OF THE STATE OF MISSOURI

Tony Walker,)
Complainant,)
v.) Case No. GC-2007-0162
Missouri Gas Energy,)
Respondent.)

ORDER DIRECTING STAFF TO INVESTIGATE AND FILE A REPORT

Issue Date: November 9, 2006 Effective Date: November 9, 2006

On October 19, 2006, Tony Walker filed a complaint with the Commission against Missouri Gas Energy ("MGE"). Notice of the complaint was issued to MGE on October 20, and MGE filed its answer to the complaint on November 9.

The Commission would like to have the benefit of an investigation and report by its Staff before it further considers this complaint.

IT IS ORDERED THAT:

1. The Commission's Staff is directed to conduct a formal investigation of Tony Walker's complaint against Missouri Gas Energy and to file a report concerning the results of that investigation no later than December 11, 2006.

2. This order shall become effective on November 9, 2006.

BY THE COMMISSION

Colleen M. Dale Secretary

(SEAL)

Harold Stearley, Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 9th day of November, 2006.