

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Claude Scott,	)	
	)	
Complainant,	)	
v.	)	File No. GC-2020-0201
	)	
Spire Missouri, Inc., d/b/a Spire,	)	
	)	
Respondent.	)	

**MOTION FOR CONTINUANCE**

**COMES NOW** Spire Missouri Inc., d/b/a Spire, and submits its Motion for Continuance, and in support thereof, states as follows:

1. On January 16, 2020, Complainant, Claude Scott filed a formal complaint with the Commission.
2. A prehearing conference was held in May, and on June 5<sup>th</sup> the Commission scheduled this case for evidentiary hearing on July 24, 2020.
3. On July 22, 2020 after 4 p.m., Mr. Scott contacted counsel for Spire via telephone. Mr. Scott communicated that he would like the Company to change his meter in his presence and see what happens with his bills after his meter has been changed. He stated that if the Company were to schedule the meter change, that he would like to postpone the evidentiary hearing. Spire’s customer service department immediately reached out to Mr. Scott via telephone and email to schedule a meter change and was unable to connect with him that evening.
4. On July 23, 2020 at approximately 12:30 p.m., Spire’s customer service department made contact with Mr. Scott. A meter change has been scheduled for July 25<sup>th</sup>. Mr. Scott again told the customer service representative that he would like to

postpone the hearing until after the meter exchange is completed. He said that he would like to monitor his bill for 30 days after the exchange is completed and possibly reschedule the evidentiary hearing afterwards, if needed.

5. Spire Missouri believes that the Complainant's request for a meter change is reasonable and requests that the Commission cancel the evidentiary hearing that is scheduled for July 24<sup>th</sup> and schedule a status update within the next 60 days to allow time for Mr. Scott to monitor his bill and to possibly reach a resolution of this case.

**WHEREFORE**, Spire respectfully requests that the Commission grant this Motion consist with the terms set forth herein.

**SPIRE MISSOURI INC.**

By: /s/ Goldie T. Bockstruck  
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**CERTIFICATE OF SERVICE**

I certify that a true and correct copy of the foregoing was served by email, or First Class Mail, postage prepaid, on this 23<sup>rd</sup> day of July, 2020, to all parties of record.

*/s/ Goldie T. Bockstruck*