Missouri Public Service Commission

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Empire Exhibit No. 5

vate10-10-17 Reporter

Respond Data Request

Data Request No.

0006

Company Name

MO PSC Staff-(All)

Case/Tracking No.

EO-2017-0277

Date Requested

9/20/2017

Issue

Quality of Service - Customer Service

Requested From

Dan Beck

Requested By

Diana C Carter

Brief Description

Questions pertaining to Rebuttal Testimony of Staff witness

Dan Beck.

Description

DR6: Do Empire's current customers benefit from customer

growth? Please explain your answer.

Response

From a strictly economic viewpoint, if the incremental cost of adding a customer is less than the revenue Empire receives from that customer, then other ratepayers benefit from the addition. However, since benefits are not just economic, and other benefits could be either positive or negative, Staff is unable to answer the question. Response provided by Dan

Beck (dan.beck@psc.mo.gov).

Objections

NΙΔ

The attached information provided to Missouri Public Service Commission Staff in response to the above data information request is accurate and complete, and contains no material misrepresentations or omissions, based upon present facts of which the undersigned has knowledge, information or belief. The undersigned agrees to immediately inform the Missouri Public Service Commission if, during the pendency of Case No. EO-2017-0277 before the Commission, any matters are discovered which would materially affect the accuracy or completeness of the attached information. If these data are voluminous, please (1) identify the relevant documents and their location (2) make arrangements with requestor to have documents available for inspection in the MO PSC Staff-(All) office, or other location mutually agreeable. Where identification of a document is requested, briefly describe the document (e.g. book, letter, memorandum, report) and state the following information as applicable for the particular document: name, title number, author, date of publication and publisher, addresses, date written, and the name and address of the person(s) having possession of the document. As used in this data request the term "document(s)" includes publication of any format, workpapers, letters, memoranda, notes, reports, analyses, computer analyses, test results, studies or data, recordings, transcriptions and printed, typed or written materials of every kind in your possession, custody or control or within your knowledge. The pronoun "you" or "your" refers to MO PSC Staff-(All) and its employees, contractors, agents or others employed by or acting in its behalf.

Security:

Public

Rationale:

NΑ

EXHIBIT 206