

Exhibit No.:

Issue:

**Uncollectible Accounts,
Emergency Cold
Weather Rule, Pensions
and OPEBs, Overtime,
Lump Sum Payments,
Allocations,
Gasoline/Diesel, Gas
Safety Deferrals,
Deferred Taxes on AAOs**

Witness:

James A. Fallert

Type of Exhibit:

Rebuttal Testimony

Sponsoring Party:

Laclede Gas Company

Case No.:

GR-2010-0171

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LACLEDE GAS COMPANY

GR-2010-0171

REBUTTAL TESTIMONY

OF

JAMES A. FALLERT

Rebuttal Testimony of James A. Fallert

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REBUTTAL TESTIMONY OF JAMES A. FALLERT

GENERAL INFORMATION

1
2 Q. Please state your name and business address.

3 A. My name is James A. Fallert, and my business address is 720 Olive Street, St.
4 Louis, Missouri 63101.

5 Q. Are you the same James A. Fallert who filed direct testimony on behalf of
6 Laclede Gas Company in this case on December 4, 2009?

7 A. Yes.

PURPOSE OF TESTIMONY

8
9 Q. What is the purpose of your testimony?

10 A. The purpose of my testimony is to address the direct testimony of various Staff
11 and Office of the Public Counsel (“OPC”) witnesses regarding the following
12 issues:

- 13 1. Level and treatment of uncollectible accounts expense;
- 14 2. Cold Weather Rule Amendments;
- 15 3. Qualified Pension expense;
- 16 4. Non-Qualified Pension expense;
- 17 5. Other Postemployment Benefit Expense (OPEBs);
- 18 6. Overtime;
- 19 7. Lump Sum Payments to Contract Employees;
- 20 8. CAM Allocations;

- 1 9. Gasoline/Diesel Expense;
- 2 10. Gas Safety Accounting Orders; and,
- 3 11. Deferred Taxes related to AAOs.

4 **UNCOLLECTIBLE ACCOUNTS EXPENSE**

5 Q. Please describe the position of the parties in this case.

6 A. Laclede has proposed that the uncollectible portion of bad debts be recovered

7 through the PGA. The mechanism and rationale for this proposal are discussed

8 in my direct testimony in this case as well as that of Company witness Michael

9 Cline. Staff and OPC have not included this treatment in their adjustments.

10 Laclede continues to advocate this proposal. However, in the event that the

11 Commission decides not to implement this proposal, we also disagree with the

12 amount of uncollectible accounts calculated by Staff and OPC on the

13 traditional basis.

14 Q. What are the amounts proposed on a traditional basis by the parties in this

15 case?

16 A. Laclede proposes bad debts at a level of \$11,744,000 based on a three year

17 average ratio of write-offs for the period ended March 31, 2010. Laclede

18 further proposes that any rate increase resulting from this case should be

19 further increased by the ratio of write-offs to lagged net revenues for the

20 aforementioned period of 1.33% to recognize the impact of the general rate

21 increase on uncollectible expense. Staff witness Lisa Hanneken's proposed

22 level of \$10,228,520 is based on the 12 months ended March 31, 2010. OPC

1 witness Russ Trippensee proposed a level of \$11,390,223 based on a five-year
2 average of actual experienced write-offs for the periods ended March 31, 2010.

3 Q. Why do you consider Staff's proposed bad debt level to be inadequate?

4 A. Staff's adjustment is based on a single year of experience. Historically, bad
5 debts levels have fluctuated considerably from year to year, so in the absence
6 of a clear trend, an average based on multiple periods is most appropriate for
7 normalizing this item. Bad debts over the course of the past six years have
8 varied between \$13,175,907 and \$10,228,820. Staff's adjustment would
9 artificially use the lowest experience during this period. Moreover, using the
10 12 months ended March 2010 is particularly inappropriate in that net write-offs
11 in this period were reduced by the impact of record levels of available heat
12 grant money.

13 Q. Please quantify what you mean by record levels of heat grant money.

14 A. During the past two years, the appropriations for the Federal Low Income
15 Home Energy Assistance Program (LIHEAP) more than doubled from
16 approximately \$2.0 billion in 2008 to \$4.5 billion in 2009 and 2010. These
17 increased funding levels at the federal level had a significant impact on
18 Laclede at the state level, resulting in a substantial increase in the amount of
19 energy assistance funding received by the Company on behalf of its customers
20 in each of the past two winter periods.

21 Q. Would the Company's receipt of these greater energy assistance funding levels
22 reduce its bad debt levels compared to what they would have otherwise been?

