

BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE  
STATE OF MISSOURI

FILED<sup>3</sup>

SEP 24 2012

Name: Unice Harris  
Complainant

Missouri Public  
Service Commission

vs.

Case No.

Company Name: Missouri Gas Energy  
Respondent

COMPLAINT

Complainant resides at 4612 B NE Whispering Winds  
(address of complainant)

Lees Summit, Mo 64068

1. Respondent, Missouri Gas Energy  
(company name)

of Kansas City, Missouri  
(location of company), is a public utility under the

jurisdiction of the Public Service Commission of the State of Missouri.

2. As the basis of this complaint, Complainant states the following facts:

Plaintiff seeks to have all charges removed from plaintiff's bill from 2006 as the Statute of Limitations has run on this debt. In addition MGE had a responsibility to provide accurate billing within each 30 day cycle. It is now 2012 and a bill from 2006 mysteriously appears on the current statement.

3. The Complainant has taken the following steps to present this complaint to the Respondent:

7  
Contacted MGE 4 times  
pointed out what the correct amount  
of the bill should be. Offered to  
pay the correct charges minus mysterious  
Amount from 2206

**WHEREFORE, Complainant now requests the following relief:**

Removal of all charges from 2006 on  
2009.

9/22/2012  
Date

Unice Harris  
Signature of Complainant

846-795-1211  
Complainant's Phone Number

unice@htech.name  
Complainant's E-mail Address

Attach additional pages, as necessary.  
Attach copies of any supporting documentation.