



June 4, 2020

Mr. Robert S. Berlin  
Deputy Staff Counsel  
Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, Mo 65102-0360

**RE: SUMMIT NATURAL GAS OF MISSOURI, INC.'S APPLICATIONS FOR  
TEMPORARY VARIANCE FROM RULE AND TARIFF PROVISIONS RELATED TO  
COVID-19**

Dear Mr. Berlin,

On July 14, 2020 Summit Natural Gas of Missouri, Inc. ("SNGMO" or the "Company") will be ceasing the temporary moratorium on customer disconnections due to non-payment, reconnection of service fees, and late payment fee accrual as outlined in its applications submitted on March 23, 2020 in Case No. GE-2020-0296, and on April 10, 2020 in Case No. GE-2020-0322. SNGMO will resume normal collection activities on July 15, 2020 that includes sending out disconnect notices on non-payment accounts and accrual of late payment fees. Subsequently, physical meter locks will resume after August 3, 2020.

Additionally, as required by the Commission's Orders Regarding Application for Variance issued in File Nos. GE-2020-0296 and GE-2020-0322, SNGMO will be providing customers with at least 15 days' notice prior to reinstating fees for reconnection of service. Notice will be provided to customers through bill inserts beginning June 3, 2020. Please find a copy of the customer notice included with this letter as Attachment A.

Sincerely,

/s/ Brooke South

Brooke South MO Bar #: 66624

Corporate Counsel

Summit Natural Gas of Missouri, Inc.

116 Chiefs Court

Branson, MO 65616-4089

479-783-3181, ex. 2229

bsouth@summitutilities.com

ATTORNEY FOR SUMMIT NATURAL  
GAS OF MISSOURI, INC.