BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of a Waiver of Commission) Rule 20 CSR 4240-40.030(12)(S) for All) Missouri Natural Gas Distribution) Companies And Municipal Gas Distribution) Systems)

Case No. GE-2020-0297

<u>STAFF MOTION TO MODIFY WITH CONDITIONS THE COMMISSION'S</u> <u>WAIVER OF 20 CSR 4240-40.030(12)(S)1.B. FOR ALL MISSOURI</u> <u>NATURAL GAS DISTRIBUTION COMPANIES AND</u> <u>MUNICIPAL GAS DISTRIBUTION SYSTEMS</u>

COMES NOW the Staff of the Missouri Public Service Commission by and through counsel, and for its Motion, states as follows:

1. As a result of the national emergency caused by the COVID 19 pandemic and originally addressed by the Governor in Executive Order 20-02 (issued March 13, 2020), and further addressed in part in subsequent Executive Orders, Staff recommends on its own motion that the Commission modify with conditions its temporary waiver of 20 CSR 4240-40.030(12)(S)1.B.which was granted in its May 25th Order Approving Waiver (Order). That Order temporarily waived ("Waiver"), the requirements for operators of intrastate natural gas pipelines in Missouri to comply with the requirements of 20 CSR 4240-40.030(12)(S)1.B., a rule which requires operators to visually inspect interior and exterior accessible customer gas piping and all connected equipment at the time an operator physically turns on the flow of gas to a customer.

2. The rationale for approval of the Waiver was due to the risk of operator employee exposure to the COVID-19 virus that could result from the customer contact necessary to gaining access and entering inside homes and businesses.

1

As the state's response to various aspects of the pandemic has evolved and changed through subsequent Executive Orders, so has Staff's recommendation regarding the application of the Waiver. Staff proposes to modify the Waiver with certain conditions intended to assure the Waiver serves the best interest of public Staff notes the original Waiver, and the proposed modified waiver with safetv. conditions set forth in this Motion, do not apply to 20 CSR 4240-40.030(12)(S)1.A., which requires that the operator also test each segment of fuel line for leakage to at least the delivery pressure. The Waiver and proposed conditions also do not apply to 20 CSR 4240-40.030(12)(S)2., 3., or 4., requiring respectively that operators provide safety information to new or relocated customers, discontinue service to any customer whose fuel lines or gas utilization equipment are determined to be unsafe, and maintain records of tests and inspections conducted. Further, 20 CSR 4240-40.030(12)(S)1.B. is not a federal requirement included in 49 CFR Part 192; thus operators would remain in compliance with federal pipeline safety standards while the modified Waiver is in effect.

3. Staff recommends that the modified Waiver be effective through December 30, 2020 (to match the expiration date of Executive Order 20-12) at which time Staff will make a filing addressing whether the modified Waiver should terminate or be extended with or without modification.

2

20 CSR 4240-40.030(12)(S)1.states as follows:

(S) Providing Service to Customers.

1. At the time an operator physically turns on the flow of gas to a customer (see requirements in subsection (10)(J) for new fuel line installations)—

A. Each segment of fuel line must be tested for leakage to at least the delivery pressure;

and

B. A visual inspection of the exposed, accessible customer gas piping, interior and exterior, and all connected equipment shall be conducted to determine that the requirements of any applicable industry codes, standards, or procedures adopted by the operator to assure safe service are met. This visual inspection need not be met for emergency outages or curtailments. In the event a large commercial or industrial customer denies an operator access to the customer's premises, the operator does not need to comply with the above requirement if the operator obtains a signed statement from the customer stating that the customer will be responsible for inspecting its exposed, accessible gas piping, and all connected equipment, to determine that the piping and equipment meets any applicable codes, standards, or procedures adopted by the operator to assure safe service. In the event the customer denies an operator access to its premises and refuses to sign a statement as described above, the operator may file with the commission an application for waiver of compliance with this provision.

4. Conditions: Staff proposes the following conditions be required of natural

gas system operators to qualify for waiver of 20 CSR 4240-40.030(12)(S)1.B.

A. The waiver shall only apply in instances where either the customer or the City/Company gas service technician has specific concerns related to COVID-19. Such concerns must be documented for each instance where the inspection required by 20 CSR 4240-40.030(12)(S)1.B. is not completed.

B. Beginning September 1, 2020, the waiver shall only apply in instances when the customer refuses entry to the gas service technician due to COVID-19 related concerns. Refusal of entry must be

documented for each instance where the inspection required by 20 CSR 4240-40.030(12)(S)1.B. is not completed.