1 A. Although it is not a dollar for dollar relationship, the availability of such
2 increased funding undoubtedly helped to keep bad debt levels below where
3 they would have otherwise been by providing additional resources that allow
4 some of our most vulnerable customers to reconnect by applying heat grant
5 money to pay the portion of their outstanding balance required to reinstate
6 service under the cold weather rule. When these customers' accounts are
7 reinstated, net write-offs are reduced as amounts previously written off are
8 reinstated into accounts receivable. While these reinstatements provided a
9 temporary reduction in net write-offs, the balances remain at risk and will tend
10 to put upward pressure on write-off experience in the future.

11 Q. Is there any assurance that such increased funding levels will continue in the
12 future?

13 A. No. While Laclede and others will continue to press for such increased
14 appropriations, there is no assurance that the federal government will continue
15 to fund LIHEAP at these historically unprecedented levels, particularly in view
16 of the budgetary challenges being faced at the federal level. In fact, recent
17 resistance to extending unemployment benefits because of increasing concerns
18 over the magnitude of the national debt is an early sign that the capacity or will
19 of the federal government to fund these social programs at dramatically higher
20 levels may be waning. Given these considerations, basing a proposed bad debt
21 allowance on the assumption that such funding will continue for the indefinite
22 future is wholly inappropriate.

1 Q. Please critique the approach employed by OPC witness Trippensee.

2 A. Mr. Trippensee has used a five year average to determine a normalized
3 expense level. This approach avoids many of the weaknesses to Staff's
4 approach described above. However, bad debts in the first two years of the
5 five-year period used by Mr. Trippensee would not have been fully impacted
6 by the most recent revisions to the cold weather rule. These revisions relaxed
7 the terms under which customers could be reconnected or retain service and
8 therefore impacted bad debts. Therefore, in this instance, Laclede's proposal
9 to base bad debt expense on a three-year average is most appropriate since it
10 includes periods based on consistent cold weather rules.

11 Q. Do you have any additional comments?

12 A. Yes. In the event that the Commission does not choose to include the gas cost
13 portion of bad debts in the PGA, then Laclede has proposed as an alternative
14 an uncollectible accounts expense tracker. Under such mechanism, the
15 Company would be authorized to defer for recovery from, or return to,
16 customers in a subsequent general rate case proceeding, 90% of the difference
17 between the cumulative monthly net write-off amounts reflected in the base
18 rates established in this case and the cumulative monthly net write-off amounts
19 actually experienced subsequent to the effective date of rates in this case. Such
20 deferred amounts, either negative or positive, would be amortized over a three
21 year period as a component of the rates established in the next general rate
22 proceeding. The significant volatility of bad debts and the disparate

1 proposals by the parties in this case demonstrate that this is an item that is
2 appropriate for inclusion in a tracker.

3 **COLD WEATHER RULE AMENDMENTS**

4 Q. Please describe the Cold Weather Rule Amendments approved by the
5 Commission in Case Nos. GX-2006-0181 and GX-2006-0434.

6 A. In Case No. GX-2006-0181, the Commission significantly relaxed the terms
7 under which customers who had service discontinued as a result of
8 nonpayment or were in threat of disconnection for nonpayment could regain or
9 retain service from January 1, 2006 through March 31, 2006. In Case No. GX-
10 2006-0434, the Commission adopted certain of these terms on a permanent
11 basis effective November 1, 2006 and also prescribed a specific mechanism
12 designed to provide for the recovery of costs related to the amendments.

13 Q. Have you calculated the costs related to the amendments to the Cold Weather
14 Rule?

15 A. Yes. The costs related to Case No. GX-2006-0181 were included in the rates
16 resulting from the Company's 2007 rate case (GR-2007-0208) and are
17 currently being amortized. Therefore, no further adjustment is required for
18 those costs. The cost related to Case No. GX-2006-0434 was determined by
19 the Commission in its order in Case No. GU-2007-0138 to be \$2,494,311
20 (\$2,459,653 of uncollectible costs plus \$34,658 of interest accrued through
21 September 30, 2007). The Order specified that interest would continue to
22 accrue pursuant to the cold weather rule. In that case, the Commission also

1 required the Company to track additional payments and arrearages and report
2 such in its next rate case. The Commission's Order in Case No. GU-2007-
3 0138 was subsequently upheld by the Cole County Circuit Court and Western
4 District Court of Appeals.

