

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Charles A. Harter,)	
)	
Complainant,)	
)	
v.)	File No. GC-2016-0166
)	
Laclede Gas Company,)	
)	
Respondent.)	

ORDER STAYING DISCONNECTION OR REQUIRING RECONNECTION

Issue Date: January 4, 2016

Effective Date: January 4, 2016

Charles Harter filed a complaint¹ that includes disconnection notices for his residential natural gas service. The complaint's allegations and attached materials show confusion over the payment required to avoid disconnection and the date that disconnection may occur. Mr. Harter asks the Commission to prevent disconnection. The attached disconnection notices state that service will end on December 31, 2015. Mr. Harter filed the complaint on January 4, 2016. Therefore, the Commission will order Laclede Gas Company to halt disconnection or, if disconnection has occurred, to restore service pending further orders from the Commission.

THE COMMISSION ORDERS THAT:

1. Laclede Gas Company shall not disconnect the natural gas service of Charles Harter or, if disconnection has already occurred, shall restore natural gas service to Charles Harter.

¹ Electronic Filing Information Service No. 1 (January 4, 2016) *Complaint*.

2. This order shall be effective immediately upon issuance.

BY THE COMMISSION



A handwritten signature in black ink that reads "Morris L. Woodruff". The signature is written in a cursive style.

Morris L. Woodruff
Secretary

Daniel Jordan, Senior Regulatory Law Judge,
by delegation of authority pursuant
to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 4th day of January, 2016.