

**STATE OF MISSOURI
PUBLIC SERVICE COMMISSION**

At a session of the Public Service
Commission held at its office
in Jefferson City on the 20th
day of June, 2018.

In the Matter of an Investigation into the)	
Interruption of Summit Natural Gas of Missouri, Inc.'s)	
Gas Deliveries in the Lebanon, Missouri Region)	<u>File No. GO-2018-0195</u>

ORDER ACCEPTING STAFF REPORT AND CLOSING FILE

Issue Date: June 20, 2018

Effective Date: June 20, 2018

The Commission opened this file on January 18, 2018, to direct its Staff to investigate reports that Summit Natural Gas of Missouri, Inc. interrupted gas deliveries to certain transportation customers in its Rogersville service division, including the Lebanon, Missouri area during particularly cold weather. The Commission directed its Staff to investigate the situation to determine whether any tariff provisions, legal requirements, or reliability standards were violated.

Staff filed a preliminary report regarding the results of its investigation on March 21, and a final report on April 20. Staff found that Summit did curtail gas deliveries to certain transportation customers in its Rogersville service division on January 3 and January 16, 2018. It did not curtail any firm service customers. Staff found no evidence that Summit violated any pipeline safety regulations and further found that Summit complied with its tariffs when it curtailed gas deliveries. However, Staff suggested Summit improve its customer communication and education efforts to better inform its

non-residential customers of the curtailment process. Summit responded to Staff's report on May 19, accepting the offered recommendations.

The Commission accepts Staff's report and Summit's response to that report. No further action by the Commission is required and this file will be closed.

THE COMMISSION ORDERS THAT:

1. This investigative file shall be closed.
2. This order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Hall, Chm., Kenney, Rupp, Coleman, and
Silvey, CC., concur.

Woodruff, Chief Regulatory Law Judge

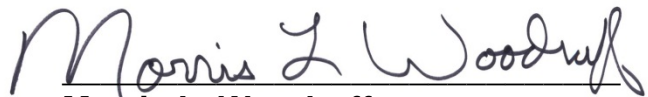
STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 20th day of June 2018.




Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

June 20, 2018

File/Case No. GO-2018-0195

**Missouri Public Service
Commission**

Staff Counsel Department
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
staffcounsel@psc.mo.gov

Office of the Public Counsel

Hampton Williams
200 Madison Street, Suite 650
P.O. Box 2230
Jefferson City, MO 65102
opc@ded.mo.gov

**Missouri Public Service
Commission**

Jeff Keevil
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
jeff.keevil@psc.mo.gov

**Summit Natural Gas of
Missouri, Inc.**

Dean L Cooper
312 East Capitol
P.O. Box 456
Jefferson City, MO 65102
dcooper@brydonlaw.com

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,

A handwritten signature in dark ink, reading "Morris L. Woodruff". The signature is fluid and cursive, with the first letters of each word being capitalized and prominent.

**Morris L. Woodruff
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.