5 Q. What were the results of the additional payments and arrearages?

6 A. Balances associated with these customers had increased somewhat as of March
7 31, 2010. The impact of these changes in balances when applied to the
8 methodology employed in Case No. GU-2007-0138 was to increase the
9 compliance costs from \$2,459,653 to \$2,479,661. Additional interest has also
10 accumulated pursuant to the Commission's Order to a level of \$165,964 at
11 March 31, 2010. Therefore, the total balance to be amortized as of March 31,
12 2010 is \$2,645,625.

13 Q. What position has Staff taken on this issue?

14 A. Staff witness John Cassidy indicated in testimony Staff's belief that the
15 balance had declined from that authorized in GU-2007-0138. However, the
16 decline noted by Staff appears to be due to a failure to include interest accrued
17 subsequent to September 30, 2007. It is our belief that Staff and the Company
18 are in agreement on the appropriate balance except for inclusion of this
19 interest.

20 Q. Has Staff made any other adjustments related to the cold weather rule?

21 A. Yes, Staff witness Lisa Hanneken reduced normalized bad debt expense by
22 \$99,793 "...to eliminate the amount associated with customers who received

1 service under the emergency and new cold weather rule. The write-offs
2 associated with these customers have been specifically identified and is
3 included in the cost of service through an amortization to expense.” The
4 Company disagrees with this adjustment, for the same reasons expressed below
5 in response to OPC’s approach to this issue

6 Q. What is OPC’s approach?

7 A. OPC witness Russ Trippensee has proposed elimination of the balance
8 altogether, contending that these amounts have been recognized in the
9 normalized bad debt expense resulting from his proposed five-year average.

10 Q. Why is this approach inappropriate?

11 A. This contention ignores the fact that the changes to the cold weather rule were
12 permanent. Likewise, any increases to bad debts caused by these changes are
13 also permanent and will be experienced year after year. The cold weather rule
14 deferrals were intended to reimburse the Company for the impact of the rule
15 change on customers who took advantage of the rule in the year that the
16 changes were implemented. The normalized bad debt expense included in
17 rates in this case recovers future bad debt expense, but it doesn’t provide
18 recovery for the period prior to implementation of the new rates.

19 **QUALIFIED PENSION EXPENSE**

20 Q. Please describe the issue in this case regarding Laclede’s qualified pension
21 plans.

1 A. The regulatory methodology originally established in Case No. GR-2002-0356
2 and continued in Case No. GR-2007-0208 establishes a fixed allowance in
3 rates for pension expense, and specifies deferral of the difference between that
4 amount and pension expense determined for financial reporting purposes.
5 Laclede and Staff are in agreement that this methodology should be continued
6 in this case. The disagreement in this case is in regard to the appropriate
7 amount of the allowance.

8 Q. How has the allowance been determined in the past?

9 A. The allowance has generally been set at a level sufficient to provide for
10 funding of the plans plus an additional amortization of the existing prepaid
11 pension asset.

12 Q. What allowance has Laclede proposed in this case?

13 A. Laclede proposed an allowance of \$25,000,000 in its direct case. However,
14 upon further review and analysis through the update period, Laclede now
15 believes that an allowance of \$17,000,000 should be sufficient in this case.
16 This compares with an allowance of \$4,821,245 in Laclede's previous rate case
17 (No. GR-2007-0208). It should be noted that these amounts are all stated prior
18 to application of the transfer rate.

19 Q. Why has Laclede proposed a significant increase in this case?

20 A. For reasons detailed in my direct testimony, funding of Laclede's pension
21 plans, which has been at an abnormally low level for many years, will increase
22 substantially in fiscal 2011 (the pension plan year commencing October 1,

1 2010). The first payment at the higher level is due in January 2011. Laclede
2 believes that recognition of this additional funding is appropriate in this case
3 given the proximity of the increase in funding to the effective date of rates.

4 Q. What position has Staff taken?

5 A. Staff witness Doyle Gibbs has included an allowance based on the test year
6 plus an additional amortization, effectively ignoring the pending increase. Mr.
7 Gibbs proposed an allowance of \$5,509,517 (prior to application of the transfer
8 rate).

9 Q. What would be the likely impact of Staff's proposal?

10 A. Rate recovery from this case would be insufficient to provide for the required
11 contributions to the pension trust, the prepaid pension asset would increase
12 substantially, and Laclede would likely be forced to file another rate case
13 immediately following this one in order to correct these problems.

14 Q. The first increased payment isn't due until January 15, 2011, which is after the
15 statutory effective date of rates in this case of November 4, 2010. Would
16 Laclede receive an unfair benefit during this period?

17 A. No. Any timing difference between the allowance in rates and funding of the
18 plans would simply accelerate the amortization of the prepaid pension asset.
19 The regulatory methodology in place ensures that no over or under-recoveries
20 occur.

