

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Greg Stiens,	)	
	)	
Complainant	)	
	)	<b><u>File No. GC-2021-0395</u></b>
v.	)	
	)	
The Empire District Gas Company	)	
d/b/a Liberty,	)	
	)	
Respondent	)	

**ORDER DIRECTING FILING**

Issue Date: June 21, 2021

Effective Date: June 21, 2021

On April 26, 2021, Greg Stiens filed a complaint with the Commission against The Empire District Gas Company d/b/a Liberty. On May 12, 2021, the Commission directed the Staff of the Commission to file a report detailing its findings and recommendations, or a status report, no later than June 18, 2021.<sup>1</sup> On June 21, 2021, Staff filed a status report and advised Staff’s investigation is underway and Staff intends to file a report no later than July 15, 2021.

The Commission will direct Staff’s recommendation consistent with Staff’s status report. Because Staff’s status report does not certify service on Mr. Stiens, the Commission will direct Staff to file a corrected certificate of service stating service on Mr. Stiens in compliance with 20 CSR 4240-2.080(16).

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<sup>1</sup> Because of the intervening establishment and observance of Juneteenth National Independence Day on June 18, 2021, the deadline for Staff’s status report was June 21, 2021, under Commission Rule 20 CSR 4240-2.050.

**THE COMMISSION ORDERS THAT:**

1. Staff shall file a report detailing its findings and recommendations no later than July 15, 2021.
2. Staff shall file a corrected certificate of service for Staff's *Status Report* no later than June 28, 2021.
3. The Commission's Data Center shall mail to Mr. Stiens, by U.S. Mail to Complainant's address of record, a copy of this order.
4. This order shall be effective when issued.



**BY THE COMMISSION**

A handwritten signature in black ink that reads "Morris L. Woodruff". The signature is written in a cursive, flowing style.

Morris L. Woodruff  
Secretary

Jana C. Jacobs, Regulatory Law Judge,  
by delegation of authority pursuant to  
Section 386.240, RSMo (2016).

Dated at Jefferson City, Missouri,  
on this 21st day of June, 2021.