

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of the Complaint of Irene)	
Dsouza,)	
)	
Complainant,)	
)	
v.)	Case No. GC-2007-0442
)	
AmerenUE,)	
)	
Respondent.)	

STAFF’S REPORT

COMES NOW the Staff of the Missouri Public Service Commission (Staff) and respectfully submits as follows:

1. On May 21, 2007, Irene Dsouza (Complainant) filed her complaint against AmerenUE (Company), alleging certain billing discrepancies and requesting relief therefore.
2. On May 24, 2007, the Commission issued its Order Directing Staff to Investigate and File a Report no later than three weeks after Company files its Answer.
3. On June 25, 2007, Company filed its Answer to Complaint. In its Answer, Company denies any violation of its tariff or Commission rules.
4. Commission Rule 4 CSR 240-2.070(10) states as follows:

The commission may order, at any time after the filing of a complaint, an investigation by its staff as to the cause of the complaint. The staff shall file a report of its findings with the commission and all parties to the complaint case. The investigative report shall not be made public unless released in accordance with sections 386.480, 392.210(2) or 393.140(3), RSMo, or during the course of a hearing involving the complaint.

Thus, the Staff’s Report, attached hereto and incorporated by reference herein, is a non-public document and the Staff is filing it as a “Highly Confidential” document.

5. Based on its investigation and the analysis of information provided by the Complainant and the Company, Staff did not find that any of the alleged activities carried out by the Company in this instance constitute a violation of applicable statutes, the Commission's rules, or the Company's tariff. Therefore, for the reasons stated in its Report, Staff recommends that the Commission dismiss this complaint.

WHEREFORE, Staff requests that the Commission accept Staff's Report and dismiss this complaint.

Respectfully submitted,

/s/ Robert S. Berlin

Robert S. Berlin
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/s/ Sarah Kliethermes

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CERTIFICATE OF SERVICE

I hereby certify that copies of the foregoing have been mailed, hand-delivered, or transmitted by facsimile or electronic mail to all counsel of record this 16th day of July, 2007.

/s/ Robert S. Berlin