21 Q. Is there any need to rely on estimates or out-of-period information to adopt the
22 allowance proposed by the Company?

1 A. No. The amount of the prepaid pension asset is known and measurable at this
2 time and represents a cost that falls squarely within the test year used in this
3 case. As such, it is a known cost that can be amortized by the Commission at
4 whatever level and whatever rate the Commission believes is appropriate. In
5 effect, the Company’s proposal to provide an allowance of \$17.0 million for
6 pension costs represents nothing more than a temporary increase in the rate at
7 which this known asset is being amortized. Even in the very unlikely event
8 that the new funding levels never materialize, this amount would still produce
9 a reasonable amortization period for the existing asset – an amortization period
10 that has been routinely used for other costs. And in the likely event that the
11 new funding level does materialize, providing such an allowance now would
12 help ensure that the pension asset does not grow dramatically over the next
13 several years. Either way, the allowance proposed by the Company produces a
14 reasonable and thoroughly supported result.

15 **NON-QUALIFIED PENSION PLAN EXPENSE**

16 Q. Please describe the Company’s non-qualified pension plans.

17 A. These plans include the Supplemental Retirement Plan (“SERP”) and the
18 Retirement Plan for Non-Employee Directors (“Directors Plan”). The SERP
19 provides benefits pursuant to the formulas in the qualified retirement plan that
20 would otherwise not be allowed due to IRS limitations. The Directors Plan
21 provides a retirement benefit for non-employee directors who have satisfied
22 certain service requirements.

1 Q. What is the basis for rate recovery of the costs associated with these plans?

2 A. Pursuant to agreements in past rate cases, the costs of these plans have been
3 calculated based on benefit payments to participants of the plans.

4 Q. How did Staff determine the normalized cost for these plans?

5 A. Staff witness Doyle Gibbs used a five year average of historical payments
6 under these plans to calculate a normalized cost of \$406,354 (before transfers
7 to construction) for these plans.

8 Q. Do you agree with Staff's method for normalizing this item?

9 A. No. While five-year averages are commonly used to normalize items that
10 exhibit wide fluctuations in the absence of a discernable trend, the nature of the
11 benefit payments in the SERP cause use of a five-year average to be
12 inadequate for this particular item.

13 Q. Please explain.

14 A. These plans have relatively few participants. A large portion of the benefits
15 paid from the SERP tend to be in the form of one-time lump sum payments.
16 Therefore, the incidence of payments from the SERP is highly dependent on
17 when participants retire. A five-year average of historical payments is
18 insufficient to accurately normalize this cost since it is significantly influenced
19 by whether applicable retirements happened to occur within the five-year time
20 frame.

21 Q. How has the Company addressed this problem in its filing?

1 A. The Company's adjustment is based on calculations performed by its actuary,
2 Towers Watson. Accounting rules require the Company to disclose the
3 amount of benefit payments anticipated from these plans over the next five
4 years in our financial reports, and we have normalized expense based on these
5 calculations. The methodology employed by the actuary effectively
6 normalizes these costs at an appropriate ongoing level. The resulting
7 normalized cost is \$1,408,000 (before transfers to construction). It is this
8 amount that should be reflected in the rates established in this proceeding.

9 Q. Do you have any other comments regarding non-qualified pension expense?

10 A. Yes. Laclede's qualified pension plan expenses are currently covered by a
11 tracker mechanism wherein a specified allowance is included in rates, and
12 differences between such allowance and expense for financial reporting
13 purposes are deferred for recovery from or return to customers in the future. I
14 proposed in my direct testimony that this mechanism be extended to the non-
15 qualified pension plans as well. We continue to advocate this proposal, since it
16 would avoid over- or under-recovery of these costs, regardless of which
17 normalized amount the Commission includes in this case, and would provide
18 consistency in the regulatory treatment of all of the Company's pension costs.

OPEB EXPENSE

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Q. Please describe the issue in this case in regard to other postemployment benefits (“OPEBs”) expense.

A. In Case No. GR-2007-0208, the Commission established a regulatory methodology for OPEBs similar to that described above for pension expense. In its direct testimony, Laclede proposed continuation of this methodology in this case. Staff did not oppose this proposal in its direct filed case. As with pensions, the disagreement in this case is in regard to the appropriate allowance.

Q. Please explain.

A. Currently, two separate amortization methods are employed for calculation of OPEB expense for financial reporting purposes and for regulatory purposes. The difference between the two relates to the method for amortization of unrecognized gains and losses. The financial reporting basis amortizes such gains and losses over the average remaining service life of the participants, while the regulatory method uses one-fifth of the five year average of the previous balances to establish this amortization. Laclede believes that the financial reporting method is preferable since it is permissible under ASC 715 (previously FAS 106) while the regulatory methodology is not, and provides for less volatility in costs and funding. Staff advocates continued use of the regulatory method.

