

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

**In the matter of the Complaint of  
Robert F. Morgan,**

**Complainant,**

**v.**

**Laclede Gas Company,**

**Respondent**

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**Case No. GC-2007-0054**

**STAFF REPORT**

**COMES NOW** the Staff of the Missouri Public Service Commission by and through undersigned counsel and submits its Report in the above-captioned complaint case.

1. On August 9, 2007, Dr. Robert F. Morgan filed a formal complaint with the Commission against Laclede Gas Company (Laclede) challenging his bill for the time his meter was not functioning properly.

2. Staff has reviewed the available information concerning the date the meter likely stopped reading properly, Laclede's calculation of the amount of gas Dr. Morgan likely used and Laclede's rates during this time.

3. Staff concludes that Laclede used a reasonable process as permitted by its tariffs and the Commission's rules to calculate the amount owed.

4. Staff recommends that Dr. Morgan be permitted to pay the amount of the adjustment over a four month period.

WHEREFORE Staff requests the Commission accept Staff's Report and order Staff's recommendations that Dr. Morgan be permitted to pay the amount owed for natural gas usage over a four month period.

Respectfully submitted,

/s/ Lera L. Shemwell

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### **Certificate of Service**

I hereby certify that copies of the foregoing have been mailed, hand-delivered, or transmitted by facsimile or electronic mail to all counsel of record this 12<sup>th</sup> day of October, 2006.

/s/ Lera L. Shemwell