

# Exhibit No. 11



>000176 2107630 0001 092049 10Z  
Current Resident  
9700 E 56TH ST  
RAYTOWN, MO 64133-2873

August 2, 2022

Service Address: 9700 E 56TH ST

**RE: Important notice concerning natural gas at this address**

Hello,

We noticed natural gas is being used at this address without a Spire account.

If you'd like to keep your service on, we're happy to set up an account in your name. Otherwise, we'll have to turn off the natural gas service to your residence.

Either way, to keep your natural gas service and set up a new account, please visit us online at **MyAccount.SpireEnergy.com** or call us right away at **800-582-1234**. We're available from 7 a.m. to 7 p.m. Monday through Friday.

Thanks for working with us.

Customer Service Team  
Spire