Q. What are the allowances proposed by the parties?

1 A. Staff's proposed allowance under the regulatory method is \$11,913,559.
2 Laclede's proposed allowance under the financial reporting method is
3 \$9,713,351. These amounts are before applicable transfers.

4 Q. Why is Laclede proposing a lower allowance than Staff's?

5 A. Under the regulatory methodology in place, any differences between the
6 allowance and actual expense are deferred, so the financial impact of changing
7 the allowance is offset by the deferral. We believe that the financial reporting
8 method provides for a better long term indication of the cost of the plan and
9 has less volatility. Using the financial reporting method in this case also would
10 have the benefit of reducing revenue requirement which would help soften the
11 impact of the necessary pension increase discussed above.

12 **OVERTIME**

13 Q. Please explain the issue related to the appropriate level of contract overtime at
14 the Laclede Division to be included in this case.

15 A. Staff witness Erin Carle adjusted Laclede Division employees to the actual
16 level as of March 31, 2010, but made no adjustment to test year overtime.
17 Laclede accepts that the employee level adjustments are appropriate, but
18 believes that test year overtime levels should be normalized at a higher level.

19 Q. What is the value of this adjustment?

20 A. Laclede would add about 15,000 hours to overtime, (the total value after
21 application of the O&M percent and related FICA and 401K costs is

1 \$507,000). By way of comparison, Staff's employee adjustment removed 51
2 employees from the test year, which equates to about 106,000 hours.

3 Q. Why do you believe that test year overtime levels are too low for normalization
4 purposes?

5 A. Laclede's cost saving efforts have resulted in significant reductions in overtime
6 and employee levels in recent years, and these should certainly be reflected in
7 the rates in this case. However, overtime levels are subject to wide
8 fluctuations based on such factors as weather, operating needs, and employee
9 levels, so a single year does not necessarily indicate an appropriate normalized
10 level. An upward adjustment to test year levels is appropriate because the 51
11 employee reduction from test year levels to March 31, 2010 will tend to put
12 upward pressure on overtime and the test year decline in overtime from
13 previous years indicates a greater reduction than would be expected based on
14 historical trends. Overtime for the past six years is as follows:

	<u>Hours</u>	<u>Change in Hours</u>
16 Fiscal 2004	227,569	
17 Fiscal 2005	210,282	(17,287)
18 Fiscal 2006	206,855	(3,427)
19 Fiscal 2007	185,125	(21,730)
20 Fiscal 2008	178,021	(7,104)
21 Fiscal 2009	129,996	(48,025)

1 Laclede's proposed overtime level of 144,773 hours would constitute a
2 reduction of 33,248 hours from the level in 2008 and is 44,968 fewer hours
3 than the average level over the above six-year period.

4 **LUMP SUM PAYMENTS TO CONTRACT EMPLOYEES**

5 Q. Please describe lump sum payments made to contract employees.

6 A. The four-year labor agreement signed August 4, 2008 with Locals 11-6 and 11-
7 194 of the steelworkers union included a provision requiring annual lump sum
8 payments to contract employees.

9 Q. How did Staff normalize this item in its adjustment?

10 A. Staff witness Carle reduced test year payroll by the amount of lump sums paid
11 during the year (\$392,447), effectively including an amount of zero in Staff's
12 direct filed case. However, it is my belief that Staff included an allowance for
13 lump sum payments in its true-up allowance.

14 Q. Why are you raising this issue?

15 A. I have raised this issue simply to point out that the annual expense associated
16 with lump sum payments to contract employees should be added to Staff's
17 case, regardless of the disposition of the true-up in this case.

18 **ALLOCATIONS OF COSTS TO AND FROM AFFILIATED ENTITIES**

19 Q. Please describe this issue.

20 A. Staff witness Hanneken has made a number of adjustments which had the
21 effect of reducing the amount of corporate and labor costs charged to Laclede
22 Gas Company. Laclede disagrees with many of these adjustments for reasons

1 detailed below. However, we have made some adjustments in response to Ms.
2 Hanneken's comments.

3 Corporate Costs

4 Q. Please describe the costs included in this category.

5 A. These costs include items such as annual reporting costs, directors and officers,
6 auditing costs, general and administrative expenses, and Laclede Group costs.

