

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Paul Brown and Debra Brown)	
)	
Complainants,)	
)	
v.)	<u>Case No. GC-2017-0199</u>
)	
Summit Natural Gas of Missouri, Inc.,)	
)	
Respondent.)	

ORDER SETTING PROCEDURAL CONFERENCE

Issue Date: March 17, 2017

Effective Date: March 17, 2017

This case stems from a complaint filed by Paul Brown and Debra Brown (Complainants) against Summit Natural Gas of Missouri, Inc. (Respondent). The Complainants alleged that Respondent had violated its tariff when a manager advised the Complainants that Respondent would provide natural gas services to their new residence and laid gas lines to approximately 12 inches from the residence. However, Respondent did not have a certificate to provide service to the residence and refused to do so. Respondent answered the complaint and filed a motion to dismiss arguing that it had not violated the tariff provision. The Commission directed its Staff to investigate the allegations and submit a report and recommendation with its findings. Various other responses and replies have been filed.

As part of its filings, the Respondent indicated that it was willing to talk with the Complainants to resolve this complaint. Thus, the Commission will schedule a procedural conference at which the parties may discuss the resolution of the various

motions and settlement of this matter. If no agreement can be reached during these discussions, the parties shall file a proposed procedural schedule setting out dates for a hearing should the Commission not grant the motion to dismiss.

THE COMMISSION ORDERS THAT:

1. A procedural conference is scheduled for April 3, 2017 at 10:00 a.m. at the Commission's office at the Governor Office Building, 200 Madison Street, Jefferson City, Missouri, Room 305. This building meets accessibility standards required by the Americans with Disabilities Act. If you need additional accommodations to participate in this conference, please call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 before the conference.

2. If any party wishes to appear by telephone at the conference, it shall notify the Regulatory Law Judge by email at nancy.dippell@psc.mo.gov, no later than March 27, 2017.

3. This order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Nancy Dippell, Senior Regulatory Law Judge,
by delegation of authority pursuant
to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 17th day of March, 2017.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 17th day of March 2017.




Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

March 17, 2017

File/Case No. GC-2017-0199

**Missouri Public Service
Commission**

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**Summit Natural Gas of
Missouri, Inc.**

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Morris L. Woodruff
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.