

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Villa Roma Apartments,	)	
	)	
Complainant	)	
	)	
v.	)	File No. GC-2017-0260
	)	
Laclede Gas Company,	)	
	)	
Respondent	)	

**ORDER TO CEASE DISCONNECTION OR RESTORE SERVICE**

Issue Date: April 5, 2017

Effective Date: April 5, 2017

The Missouri Public Service Commission is ordering the respondent to halt any disconnection of complainant's account and, if disconnection has already occurred, to re-connect service pending the Commission's decision on the merits of this action. Failure to pay may support discontinuance of service under the Commission's regulations as follows:

Service may be discontinued for any of the following reasons:

(A) Nonpayment of an undisputed delinquent charge [. <sup>1</sup>]

The complaint puts charges formally in dispute. Therefore, nonpayment of the delinquent charge does not support discontinuance of service, and the Commission will order the respondent to cease any disconnection of complainant's service pending the Commission's decision on the merits of the complaint

---

<sup>1</sup> 4 CSR 240-13.050(1).

**THE COMMISSION ORDERS THAT:**

1. Respondent is ordered to cease disconnection or, if disconnection has already occurred, to re-connect service as set forth in the body of this order.
2. This order is effective when issued.

**BY THE COMMISSION**



A handwritten signature in black ink that reads "Morris L. Woodruff". The signature is written in a cursive style.

Morris L. Woodruff  
Secretary

Daniel Jordan, Senior Regulatory Law Judge,  
by delegation of authority pursuant to  
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 5<sup>th</sup> day of April, 2017.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 5<sup>th</sup> day of April 2017.**



  
**Morris L. Woodruff**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

***April 5, 2017***

**File/Case No. GC-2017-0260**

**Missouri Public Service  
Commission**

Staff Counsel Department  
200 Madison Street, Suite 800  
P.O. Box 360  
Jefferson City, MO 65102  
staffcounsel@psc.mo.gov

**Office of the Public Counsel**

Hampton Williams  
200 Madison Street, Suite 650  
P.O. Box 2230  
Jefferson City, MO 65102  
opcservice@ded.mo.gov

**Laclede Gas Company**

Legal Department  
700 Market Street  
St. Louis, MO 63101

**Villa Roma Apartments**

Aaron M Staebell  
202 South Main Street  
O'Fallon, MO 63366  
aaron@lohmarstaebell.com

***Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).***

***Sincerely,***



**Morris L. Woodruff  
Secretary**

---

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.