7 Q. How has Laclede allocated these costs?

8 A. Laclede uses a Three Factor Allocation method. This commonly used method
9 is also referred to as the "Massachusetts Formula". This method is described
10 as follows by the American Gas Association:

11 (<http://www.agas.org/Kc/aboutnaturalgas/glossary>)

12 **Massachusetts Formula**

13 A method used to allocate costs incurred by a parent company on behalf of its affiliates
14 to those affiliates. The "Mass Formula" has three parts using the allocation factors
15 (ratios comparing the affiliate to the company as a whole) of gross plant, gross
16 revenues, and labor, which are added together and then divided by three to arrive at a
17 simple average of the three factors. This formula attempts to weight various aspects of
18 each of the affiliates so that a fair distribution of the overhead cost is allocated to each
19 affiliate member.

20 Q. Why does Laclede use the Three Factor Allocator?

21 A. Laclede Gas Company and its affiliates are very disparate businesses in terms
22 of revenues, operational requirements, employees, asset base, customers, and
23 other factors. The Three Factor Allocator provides a fair and reasonable
24 method for allocating corporate costs among these businesses since it takes
25 into account multiple factors. It is a commonly-used methodology in the utility

1 industry and has been in use by Laclede since implementation of its cost
2 allocation manual in 2002.

3 Q. How did Staff allocate these corporate costs in its filing?

4 A. At page 48 of Staff's cost of service report, Ms. Hanneken states "The Staff
5 adjusted the Corporate Cost category of Company's CAM to reflect allocations
6 based on a revenue factor." Staff's testimony provides no rationale for this
7 proposed change, which had the effect of reducing revenue requirement by
8 \$1,025,757 in this case.

9 Q. Is there any justification to use revenue to allocate corporate expenses?

10 A. No, none whatsoever. Laclede Gas Company's largest affiliate is Laclede
11 Energy Resources, which is a gas marketing company. A marketing company
12 by its nature generates considerable revenue with small resources and activity
13 relative to a gas utility like Laclede Gas. As a consequence, the functional
14 demands placed on shared corporate services – and hence the time and human
15 resources required to perform various administrative and managerial tasks –
16 will vary significantly from one entity to the next.

17 Q. Have you prepared a table that demonstrates the relative differences in these
18 functional demands and how they compare to the Three Factor Allocator?

19 A. Yes, the table below quantifies the relative magnitude of the more common
20 functional demands imposed by Laclede versus its affiliates and depicts how
21 they compare to a Three Factor Allocator :

22

Fiscal 2009 Factor	Laclede Gas Company	Affiliates	Total	Laclede Gas %
Revenue	\$1,053,992,760	\$838,959,367	\$1,892,952,127	55.68%
Payroll	\$110,931,391	\$2,105,465	\$113,036,856	98.14%
Fixed Assets	\$896,477,941	\$7,168,460	\$903,646,401	99.21%
Three Factor Allocator **				84.34%
Customers	630,000	250	630,250	99.96%
Ledger Transactions (DR 229)	679,161	16,269	695,430	97.66%
Employees	1,740	16	1,756	99.09%
Miles of Pipe	16,000	39	16,039	99.76%

** Average of Revenue, Payroll, and Fixed Asset Percent

Q. What in your opinion does this data substantiate?

A. It shows that the functional demands imposed on shared corporate services by Laclede Gas are significantly greater in every major functional area than the costs actually allocated to Laclede Gas under the Three Factor Allocator. Whether it is the number of employees who must be managed, the number of transactions that must be accounted for, or the quantity and nature of the assets that must be maintained, the Three Factor Allocator proposed by Laclede allocates substantially less to the regulated utility than what these functional demands might otherwise suggest. Nevertheless, Laclede believes that the Three Factor Allocator remains the most appropriate basis for allocating such costs. The same cannot be said for Staff's use of a single Revenue Factor which suggests that Laclede's affiliates should be allocated almost 50% of these shared costs even though they account for only about 1% to 2% of these functional demands. In my view, that is a completely indefensible result which, contrary to long-standing principles of appropriate cost allocation,

1 simply treats these functional demands – and the costs they impose – as if they
2 did not exist.

3 Labor Costs

4 Q. Please explain how Laclede allocates employee's pay among affiliates.

5 A. Laclede uses a dual reporting system. Fixed time allocations are established
6 for each employee based on a review of typical work distribution. In addition,
7 a variable reporting system is also in place. If an employee's distribution of
8 time is close to the fixed distribution, then he or she need take no action and
9 the system will automatically allocate their time according to the established
10 fixed allocations. However, employees have the ability to report their time for
11 any individual month on a variable basis and such reporting supersedes the
12 fixed distribution. This allows for accurate reporting of special projects and
13 for employees whose time distributions vary over time.

