

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Claude Scott,)	
)	
Complainant)	
v.)	<u>File No. GC-2020-0201</u>
)	
Spire Missouri, Inc., d/b/a Spire)	
)	
Respondent)	

NOTICE OF EXTENSION FOR GOOD CAUSE

Issue Date: April 21, 2020

On January 16, 2020, Claude Scott filed a complaint with the Commission against Spire Missouri, Inc., d/b/a Spire. Because the complaint involves less than \$3,000, this matter has been designated a small formal complaint under Commission Rule 20 CSR 4240-2.070(15). After the Commission issued notice, Spire requested mediation. When the case was not resolved in mediation, Spire filed its answer. The Commission's Staff filed a report on April 20, 2020. This matter is ready to be set for hearing, and a prehearing conference is set for May 11, 2020.

Commission Rule 20 CSR 4240-2.070(15)(G) provides that a recommended report and order be issued within 100 days following the filing of a complaint in a small formal complaint case. This 100-day period can be extended upon a finding of good cause by the regulatory law judge assigned to the case.

Good cause exists to extend the time period allowed to resolve this matter. An attempt to mediate this case was not complete until March 9, 2020. Although Spire filed a timely answer and Staff conducted its investigation in a prompt manner, adequate time does not exist to provide the parties a reasonable opportunity for a fair hearing before the

100-day deadline. Therefore, the time period allowed to resolve this case will be extended for good cause.



BY THE COMMISSION

A handwritten signature in black ink that reads "Morris L. Woodruff". The signature is written in a cursive style.

Morris L. Woodruff
Secretary

Jana C. Jacobs, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo (2016).

Dated at Jefferson City, Missouri,
on this 21st day of April, 2020.