

**FILED<sup>2</sup>**

MAR 22 2004

Missouri Public  
Service Commission

March 16, 2004  
Re: Case # GC-2004-0463  
Attn: Dale Roberts

Dear Sir:

This short letter is to add information to the complaint I have already sent. On Tuesday March 16, my neighbor Charlotte Paul who is 83 yrs old and lives at 3911 Eichleberger had her gas meter read in my basement. Her gas meter is located at the same place where the meter that reads my usage is located. The gas company employee who came out to read the meter and identified himself only as 7595 admitted to Mrs Paul that the reading was wrong. Her usage was off by at least 55 cubic ft. a substantial amount. Again I add that everyone here lives in apartments that are 568 sq. ft. of living space. The neighbors who live in the adjacent building all had a gas bill quite a bit lower than what mine and Mrs. Paul were. Won't you please help me I cannot afford to pay for LaCiede gas to make mistakes in my gas usage. My friend who lives in a house that has at least 3 times more space and heats the 1<sup>st</sup> floor and basement got a bill for \$83 for last month. I need your help to stop this abuse.

Thank you for  
Any attention and consideration you may give.

Jim Fernandez