14 Q. How often are fixed distributions updated?

15 A. Employees are required by Laclede's Code of Conduct Policy to maintain a
16 distribution that accurately reflects where they spend their time, and changes
17 can be made whenever appropriate. On March 31, 2008, Laclede Group sold
18 one of its affiliates (SM&P Utility Resources). In June 2008, the Company
19 reminded all impacted employees to review and update their distributions in
20 response to this event. The resulting changes were completed prior to the test
21 year in this case.

22 Q. What adjustment did Staff make to labor costs?

1 A. Staff reviewed numerous employees' time allocations and proposed a revised
2 allocation of some of these employees' time based on its review.

3 Q. Do you agree with Staff's proposed adjustments?

4 A. We have accepted some of Staff's adjustments. However, Staff made a
5 number of arbitrary adjustments to officers' payroll that we consider to be
6 inappropriate. These adjustments reduced revenue requirement by \$300,000.

7 Q. How did Staff make these adjustments?

8 A. Ms. Hanneken's testimony discussed criticisms of the above procedures, and
9 then indicated that "the Staff has made adjustments to appropriately attribute
10 officers' work hours to affiliated companies." Her testimony was silent in
11 regard to how she determined these allocation percents. Nevertheless, it is
12 difficult to accept that any arbitrarily determined allocation could be preferable
13 to those determined by an actual allocation determined by the people involved.

14 Q. Do you have any other comments regarding adjustment's that Staff made to
15 labor allocations?

16 A. Yes. Staff reduced revenue requirement by \$7,000 to allocate payroll from an
17 employee who prepares the Cost Allocation Manual annual report, apparently
18 to charge the cost of this report to Laclede Gas Company's affiliates. We
19 believe that this adjustment is wholly inappropriate since the CAM annual
20 report is prepared at the direction of the Commission and for the Commission
21 Staff.

1 Q. Is there an indication of why the Staff's proposed adjustments to labor
2 allocations produce an unreasonable result?

3 A. Yes. If one looks only at the result of Staff's proposed allocation, it effectively
4 assumes that Laclede's largest affiliate should have almost one corporate
5 support or administrative employee for every operational employee at the
6 affiliate, to handle accounting, human resource, legal and other corporate
7 support functions. Such an overloading of corporate support personnel has
8 absolutely no basis in reality.

9 Laclede Group Sign

10 Q. Please describe the Laclede Group sign.

11 A. Laclede Group installed a lighted sign on the outside of its corporate
12 headquarters. The sign is visible from many vantage points in downtown St.
13 Louis.

14 Q. What is the purpose for the sign?

15 A. Among other things, such signage provides visibility to the Group and conveys
16 stability and substance to potential investors.

17 Q. What benefit does the sign provide to Laclede Gas Company?

18 A. Laclede Group has flowed the capital associated with virtually all of Laclede
19 Group's common equity issuances to Laclede Gas Company. Therefore,
20 Laclede Gas benefits from positive perceptions engendered among investors by
21 enhanced corporate visibility generated by the sign. Therefore, we believe that
22 it is appropriate for Laclede Gas to bear a portion of the cost of this sign.

1 Laclede proposes that such costs be included based on the aforementioned
2 Three Factor Allocator.

3 Q. What position has Staff taken on this issue?

4 A. Staff excludes capital and maintenance costs associated with the sign. For the
5 reasons stated above, Laclede disagrees, and proposes inclusion of rate base
6 totaling \$231,000 and annual maintenance totaling \$4,000 in this case (based
7 on the Three Factor Allocator).

8 CAM Annual Report

9 Q. Do you have any additional comments?

10 A. Yes. Ms. Hanneken made a number of criticisms of Laclede's Cost Allocation
11 Manual annual report in her testimony, comparing its ease of use and
12 transparency unfavorably to the reports filed by several other utilities in
13 Missouri. She also made a number of observations and expressed concerns
14 regarding various procedures. I have not addressed all of these observations in
15 this testimony to the extent that they did not result in an adjustment by Staff,
16 but do not in so doing accede to the opinions expressed. Laclede would point
17 out that the CAM has been submitted in its current form since 2002 and has
18 apparently been adequate up to now. Nevertheless, the Company is very
19 willing to work with Staff to revise the report in a manner that will facilitate
20 Staff's analysis in future reviews.

21

22

1 **GASOLINE / DIESEL**

2 Q. Please describe this issue.

3 A. In its direct filed case, Laclede adjusted gasoline and diesel costs based on
4 prices in effect at the end of the test year. Staff witness Lisa Hanneken also
5 included this adjustment in Staff's direct case.

