

**STATE OF MISSOURI
PUBLIC SERVICE COMMISSION**

At a session of the Public Service Commission held at its office in Jefferson City, Missouri, on the 12th day of August, 2009.

In the Matter of Missouri Gas Energy and)
Its Tariff Filing to Implement a General Rate)
Increase for Natural Gas Service) **File No. GR-2009-0355**

**ORDER GRANTING STAFF’S MOTION FOR
COMMISSION TO ORDER CUSTOMER COMMENTS BE FILED AS
NON-PUBLIC AND GRANTING MOTION FOR EXPEDITED TREATMENT**

Issue Date: August 12, 2009

Effective Date: August 12, 2009

On April 2, 2009,¹ Missouri Gas Energy, a division of Southern Union Company (hereafter “MGE”), submitted to the Commission proposed tariff sheets intended to implement a general rate increase for natural gas service. On July 8, the Commission ordered MGE to provide notice of MGE’s proposed rate increase to its customers.

On August 5, the Staff of the Commission (hereafter “Staff”) filed Staff’s Motion for Commission to Order Customer Comments Either Not Be Filed in EFIS or Be Filed as Non-Public and Motion for Expedited Treatment. Staff explains that since MGE gave notice of the proposed rate increase to its customers, Staff has received over 1,000 customer comments. These comments include personal information from customers, including addresses, phone numbers, e-mail addresses, MGE account numbers and bank account numbers.

¹ Unless otherwise noted, calendar references are to 2009.

Staff's motion asks that the Commission protect such personal information from public view by either ordering the information to not be entered into EFIS,² or by ordering that the information be marked as proprietary. Staff explains that if the information is proprietary, the parties can still see the information, but the general public cannot. Staff further filed a Motion for Expedited Treatment, stating that the Commission should act quickly to protect the personal information of MGE customers who have commented on the proposed rate increase.

On August 5, the Commission ordered any parties who wished to comment of Staff's motions to do so no later than August 10. The Commission received no responses. Therefore, the Commission will take up Staff's motions unopposed.

The Commission finds that ordering the customers' personal information to be classified as proprietary will protect that information from public view, but will also allow parties to see that information. The parties deserve access to that information, as those customer comments may assist the parties in responding to the public and in proceeding with the case. Therefore, the Commission will deny Staff's motion to order the comments to not be filed in EFIS, but will grant Staff's motion to order those comments to be filed as proprietary,³ and will grant Staff's motion for expedited treatment.

THE COMMISSION ORDERS THAT:

1. Staff's Motion for Commission to Order Customer Comments Not Be Filed in EFIS is denied.

² EFIS is the acronym for the Commission's Electronic Filing and Information System.

³ Commission Rule 4 CSR 240-2.135.

2. Staff's Motion for Commission to Order Customer Comments Be Filed as Non-Public and Staff's Motion for Expedited Treatment are granted.

3. This order shall become effective immediately upon issuance.

BY THE COMMISSION



Steven C. Reed
Secretary

(S E A L)

Clayton, Chm., Davis, Jarrett,
and Gunn, CC., concur.

Pridgin, Senior Regulatory Law Judge