

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

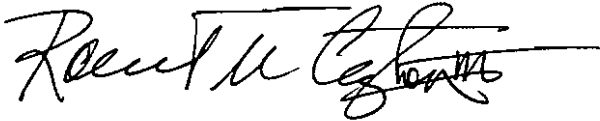
In the Matter of Missouri Gas Energy and Its)
Tariff Filing to Implement a General Rate) Case No. GR-2009-0355
Increase for Natural Gas Service)

NOTICE REGARDING EXTERNAL COMMUNICATION

Issue Date: January 7, 2010

On January 7, 2010, I received a phone call from Rob Hack, President and Chief Operating Officer of Missouri Gas Energy. The attached document was e-mailed to me by Mr. Hack after our telephone conversation.

Respectfully Submitted,



Robert M. Clayton III
Chairman

Dated at Jefferson City, Missouri,
On this 7th day of January, 2010.

Viebrock, Shelley

From: Clayton, Robert
Sent: Thursday, January 07, 2010 4:02 PM
To: Moore, Richard
Cc: Viebrock, Shelley
Subject: FW: NEWS RELEASE/MEDIA ADVISORY
Importance: High
Attachments: MGE NEWS RELEASE Jan 2010 KC.pdf

From: Hack, Rob [mailto:Rob.Hack@SUG.com]
Sent: Thursday, January 07, 2010 4:03 PM
To: Clayton, Robert; Mills, Lewis
Subject: FW: NEWS RELEASE/MEDIA ADVISORY
Importance: High

Chairman Clayton and Lewis,

This is a follow-up on our telephone conversations of a few minutes ago.

Thx -Rob

From: Levetzow, Pamela
Sent: Thursday, January 07, 2010 3:41 PM
To: Hack, Rob
Subject: FW: NEWS RELEASE/MEDIA ADVISORY
Importance: High

From: Fulp, Jason
Sent: Thursday, January 07, 2010 3:25 PM
To: Levetzow, Pamela
Subject: NEWS RELEASE/MEDIA ADVISORY
Importance: High

Jason Fulp

External Communications & Mktg. Rep.

Missouri Gas Energy

3420 Broadway
Kansas City, Mo. 64111
Phone: 816-360-5846
Mobile: 816-591-7362
Fax: 816-968-5204
Web: www.MissouriGasEnergy.com

1/7/2010

Private and confidential as detailed [here](#). If you cannot access hyperlink, please e-mail sender.



MISSOURI GAS ENERGY

3420 Broadway, Kansas City, MO 64111 (816) 756-5261 www.missourigasenergy.com



NEWS RELEASE

Date: January 7, 2010

FOR IMMEDIATE RELEASE

Media Contact:

Jason Fulp
(816) 591-7362

MGE Requests Voluntary Assistance from Customers

KANSAS CITY, Mo.— Missouri Gas Energy customers along the I-35 corridor* from Liberty to Cameron (including the Excelsior Springs area) and West on 36 Hwy to Stewartsville are asked to be especially aware of their thermostat settings during the early morning hours on Friday and Saturday. The forecasted frigid temperatures may place a strain on the natural gas delivery system in those areas.

“This is not a typical request, however, with the extreme cold we are seeking voluntary assistance from our customers in these areas to keep their thermostats lower than their typical settings from 5:00 a.m. – 10:00 a.m. on both Friday and Saturday morning,” said MGE Pam Levetzow. “While rare, under extreme temperatures like those forecast, simultaneous customer furnace demand can result in insufficient operating pressure that could disrupt gas service to customers in this area.”

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**Liberty, Mosby, Excelsior Springs, Pratersville, Kearney, Lawson, Holt, Cameron, Wood Heights, Osborn, Stewartsville, Lathrop and Turney*

Missouri Gas Energy is a natural gas distribution company headquartered in Kansas City, Mo. with facilities in St. Joseph, Lees Summit, Warrensburg, Joplin, Republic, Neosho and Monett. MGE serves over half-million customers in 155 western Missouri communities and is a division of Southern Union Company (SUG). Its business is regulated by the Missouri Public Service Commission.

About Southern Union Company

Southern Union Company, headquartered in Houston, is one of the nation's leading diversified natural gas companies, engaged primarily in the transportation, storage, gathering, processing and distribution of natural gas. The company owns and operates one of the nation's largest natural gas pipeline systems with approximately 20,000 miles of gathering and transportation pipelines and one of North America's largest liquefied natural gas import terminals, along with serving more than half a million natural gas end-user customers in Missouri and Massachusetts. For further information, visit www.sug.com