

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Julian J. Harvatin,	)	
	)	
Complainant,	)	
	)	Case No. GC-2007-0167
v.	)	
	)	
Laclede Gas Company	)	
	)	
Respondent.	)	

**LACLEDE GAS COMPANY'S  
ANSWER TO COMPLAINT**

**COMES NOW** Laclede Gas Company ("Laclede" or "Company"), pursuant to the Commission's October 27, 2006 Notice of Complaint in the above captioned case, and submits its Answer to the Complaint filed against Laclede by Julian J. Harvatin ("Mr. Harvatin" or the "Customer") on October 26, 2006. In support of its Answer, Laclede states as follows:

1. Mr. Harvatin's complaint is difficult to read due to the quality of the copy and his handwriting. However, it appears that he believes that he has been overcharged, and would be satisfied with a credit of \$250.

2. Laclede states that in January 2006, it obtained a meter reading and installed an AMR unit on the meter at Mr. Harvatin's residence. The meter reading indicated that the customer had been undercharged. In February 2006, Laclede performed a meter change, which did not affect the presence of AMR. Since the AMR installation and meter change, Laclede has each month received, and billed on, actual meter readings.

3. Laclede calculated the undercharge based on a 12 month period from the date of discovery. The reconciling bill issued to the customer in March 2006 included both the reconciliation of the undercharge, and the customer's actual usage for the period from January 13, 2006 to March 15, 2006. The portion of the bill representing the undercharge is approximately \$220. Mr. Harvatin has paid the bill, but believes that he has been overcharged.

4. Laclede denies that Mr. Harvatin has been overcharged. Laclede reserves the right to supplement this Answer to the extent that it has misinterpreted the nature of Mr. Harvatin's complaint.

WHEREFORE, in light of the foregoing, Laclede respectfully requests that the Commission accept Laclede's Answer to the complaint subject to its right to supplement as provided herein.

Respectfully submitted,

**/s/ Rick Zucker**

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**Certificate of Service**

The undersigned certifies that a true and correct copy of the foregoing Answer was served on the Complainant, on the General Counsel of the Staff of the Missouri Public Service Commission, and on the Office of the Public Counsel, on this 27th day of November, 2006 by hand-delivery, email, facsimile or by placing a copy of such Answer postage prepaid, in the United States mail.

**/s/ Rick Zucker**\_\_\_\_\_