#### BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

David Apted, Complainant, v.

File No. GC-2017-0348

Laclede Gas Company,

Respondent

#### STAFF RESPONSE TO ORDER DIRECTING FILING

**COMES NOW** the Staff of the Missouri Public Service Commission, by and through counsel, and for its *Response to Order Directing Filing* in this matter hereby states as follows:

1. On June 23, 2017, David Apted ("Complainant") filed a formal *Complaint* against Laclede Gas Company ("Laclede" or "Company").

2. On June 26, 2017, the Commission notified parties to proceed under the small formal complaint process and ordered Staff to file a report no later than August 15, 2017.

3. Staff filed its *Investigation Report* on August 15, 2017, in which it concluded that Laclede did not violate its tariff or any law or rule of the Commission in this matter.

4. On August 17, 2017, the Commission directed the Complainant to file a pleading indicating whether he wished to continue to pursue his complaint.

5. On August 25, 2017, Mr. Apted responded to the Commission's order \*\*

6. On August 25, 2017, the Commission issued an *Order* directing parties to file a pleading or pleadings no later than September 15, 2017, stating how they wish to proceed.

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7. Rule 4 CSR 240-2.070(15)(D) states, "Staff shall not advocate a position beyond reporting the results of its investigation."

8. Staff is of the opinion that if the Commission \*\*

\*\*. If the parties choose to mediate or negotiate a settlement of their issues, Staff will participate to the extent necessary in order to help facilitate settlement. If the parties cannot agree to mediation or otherwise come to a resolution of the issues in this case, the Commission should set a procedural schedule.

WHEREFORE, Staff submits its Response to Order Directing Filing.

Respectfully submitted,

### /s/ Marcella L. Forck

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# **CERTIFICATE OF SERVICE**

I hereby certify that true and correct copies of the foregoing were served electronically to all counsel of record this 14<sup>th</sup> day of September, 2017.

## /s/ Marcella L. Forck