C. Documentation of decisions not to perform inspections required by 20 CSR 4240-40.030(12)(S)1.B. and customer refusal to allow entry shall be maintained by the operator for a minimum of five years, and shall be made available upon request to Commission Staff for inspection. Staff would prefer that the operator obtain written documentation from the customer, but realizes this may not be possible due to Covid-19 restrictions. Therefore, Staff recommends the City/Company receive written documentation from the customer whenever possible (i.e., customer has email). Where it is not possible to obtain written documentation from the customer, the City/Company shall document the date, time and name of customer along with a summary of the discussion.

D. Whenever an operator encounters a situation that requires the application of this waiver, the following additional actions shall be implemented to provide additional safety:

(1) If the meter turn on request is initiated by the customer contacting the operator, the operator must provide the customer with safety information during this initial contact. The information provided must include instructions on what to do if the customer smells gas, and an 800 or local phone number to call if customer has any questions after meter turned on.

(2) If the meter turn-on is required due to actions initiated by operator, the operator must either perform the inside inspections as required by (12)(S)1.B., or provide safety information including instructions on what to do if the customer smells gas and an 800 or local phone number to call if the customer has any questions using a door hanger or other method that avoids in-home contact.

(3) The operator shall conduct weekly odorant intensity tests, in accordance with the test requirements of 20 CSR 4240-40.030(12)(P)6, in areas where customer premises are not entered as required by 20 CSR 4240-40.030(12)(S)1.B.

5. Attached to this Motion is a service list for all Missouri natural gas distribution companies, municipal gas distribution systems, and natural gas operators covered by the proposed Waiver.

WHEREFORE, Staff respectfully requests the Commission approve this Motion and issue an order modifying the temporary waiver of 20 CSR 4240-40.030(12)(S)1.B. to be effective 10 days from issuance and to run through December 30, 2020, subject to the above-listed Conditions.

Respectfully submitted,

/s/ Robert S. Berlin

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CERTIFICATE OF SERVICE

I hereby certify that copies of the foregoing have been mailed, hand-delivered, transmitted by facsimile or electronic mail to all counsel of record this 22nd day of June 2020.

/s/ Robert S. Berlin

MISSOURI PUBLIC SERVICE COMMISSION

August 15, 2019

File/Case No. GE-2020-0297

Missouri Public Service Commission

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Bethany Municipal Gas System

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Attn: Manager of Operations 111 Speen St. Ste. 410 Framingham, MO 01701

Bismark Municipal Gas System

Attn: Mayor of Bismark P.O. Box 27 924 Center Street Bethany, MO 63624

Dogwood Energy, LLC

Attn: Utility Safety & Design, Inc. P.O. Box 206 28847 Highway 136 Unionville, MO 63565 **Fulton Municipal Gas System**

Attn: Director of Administration P.O. Box 130 4th & Market Streets Fulton, MO 65251

Green City Municipal Gas System

Attn: Mayor of Green City P.O. Box 235 #4 Green Street Green City, MO 63545

John Knox Village

Attn: Manager of Facilities 400 NW Murray Rd. Lee's Summit, MO 64081

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Madison Municipal Gas System Attn: Mayor of Madison P.O. Box 141 209 S. Main Street Madison, MO 65263

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Attn: Mayor of Monroe City City Hall 109 2nd Street Monroe City, MO 63456

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Oakridge Apartments

Attn: Ms. Deana Breznik **Director of Asset Management** Gardner Capitol 8000 Maryland Ave., Ste. 300 St. Louis, MO 63105

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Green City Municipal Gas System Attn: Utility Safety & Design, Inc. P.O. Box 206 28847 Hwy. 136 Unionville, MO 63565

Kennett Municipal Gas System Attn: Superintendent of Utilities P.O. Box 40 303 S. Anthony Kennett, MO 63857

Linden Mobil Home Park Attn: Mr. Jim Janecek 400 NE 76th Terrace Kansas City, MO 64118

Marshall Municipal Utilities Attn: Underground Facilities Director 75 East Morgan Street Marshall, MO 65340

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Monroe City Municipal Gas System Montgomery City Municipal Gas System Attn: Mayor of Montgomery City 723 North Sturgeon Street Montgomery City, MO 63361

> **New Haven Berger Municipal Gas** Svstem Attn: Mayor of New Haven City Hall 101 Front Street New Haven, MO 63068

Omega Pipeline Company Attn: DPW Bldg. 2222 1334 First Street Ft. Leonard Wood, MO 65473 **Grant City Municipal Gas System**

Attn: Mayor of Grant City 101 W. 3rd Street P.O. Box 398 Grant City, MO 64456

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Potosi Municipal Gas System Attn: Mayor 121 E. High Street Potosi, MO 63664

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