6 Q. Did Staff update this expense to the March 31, 2010 update period?

7 A. No, it did not. Laclede believes that such update would be appropriate. This
8 additional adjustment would increase revenue requirement by \$187,837.

9 **GAS SAFETY ACCOUNTING AUTHORITY ORDERS**

10 Q. Please explain the deferrals related to the Gas Safety Replacement Program
11 and Copper Service Replacement Program.

12 A. The Commission previously permitted deferral of costs related to these
13 programs for recovery in subsequent rate cases since mandated replacements
14 under these programs produce higher costs but have no effect on revenues.
15 New deferrals under these AAOs were discontinued in the Company's 2005
16 rate case (GR-2005-0284) since the Infrastructure System Replacement
17 Surcharge now provides a mechanism for partial recovery of these costs.

18 Q. Have you included any adjustment related to amounts previously deferred
19 under these accounting authority orders?

20 A. In its direct filed case, Laclede included in rate base the outstanding balances
21 accrued pursuant to the authority granted in the aforementioned prior cases,

1 since the deferrals represent reasonable and prudent expenditures made by the
2 Company to provide utility service which have not yet been recovered.

3 Q. Did Staff include this adjustment in its case?

4 A. Staff did not include this rate base item in its direct filed case. However, Staff
5 Witness Doyle Gibbs reduced rate base by the related deferred tax offset of
6 \$401,600. The deferred balances associated with these AAOs of \$932,000
7 should be included in rate base for the reasons discussed above. Moreover,
8 while it is unreasonable enough to exclude these balances from rate base, it is
9 doubly inappropriate for Staff to simultaneously reduce rate base by the related
10 deferred taxes.

11 **DEFERRED TAXES RELATED TO ACCOUNTING AUTHORITY ORDERS**

12 Q. Has the Staff also inappropriately reduced rate base to reflect deferred taxes
13 supposedly associated with other AAO items that are not in rate base?

14 A. Yes. Staff Witness Doyle Gibbs has included reductions to rate base related to
15 deferred tax offsets on AAOs that are not in rate base. The resulting decrease
16 in rate base totaled \$3,154,766. Laclede contends that it is inappropriate to
17 include a deferred tax offset in rate base when the offset is based on an item
18 that itself is not in rate base.

19 Q. Please describe the AAOs involved.

20 A. These AAOs fall into three categories:

21 1. AAOs amortized as a result of the stipulation in Case No. GR-99-315:
22 Laclede had a number of AAOs in the 1990s related to gas safety, OPEBs,

1 SERP, Y2K, and MGP costs. The Stipulation and Agreement in Case No. GR-
2 99-315 provided for amortization of the associated balances, and specified that
3 the parties would not in the future propose to include such balances in rate
4 base. Staff proposes to reduce rate base by \$1,280,936 in this case due to
5 deferred taxes on the remaining balances.

6 2. Emergency Cold Weather Rule Balances from the stipulation in Case
7 No. GR-2007-0208: This AAO included compliance costs incurred from
8 January 1, 2006 through March 31, 2006 associated with the emergency cold
9 weather rule. Such costs included interest at short term rates, and therefore this
10 item has not been included in rate base. Staff proposes to reduce rate base by
11 \$905,021 in this case due to deferred taxes on the remaining balance.

12 3. Emergency Cold Weather Rule Balances from the stipulation in Case
13 No. GU-2007-0138: This AAO included compliance costs incurred from
14 November 1, 2006 through March 31, 2007 associated with the permanent
15 amendments to the Cold Weather Rule. Such costs included interest at short
16 term rates, and therefore this item has not been included in rate base in this
17 case. Staff nevertheless proposes to reduce rate base by \$968,808 in this case
18 due to deferred taxes on the outstanding balance.

19 Q. What is the reason for reducing rate base by deferred tax offsets?

20 A. Certain rate base items generate tax timing benefits that should appropriately
21 serve as an offset to the rate base item since the Company receives a cash

1 benefit in the form of reduced tax payments. Staff's proposed reductions have
2 no relationship to a rate base item, however, and should therefore be rejected.

3 Q. Does this conclude your direct testimony?

4 A. Yes, it does.

In the Matter of Laclede Gas Company's)
Tariff to Revise Natural Gas Rate Schedules) Case No. GR-2010-0171

STATE OF MISSOURI)
) SS.
CITY OF ST. LOUIS)

3. I hereby swear and affirm that my answers contained in the attached testimony to the questions therein propounded are true and correct to the best of my knowledge and belief.

Karen C. Furline
Notary Public

