

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Claude Scott,	)	
	)	
Complainant	)	
v.	)	<b><u>File No. GC-2020-0201</u></b>
	)	
Spire Missouri, Inc., d/b/a Spire,	)	
	)	
Respondent	)	

**ORDER DIRECTING STAFF REPORT AND RECOMMENDATION**

Issue Date: March 9, 2020

Effective Date: March 9, 2020

The Commission on February 18, 2020, appointed a mediator in this matter and suspended the procedural schedule. Mediation was not successful.

The Commission will now set a revised schedule for Staff's investigation and report and recommendation in this matter.

**THE COMMISSION ORDERS THAT:**

1. The Staff of the Commission shall investigate and file its report and recommendations no later than April 20, 2020.
2. Service on Complainant in this matter shall comply with the provisions of Commission Rule 20 CSR 4240-2.080(16)(B), which addresses service on parties not represented by an attorney.
3. This order shall be effective when issued.



**BY THE COMMISSION**

Morris L. Woodruff  
Secretary

Jana C. Jacobs, Regulatory Law Judge,  
by delegation of authority pursuant to  
Section 386.240, RSMo (2016).

Dated at Jefferson City, Missouri,  
on this 9th day of March, 2020.