

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Ronald E. Taylor,)	
)	
Complainant,)	
)	
v.)	<u>File No. GC-2022-0137</u>
)	
Spire Missouri Inc. d/b/a Spire,)	
)	
Respondent.)	

**ORDER DIRECTING COMPLAINANT TO SHOW CAUSE
WHY COMPLAINT SHOULD NOT BE DISMISSED**

Issue Date: April 20, 2022 Effective Date: April 20, 2022

On March 31, 2022, the Commission issued an *Order Setting Procedural Conference* in which a procedural conference was scheduled for April 19, 2022, to be conducted via WebEx video and teleconference. The order specifically stated, “Failure to appear at the conference without being excused may result in dismissal of the complaint in accordance with Commission Rule 20 CSR 4240-2.090(5).”¹ The scheduling order also specified that it should be mailed to the Complainant by United States Postal Service (USPS) first class mail. The Complainant, Ronald E. Taylor, did not appear for the April 19th procedural conference and did not contact the Commission to request a continuance of the conference.

This is not the first time Mr. Taylor has failed to respond to a Commission order. Mr. Taylor filed a formal complaint with the Commission against Spire Missouri Inc. d/b/a Spire on November 17, 2021. On January 26, 2022, the Commission issued an order

¹ Ordered Paragraph 1, *Order Setting Procedural Conference* (issued March 31, 2022).

setting a procedural conference for February 15, 2022, to be conducted via WebEx video and teleconference.

Mr. Taylor did not appear for the February 15th procedural conference and did not contact the Commission to request a continuance of the conference. On February 16, 2022, the Commission ordered Mr. Taylor to file a pleading showing cause as to why his complaint should not be dismissed for failure to appear for the procedural conference.

On February 25, 2022, Mr. Taylor filed his *Complainant Response to Show Cause Why Complaint Should Not Be Dismissed*. Mr. Taylor indicated he had not received notice of the conference and asked that all further correspondence and notice be sent to him through the USPS. In an order dated March 2, 2022, the Commission found good cause for Mr. Taylor's failure to appear for the February 15th procedural conference and allowed his case to proceed.

Mr. Taylor again failed to appear for the rescheduled procedural conference. Commission Rule 20 CSR 4240-2.070(7) states, "The commission, on its own motion or the motion of a party, may after notice dismiss a complaint for . . . failure to comply with . . . an order of the commission." The Commission will order Mr. Taylor to file a pleading showing cause as to why his complaint should not be dismissed for his failure to appear at the rescheduled procedural conference.

THE COMMISSION ORDERS THAT:

1. Complainant Robert Taylor shall file a pleading no later than May 4, 2022, showing cause why his complaint against Spire should not be dismissed.

2. The Data Center of the Commission shall mail of copy of this order to Mr. Taylor via USPS first class mail.

3. This order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in black ink that reads "Morris L. Woodruff". The signature is written in a cursive style with a large initial "M".

Morris L. Woodruff
Secretary

Kenneth J. Seyer, Regulatory Law Judge,
by delegation of authority under
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 20th day of April, 2022.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

**WITNESS my hand and seal of the Public Service Commission,
at Jefferson City, Missouri, this 20th day of April, 2022.**





Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

April 20, 2022

File/Case No. GC-2022-0137

**Missouri Public Service
Commission**

Staff Counsel Department
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
staffcounsel@psc.mo.gov

Office of the Public Counsel

Marc Poston
200 Madison Street, Suite 650
P.O. Box 2230
Jefferson City, MO 65102
opcservice@opc.mo.gov

**Missouri Public Service
Commission**

Don Cosper
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
Don.Cosper@psc.mo.gov

Ronald E. Taylor

Ronald E Taylor
4426 Red Bud Avenue
St. Louis, MO 63115

Spire

Goldie Bockstruck
700 Market Street
St. Louis, MO 63101
goldie.bockstruck@spireenergy.com

Spire

Rachel Niemeier
700 Market Street
St. Louis, MO 63101
rachel.niemeier@spireenergy.com

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Morris L. Woodruff
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.