

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of Missouri Gas
Utility, Inc.'s Purchased Gas
Adjustment (PGA) Factors to be
audited in its 2007-2008 Actual
Cost Adjustment.

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Case No. GR-2009-0161

STAFF RECOMMENDATION TO APPROVE TARIFF FILING

COMES NOW the Staff of the Commission and submits its Response to Missouri Gas Utility's filing of tariff sheets designed to address billing issues involving non-residential customers.

1. On October 29, 2008, Missouri Gas Utility (MGU or Company) filed a tariff sheet to change MGU's Purchased Gas Adjustment (PGA) rates.

2. Missouri Gas Utility, Inc. (MGU) is a Colorado Corporation, and is a subsidiary of Summit Utilities, Inc., located in Littleton, Colorado. It serves communities in and around Gallatin and Hamilton Missouri.

3. In processing this case the Commission Staff (Staff) noticed MGU's tariffs did not contain procedures for handling billing errors to non-residential customers.

4. MGU continues to add non-residential customers to its system. Staff recommended MGU amend its tariffs and add language that sets out MGU's procedures in the event of a billing issue involving non-residential customers.

5. Since billing issues typically involve charges for natural gas, such matters affect the company's Purchased Gas Adjustment. Accordingly, MGU has filed its proposed tariff changes in this PGA case.

6. In the attached Staff Recommendation, Staff recommends Commission approval of the proposed tariffs.

WHEREFORE Staff recommends the Commission accept and approve MGU's proposed tariff changes, which describe its procedures for handling of billing errors for non-residential customers.

Respectfully submitted,

/s/ Lera L. Shemwell

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Certificate of Service

I hereby certify that copies of the foregoing have been mailed, hand-delivered, transmitted by facsimile or electronically mailed to all counsel of record this 18th day of August, 2009.

/s/ Lera L. Shemwell