

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

Attilio J. Cosgrove,)	
)	
Complainant,)	
)	
v.)	<u>Case No. GC-2008-0027</u>
)	
Laclede Gas Company,)	
)	
Respondent.)	

ORDER DIRECTING FILING

Issue Date: September 27, 2007

Effective Date: September 27, 2007

Attilio J. Cosgrove filed a formal complaint against Laclede Gas Company on July 25, 2007. Mr. Cosgrove's complaint alleges that Laclede has improperly billed him for gas usage.

Laclede filed its Answer on August 27, 2007. The answer denies many of Mr. Cosgrove's allegations. Laclede states that it has followed its tariffs as well as Commission rules and regulations.

Staff filed its verified report on September 24, 2007. In particular, Staff concluded that Laclede did not violate any Commission rule or its filed tariffs for the billings rendered to Mr. Cosgrove. Therefore, Staff recommends the complaint be dismissed.

At this stage of this case, Mr. Cosgrove has not stated any facts upon which the Commission could conclude that Laclede has violated its approved tariff, applicable Commission rules, or Missouri statutes. Therefore, the Commission would like to hear from Mr. Cosgrove before deciding whether to accept the recommendation of its Staff that the

case be dismissed. Accordingly, Mr. Cosgrove will be given 20 days from the date of this order to file his response addressing the statements contained in Laclede's answer and Staff's report in this matter and setting forth the legal or factual reasons why he agrees or disagrees with those statements. (Attached to this order is a letter further explaining this process and providing other helpful information.)

If no response is received, the Commission may make its decision based on the current documents and recommendations before it.

IT IS ORDERED THAT:

1. Attilio J. Cosgrove shall file a response, by not later than 5:00 p.m. on Wednesday, October 17, 2007, which addresses the statements contained in Laclede Gas Company's answer and Staff's report in this matter and sets forth the legal or factual reasons why she agrees or disagrees with those statements.
2. This order shall become effective on September 27, 2007.

BY THE COMMISSION



Colleen M. Dale
Secretary

(S E A L)

Cherlyn D. Voss, Regulatory Law Judge,
by delegation of authority
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 27th day of September, 2007.