

**BEFORE THE PUBLIC SERVICE COMMISSION**  
**OF THE STATE OF MISSOURI**

Clyde Bradford,	)	
	)	
Complainant,	)	
	)	
v.	)	<b><u>Case No. GC-2007-0382</u></b>
	)	
Laclede Gas Company,	)	
	)	
Respondent.	)	

**ORDER DIRECTING STAFF TO INVESTIGATE AND FILE A REPORT**

Issue Date: April 11, 2007

Effective Date: April 11, 2007

Clyde Bradford filed a formal complaint against Laclede Gas Company ("Laclede") on April 9, 2007. On April 11, 2007, the Commission notified Laclede of the complaint and allowed it thirty days in which to answer as provided by 4 CSR 240-2.070(7).

The Commission would like to have the benefit of an investigation and report by its Staff before it further considers this matter.<sup>1</sup> Given the circumstances described in the complaint, Staff should be able to complete its investigation and prepare a report concerning the results of that investigation no later than one week after Laclede files its answer, which is due no later than May 11, 2007.

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<sup>1</sup> Laclede's answer period has just begun. However, 4 CSR 240-2.070(10) states that "[t]he commission may order, at any time after the filing of a complaint, an investigation by its staff as to the cause of the complaint."

**IT IS ORDERED THAT:**

1. The Staff of the Missouri Public Service Commission shall promptly commence an investigation of Clyde Bradford's formal complaint against Laclede Gas Company.
2. The Staff of the Missouri Public Service Commission shall file a report concerning the results of its investigation no later than one week after Laclede files its answer to Mr. Bradford's complaint.
3. This order shall become effective on April 11, 2007.

**BY THE COMMISSION**



Colleen M. Dale  
Secretary

( S E A L )

Benjamin H. Lane, Regulatory Law  
Judge, by delegation of authority  
under Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 11th day of April, 2007.