

GENERAL EXCHANGE SERVICE TARIFF - (Cont'd)

SUBJECT INDEX

	<u>SECTION NO.</u>	<u>SHEET NO.</u>	
Adjustment of Charges	6	2	
Application for Service	9	1	
Availability of Facilities	6	1	
Business Service	13	1	
Busy Verification and Interrupt Service.	34	1	
Class Service	28	4	
Custom Calling Services	28	1	
Customer Provided Equipment and Inside Wire	8	2	
Deposits	12	1	
Directory Assistance	34	1	
Directory Errors and Omissions	6	1	
Distinctive Ring Service	28	2	
Enhanced Emergency Services (911).	22	1	
Extra Listings	29	4	
Informational and Referral Services (211).	36	1	
Interruptions of Service	6	1	
Payment for Service	9	2	
Lifeline.	25	6	
			(D)
Missouri Universal Service Fund (for Lifeline).	25	9	(T)
Residence Service	13	1	
Statement of Customer's Rights and Responsibilities	11	1	
Transmitting Messages	6	1	
Use of Connecting Company Lines	8	2	
Use of Subscriber Service	7	4	

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LOCAL EXCHANGE SERVICE TARIFFS
LIFELINE SERVICE

A. General Regulations

1. Lifeline service is available to qualifying disabled and/or low-income subscribers for single party residence service.
2. Lifeline service is a reduction in the monthly local service charges normally paid by qualifying disabled and/or low-income consumers. Eligible Lifeline subscribers will receive:
 - a. Federal Lifeline support of \$9.25, (T)
 - b. Additional Missouri Universal Support amount up to \$3.50, as long as the total amount of items "a" and "b" do not exceed the sum of the Federal Subscriber Line Charge and the recurring charges for basic local telecommunications services. (T)
 - c. (D)
(D)
 - d. (D)
3. Eligible disabled customers will receive MoUSF Support of up to \$3.50 per month. Disabled assistance is available to all residential customers who demonstrate by self certifying with the company under penalty of perjury, that they, or a dependent, are totally and permanently disabled or blind and receiving any of the following:
 - a. Federal Social Security Disability benefits.
 - b. Federal Supplemental Security income benefits.
 - c. Veterans Administration Benefits.
 - d. State blind Pension pursuant to Section 209.010 to 209.160, RSMo.
 - e. State aid to blind persons pursuant to Section 208.030, RSMo Section 660.100.2 RSMo 2000.
4. Lifeline will not be furnished on a Foreign Exchange service.
5. Lifeline service shall not be disconnected for non-payment of toll charges.

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LOCAL EXCHANGE SERVICE TARIFFS
LIFELINE SERVICE (Continued)

A. General Regulations (Cont'd)

6. Toll Blocking provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll blocking for the purposes of Lifeline service will restrict 1+, 0+ and 0- (operator handled) calls.
- a. If the customer chooses "toll blocking" the company will not charge a service deposit.
- b. Toll blocking is offered to Lifeline subscribers at no charge.

B. Eligibility Requirements

1. An applicant must meet all of the following criteria in order to qualify for Lifeline Service:
- a. To qualify for Lifeline or Missouri Universal Service Fund Low-income assistance the consumer must participate in one of the following programs. (T)
|
(T)
- (1) Medicaid
- (2) Food stamps
- (3) Supplemental Security Income (SSI)
- (4) Federal public housing assistance
- (5) Low Income Home Energy Assistance Program
- (6) National School Lunch Program's Free Lunch (NSL)
- (7) Temporary Assistance for Needy Families (TANF)
- b. Or the customer's income, as defined in 47 CFR Section 54.400(f), must be at or below 135% of the Federal Poverty Guidelines. (N)
(N)
2. The customer must sign, under penalty of perjury a document certifying:
- a. He/she is receiving benefits from one of the programs in 1.a. above.
- b. Name of the program(s) from which they are receiving benefits.
3. The premises at which the residence service is requested must be the applicant's principal place of residence.
4. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.

LOCAL EXCHANGE SERVICE TARIFFS
LIFELINE SERVICE (Continued)

C. Customer Annual Responsibility

(N)

All Lifeline customers as of June 1, 2012 must certify with the Company that they are still eligible for Lifeline support by December 31 each year. Customers may certify in person, over the phone or in writing. Customers will not be required to provide verifying documentation.

D. Access Recovery Charge (ARC)

Eligible Lifeline customers are exempt from ARC (effective July 1, 2012).

(N)

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LOCAL EXCHANGE SERVICE TARIFFS
MISSOURI UNIVERSAL SERVICE FUND for Lifeline Services

(T)

MISSOURI UNIVERSAL SERVICE FUND for Lifeline Services

(T)

- A. Company will place on each retail end-user customer's bill, a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the commission.
- B. The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund."
- C. The surcharge percentage will be applied to the total of each customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).