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June 18, 2003

FILED²

JUN 18 2003

Missouri Public
Service Commission

The Honorable Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge
Missouri Public Service Commission
P.O. Box 360
Jefferson City, MO 65102-0360

Re: Cbeyond Communications, LLC
Case No. AO-2002-202

Dear Judge Roberts:

You will find enclosed the original and five copies of Cbeyond Communications, LLC's Response to Security Survey.

Please bring this to the attention of the appropriate Commission staff. Thank you.

Very truly yours,

NEWMAN, COMLEY & RUTH P.C.

By:


Mark W. Comley
comleym@ncrpc.com

MWC:ab

Enclosure

cc: Office of Public Counsel
General Counsel's Office
Julia Strow

FILED²

JUN 18 2003

Missouri Public
Service Commission

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

In the matter of an Investigation into Public Utility) Case No. AO-2002-202
Emergency Preparedness.)

**CBEYOND COMMUNICATIONS, LLC'S RESPONSE TO
SECURITY SURVEY**

COMES NOW Cbeyond Communications, LLC (Cbeyond) and hereby submits to the Staff
its completed response to the security survey:

1. Do you currently have an Emergency Plan in effect?

Response: Yes.

2. What is included in the plan? (Please list all topics.)

The Cbeyond plan consists of emergency contact lists and escalation procedures for dealing with
network outages.

- A. Does it include computer systems?

Response: No.

- B. Does it include hazardous materials?

Response: No.

3. If you currently have an Emergency Plan, how often is it reviewed?

Response: The Cbeyond plan is reviewed and updated annually.

4. Are periodic emergency drills held that include all staff?

Response: Drills are conducted quarterly at Cbeyond's headquarter location.

5. Does your Emergency Plan include procedures for terrorist attacks?

Response: No.

6. In an emergency, what state or federal agencies are you required to provide information?

Response: Cbeyond is required to provide notice of major network outages to the FCC.

7. What, if any, additional steps have you taken since the September 11, 2001 event to protect your staff and facilities?

Response: Since September 11, 2001, Cbeyond has developed emergency contact lists for each of our operational market areas. The lists include water, fire, electrical, police, gas and telecommunications contacts to be used in the event of an emergency.

8. What training do employees receive?

Response: All employees receive training on the contact lists to be used in the event of an emergency situation.

9. What is the name, address and phone number of your emergency contact person?

Response: Richard Batelaan, Chief Operating Officer, Cbeyond Communications; Telephone: 678-424-2410 Email: Richard.Batelaan@cbeyond.net

10. Do you anticipate any impact on rates as a result of increased security measures?

Response: No.

11. Have you addressed emergency plans with external suppliers, contractors and other business partners or vendors? If so, please explain.

Response: No.

Respectfully submitted,



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Attorneys for Cbeyond Telecommunications, LLC

Certificate of Service

I hereby certify that a true and correct copy of the above and foregoing document was sent by U.S. Mail, postage prepaid, to Office of Public Counsel, P.O. Box 7800, Jefferson City, MO 65102; and General Counsel's Office, P.O. Box 360, Jefferson City, MO 65102, on this 18th day of June, 2003.

