's primary stakeholder groups (customers, employees or 21 22 shareholders).

1		
2	Q.	DOES THIS CONCLUDE YOUR SURREBUTTAL TESTIMONY?
3	A.	Yes, at this time.
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7		

#### BEFORE THE PUBLIC SERVICE COMMISSION

#### OF THE STATE OF MISSOURI

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In the Matter of Missouri Gas Energy's Tariff Sheets Designed to Increase Rates for Gas Service in the Company's Missouri Service Area.

Case No. GR-2006-0422

#### AFFIDAVIT OF ROBERT J. HACK

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STATE OF MISSOURI

COUNTY OF JACKSON

Robert J. Hack, of lawful age, on his oath states: that he has participated in the preparation of the foregoing Surrebuttal Testimony in question and answer form, to be presented in the above case; that the answers in the foregoing Surrebuttal Testimony were given by him; that he has knowledge of the matters set forth in such answers; and that such matters are true and correct to the best of his knowledge and belief.

Subscribed and sworn to before me this  $5^{4}$  day of December 2006.

Feb. 3, 2007 My Commission Expires:

Notary Public Kim W. Henzl Notary Public - Notary Seal State of Missouri Jackson County My Commission Expires Feb. 3, 2007