

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Vearline Nelson,	)	
	)	
Complainant,	)	
	)	
v.	)	<b><u>File No. GC-2021-0135</u></b>
	)	
Spire Missouri, Inc. d/b/a Spire,	)	
	)	
Respondent	)	

**ORDER DIRECTING COMPLAINANT TO SHOW CAUSE WHY THE  
COMPLAINT SHOULD NOT BE DISMISSED AND SUSPENDING THE  
PROCEDURAL SCHEDULE**

Issue Date: April 22, 2021

Effective Date: April 22, 2021

On March 31, 2021, the Commission issued an order setting a procedural schedule in this complaint. The schedule set a prehearing conference for April 8, 2021, beginning at 3:00 p.m. Instructions on how to appear at the conference were mailed to the Complainant, Vearline Nelson. Counsel for Spire and the Commission’s Staff were present at the prehearing conference via videoconference. Ms. Nelson failed to appear by videoconference or telephone, and did not contact the Commission prior to the prehearing conference to request a continuance.

Commission Rule 20 CSR 4240-2.090(5) provides that “[f]ailure to appear at a prehearing conference without previously having secured a continuance shall constitute grounds for dismissal of ...the party’s complaint...unless good cause for the failure to appear is shown”. The Commission will not dismiss the complaint without giving Ms. Nelson an opportunity to explain why she did not attend the prehearing conference. Therefore, Ms. Nelson shall file a pleading showing cause why her complaint should not

be dismissed for failure appear by telephone or video at the prehearing conference. Because the procedural schedule sets April 23, 2021, as the last day to request discovery, the Commission will suspend the procedural schedule.

**THE COMMISSION ORDERS THAT:**

1. Vearline Nelson shall file a pleading no later than May 5, 2021, showing cause why her complaint against Spire should not be dismissed.
2. The procedural schedule is suspended.
3. This order is effective when issued.



**BY THE COMMISSION**

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

John T. Clark, Senior Regulatory Law Judge,  
by delegation of authority pursuant to  
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,  
on this 22<sup>nd</sup> day of April, 2021.