

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Claude Scott,	)	
	)	
Complainant	)	
v.	)	<b><u>File No. GC-2020-0201</u></b>
	)	
Spire Missouri, Inc., d/b/a Spire	)	
	)	
Respondent	)	

**ORDER SETTING HEARING BY TELEPHONE CONFERENCE**

Issue Date: July 9, 2020

Effective Date: July 9, 2020

On January 16, 2020, Claude Scott filed a complaint with the Commission against Spire Missouri, Inc. d/b/a Spire. After the parties met for a prehearing conference, the Commission on June 5, 2020, adopted a procedural schedule based on the parties' joint proposal. Consistent with the parties' proposal, the Commission set an evidentiary hearing at 10:30 a.m. July 24, 2020, in the Wainwright State Office Building in St. Louis. The procedural order provides that in the event an in-person hearing is not feasible, the hearing will be conducted by teleconference.

Conditions in regard to the COVID-19 pandemic remain uncertain. St. Louis and St. Louis County recently adopted mask requirements.<sup>1</sup> The 21st Judicial Circuit in St. Louis County continues to operate primarily through remote proceedings.<sup>2</sup> Under these circumstances, the Commission determines the July 24, 2020 hearing should be conducted by telephone, as the parties have agreed.

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<sup>1</sup><https://www.stlouis-mo.gov/government/departments/mayor/news/city-and-county-require-mandatory-masks.cfm> (accessed July 8, 2020).

<sup>2</sup><https://wp.stlcourtscourts.com/2020/05/administrative-order-30-operations-of-the-court-subsequent-to-mo-supreme-court-may-4-2020-issuance-of-operational-directives/> (accessed July 8, 2020).

**THE COMMISSION ORDERS THAT:**

1. The evidentiary hearing scheduled for 10:30 a.m. July 24, 2020, shall be conducted by telephone conference call, also accessible by Webex.
2. Those who wish to participate in the hearing by telephone may dial, toll free, 1 (855) 718-6621 and enter access code **133 428 7847**, followed by #, at the time of the hearing. Any party who is unable to connect via the toll-free number may dial 1 (650) 479-3207 and enter the access code above, followed by #, at the time of the conference.
3. A Webex link to the hearing will be distributed to all parties by email. Parties may connect by telephone, as described above, or via the internet.
4. The Commission's data center shall mail a copy of this order to Complainant by U.S. Mail addressed to Complainant's address of record.
5. This order shall be effective when issued.



**BY THE COMMISSION**

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Jana C. Jacobs, Regulatory Law Judge,  
by delegation of authority pursuant to  
Section 386.240, RSMo (2016).

Dated at Jefferson City, Missouri,  
on this 9th day of July, 2020.